

Community Services Committee Meeting - Summary of Proceedings 20 July 2021

Meeting held in the Geraldine Domain Pavilion, Hislop Street, Geraldine at 10am.

Present Cr Richard Lyon (Chairperson), Crs Allan Booth, Peter Burt, Barbara Gilchrist, Gavin Oliver, Paddy O'Reilly, Sally Parker, Stu Piddington, Steve Wills

Apology Mayor Nigel Bowen

In Attendance Wayne O'Donnell, Jennine Maguire, Janene Adams, Jan Finlayson - Geraldine Community Board
Ali Talbot – Temuka Community Board
Raewyn Hessel – Pleasant Point Community Board

Chief Executive Bede Carran, Acting Group Manager Commercial and Strategy Ashley Harper, Libraries Manager Adele Hewlett, Community Services Operations Coordinator Katrina Symons

Chairperson's Report

The Chairperson advised of meetings he had attended and duties she had carried out since the previous meeting.

Confirmation of Minutes

The minutes of the previous meeting were confirmed.

New Customer Experience Measurement Solution

The Community Services Operations Coordinator presented an update on a new user experience measurement solution for the main service delivery locations.

The meeting concluded at 10.10am.