



AGE-FRIENDLY STRATEGY

TIMARU DISTRICT

Community Survey

AGE-FRIENDLY COMMUNITY SURVEY

We want to ensure the Timaru District is a great place to live, work and play for people of all ages.

We are asking our residents for their views about what older people need to thrive in our community.

This survey should take no more than 15 minutes to complete, and will help us to develop an Age-Friendly Community Strategy.

We thank you for taking the time to participate.

1. Are you completing this survey on behalf of someone else?

☐ Yes

☐ No

2. On the below star-scale, how would you rate the Timaru District as a place to live as you age?

Very Poor	Poor	Good	Very Good	Excellent
★	★	★	★	★

Please provide any further comments about why you selected the above rating:

3. Please rate each of the following categories for older people ("older people" defined as those 65 years and over) in the Timaru District. Once you have rated each category, please use the comment box underneath to discuss any barriers facing this category, or ideas for improving opportunities.

	Very Poor	Poor	Good	Very Good	Excellent	N/A
Opportunities to volunteer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Employment opportunities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Opportunities to take part in skill-building or personal development activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fitness opportunities (including exercise classes, walking paths, cycle paths etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

	Very Poor	Poor	Good	Very Good	Excellent	N/A
Opportunities to attend social events	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Opportunities to attend spiritual activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Opportunities to attend cultural activities or connect with te ao Māori	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Opportunities to attend community activities that bring both younger and older people together	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Opportunities to attend and/or participate in meetings about local government or community matters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ease of getting to the places older people may need to visit on a regular basis (e.g. supermarket, doctor's office, pharmacy etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to public computers and the Internet for free or low cost, with help available if required	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to important public information for older people (e.g. in printed format and easy to read)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall feeling of safety for older people in the District	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Older people being valued in the District	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

What are the barriers impacting the above areas, and how could the above areas be improved?

4. Please rate each of the following health-related categories for older people in the Timaru District:

	Very Poor	Poor	Good	Very Good	Excellent	N/A
Accessibility of health services (e.g. GP, Needs Assessment Service Coordination - NASC, Mental Health Service etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Coordination of health services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Accessibility of social/welfare services (e.g. Work & Income, Senior Citizens, Family Works, Salvation Army etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Satisfaction with home-based support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of information on how to request health support services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Support for informal carers (family/whānau)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. Thinking about your friendships as well as how often you see and chat to others - how happy are you with your social contact/connection?

Very Unhappy	Somewhat Unhappy	Neutral	Somewhat Good	Excellent
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. How do you currently access information on programmes and services for older people in the Timaru District? (Please select all that apply.)

- ☐ Advertisement at a Council Library or Service Centre
- ☐ Advertisement at a community facility
- ☐ Multicultural Aoraki
- ☐ Timaru Senior Citizens
- ☐ Church newsletters or bulletins
- ☐ Community Associations (e.g. Kaumatua groups, residents' groups, Grey Power, etc.)
- ☐ Other (please specify):
- ☐ Email newsletters
- ☐ Friend, neighbour or family member
- ☐ Internet or social media - on a personal computer or device
- ☐ Internet or social media on a public computer
- ☐ Residential home/facility
- ☐ N/A - I do not access this type of information

7. How could information on programmes and services for older people in the Timaru District be improved?

8. Do you:

- ☐ Own your own home
- ☐ Live with family or friends
- ☐ Rent privately
- ☐ Live in a rest home/care facility
- ☐ Board
- ☐ Live in a retirement village
- ☐ Other (please specify):

9. Please rate each of the following housing-related categories for older people in the Timaru District:

	Very Poor	Poor	Good	Very Good	Excellent	N/A
Safety of housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cost of housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of affordable housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality (e.g. current state of repair, level of regular maintenance required)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Suitability to my needs (including accessibility needs)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Warmth and ryness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Location - access to transport links	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Location - access to family and friends, community activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Location - access to amenities, shopping, health and personal services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please discuss any barriers impacting the above topics, or ideas for improving opportunities:

10. Please indicate which of the following transport options you use on a regular basis (Please select as many as apply.)

- ☐ Walking
- ☐ Bicycle or E-bike
- ☐ Private car - I drive myself
- ☐ Private car - someone else drives me
- ☐ MyWay service (public transport)
- ☐ Community vehicle service (e.g. Geraldine/Pleasant Point Community Vehicle Trust)
- ☐ Other (please specify):
- ☐ Mobility scooter
- ☐ Taxi, Driving Miss Daisy, or other commercial transport operators
- ☐ Health Shuttle or other volunteer transport services (e.g. St John, Cancer Society)

11. Please provide any comments or suggestions about transportation options in the Timaru District:

12.What is currently stopping the Timaru District from becoming more Age-Friendly? You can refer to the themes in the Age-Friendly symbol above, or provide your own suggestions:

The diagram is a circular model for 'AGE-FRIENDLY TIMARU'. It is divided into three main colored segments: orange for the 'PHYSICAL ENVIRONMENT', blue for the 'SOCIAL ENVIRONMENT', and green for 'MUNICIPAL SERVICES'. Each segment contains specific themes with icons:
 - **PHYSICAL ENVIRONMENT (Orange):** Includes 'TRANSPORTATION' (car icon), 'HOUSING' (house icon), and 'OUTDOOR SPACES & BUILDINGS' (sun and trees icon).
 - **SOCIAL ENVIRONMENT (Blue):** Includes 'SOCIAL PARTICIPATION' (speech bubble icon), 'RESPECT & SOCIAL INCLUSION' (three people icon), and 'CIVIC PARTICIPATION & EMPLOYMENT' (briefcase icon).
 - **MUNICIPAL SERVICES (Green):** Includes 'COMMUNITY SUPPORT & HEALTH SERVICES' (people with a person in a wheelchair icon) and 'COMMUNICATION & INFORMATION' (document icon).
 The center of the circle contains the text 'AGE-FRIENDLY TIMARU'.

13. How could the Timaru District be more Age-Friendly? You can refer to the themes in the Age-Friendly symbol above, or provide your own suggestions:

14. What is your top priority for an Age-Friendly strategy in the Timaru District? Please select one option from the eight Age-Friendly domains:

- ☐ Transportation
- ☐ Housing
- ☐ Social participation
- ☐ Respect and social inclusion
- ☐ Other (please specify):
- ☐ Civic participation and employment
- ☐ Communication and information
- ☐ Community support and health services
- ☐ Outdoor spaces and buildings

15. Are there any other comments you would like to make?

DEMOGRAPHIC INFORMATION

16. What is your age bracket?

- ☐ 18 - 34
- ☐ 35 - 44
- ☐ 45 - 54
- ☐ 55 - 64
- ☐ 65 - 74
- ☐ 75 - 84
- ☐ 85+

17. What is your gender?

- ☐ Female
- ☐ Male
- ☐ Gender diverse
- ☐ Prefer not to say

18: Which ethnic group do you belong to?

- | | |
|---|----------------------------------|
| <input type="checkbox"/> New Zealand European | <input type="checkbox"/> Tongan |
| <input type="checkbox"/> Māori | <input type="checkbox"/> Niuean |
| <input type="checkbox"/> Samoan | <input type="checkbox"/> Chinese |
| <input type="checkbox"/> Cook Island Maori | <input type="checkbox"/> Indian |
| <input type="checkbox"/> Other - such as Dutch, Japanese, Tokelauan, etc. (please specify): | |

19. Where do you live?

- | | |
|--|---|
| <input type="checkbox"/> Timaru | <input type="checkbox"/> Pleasant Point |
| <input type="checkbox"/> Temuka | <input type="checkbox"/> Rural |
| <input type="checkbox"/> Geraldine | |
| <input type="checkbox"/> Other (please specify): | |

20. Would you like to be kept up-to-date on the results of this survey?

- ☐ Yes
- ☐ No

21. If you answered yes to the previous question, please provide your email or postal address so we can keep you up-to-date:

THANK YOU FOR TAKING THE TIME TO PARTICIPATE IN OUR SURVEY

This survey can be returned to any of the following locations upon completion:

- **Timaru District Council**
- **Timaru District Library**
- **Geraldine Library / Service Centre**
- **Temuka Library / Service Centre**
- **Venture Timaru**
- **Caroline Bay Trust Aoraki Centre (CBay)**
- **Pleasant Point Four Square**

Alternatively, you can post completed surveys to:

Timaru District Council
PO Box 522
Timaru, 7940