

AGENDA

Strategic Planning Committee Meeting

Tuesday, 10 November 2026

Date	**Tuesday, 10 November 2026**
Time	**2:00 pm**
Location	**Council Chambers** **Timaru District Council** **King George Place** **Timaru**
File Reference	**1884294**

Timaru District Council

Notice is hereby given that a meeting of the Strategic Planning Committee will be held in the Council Chambers, Timaru District Council, King George Place, Timaru, on Tuesday 10 November 2026, at 2:00 pm.

Strategic Planning Committee Members

Clrs Michelle Pye, Stacey Scott, Graeme Wilson, Philip Harper, Stu Piddington and Mayor Nigel Bowen

Quorum – no less than 3 members

Local Authorities (Members' Interests) Act 1968

Committee members are reminded that if you have a pecuniary interest in any item on the agenda, then you must declare this interest and refrain from discussing or voting on this item, and are advised to withdraw from the meeting table.

Nigel Trainor
Chief Executive

Order Of Business

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1 Apologies

2 Identification of Items of Urgent Business

3 Identification of Matters of a Minor Nature

4 Declaration of Conflicts of Interest

5 Confirmation of Minutes

5.1 Minutes of the Strategic Planning Committee Meeting held on 8 September 2026

Author: **Jessica Kavanaugh, Democracy Services Lead**

Recommendation

That the Minutes of the Strategic Planning Committee Meeting held on 8 September 2026 be confirmed as a true and correct record of that meeting and that the Chairperson's electronic signature be attached.

Attachments

1. Minutes of the Strategic Planning Committee Meeting held on 8 September 2026



MINUTES

Strategic Planning Committee Meeting

Tuesday, 8 September 2026

Ref: 1884294871772

Minutes of Timaru District Council
Strategic Planning Committee Meeting
Held in the Council Chambers, Timaru District Council, King George Place, Timaru
on Tuesday, 8 September 2026 at 2:00 pm

Present: Clrs Michelle Pye (Chairperson), Stacey Scott, Graeme Wilson, Philip Harper, Stu Piddington

In Attendance: **Councillor:** Chris Thomas

Community Board Members: Charles Scarsbrook (Temuka), Anna Lyon (Pleasant Point), Andy McKay (Geraldine)

Officers: Nigel Trainor (Chief Executive), Stephen Doran (General Manager Corporate/Acting General Manager Airport and Waste), Andrea Rankin (Chief Financial Officer), Suzy Ratahi (General Manager Land Transport/Acting General Manager Parks and Property), Andrew Lester (General Manager Drainage and Water), Aaron Hakkaart (Acting General Manager Regulatory Development and Growth), Jessica Kavanaugh (Democracy Services Lead), Meghan Taylor (Executive Assistant Corporate, Finance, Digital), Maddison Gourlay (Marketing and Communications Advisor)

Public: Nigel Davenport (Chief Executive, Venture Timaru), Frazer Munro (General Manager, Timaru District Holdings Limited) Mark Rogers (Chairperson, Timaru District Holdings Limited)

1 Apologies

1.1 Apologies Received

Resolution 2026/31

Moved: Clr Michelle Pye
Seconded: Clr Stacey Scott

That the apology of Mayor Nigel Bowen be received and accepted.

Carried

2 Identification of Items of Urgent Business

No items of urgent business were received.

3 Identification of Matters of a Minor Nature

No matters of a minor nature were raised.

4 Declaration of Conflicts of Interest

No conflicts of interest were declared.

The Chairperson raised a motion to request that item 6.4 be moved into Public Excluded on the basis that the discussion contains commercially sensitive information following the drafting of the letter.

Motion

Resolution 2026/32

Moved: Clr Graeme Wilson
Seconded: Clr Stacey Scott

That the Strategic Planning Committee resolve to exclude the public from consideration of Item 6.4 pursuant to sections 7(2)(h) and 7(2)(i) and section 48(1)(a) of the Local Government Official Information and Meetings Act 1987 on the grounds that withholding the information is necessary to enable the Strategic Planning Committee to carry out commercial activities and negotiations without prejudice or disadvantage.

Carried

5 Confirmation of Minutes

5.1 Minutes of the Strategic Planning Committee Meeting held on 11 August 2026

Resolution 2026/33

Moved: Clr Stacey Scott
Seconded: Clr Philip Harper

That the Minutes of the Strategic Planning Committee Meeting held on 11 August 2026 be confirmed as a true and correct record of that meeting and that the Chairperson's electronic signature be attached.

Carried

6 Reports

6.1 Actions Register Update

The purpose of this report is to provide the Strategic Planning Committee with an update on the status of the action requests raised by Councillors at previous Committee meetings.

Resolution 2026/34

Moved: Clr Graeme Wilson
Seconded: Clr Stacey Scott

That the Strategic Planning Committee receives and notes the updates to the Actions Register.

Carried

6.2 Venture Timaru 12-Month Report to 30 June 2026

The Venture Timaru Chief Executive spoke to the report to present to the Strategic Planning Committee, for information and as a requirement of the Statement of Intent (SoI), the quarterly performance report of Venture Timaru (VT) for the period 01 July 2025 to 30 June 2026.

The Chairperson clarified reporting frequency expectations, noting that six-monthly and annual financial reports be provided to the Committee, with economic briefings presented between reporting periods and noted that the report was in draft form and subject to audit.

The Venture Timaru Chief Executive provided an overview of Venture Timaru's performance during the year which included; progress against KPIs, achievements reported for Council's Annual Report, growth in the aerospace and cruise sectors, the Make Timaru Your Business campaign, and international media exposure.

Clarification was sought on programmes included within the Statement of Financial Performance and funding received through the Regional Events Fund. The Venture Timaru Chief Executive advised they would provide a full breakdown by email and confirmed Council was not contributing funding to the programmes discussed.

The Venture Timaru Chief Executive also provided an update on the Canterbury regional deal proposal being progressed through the Mayoral Forum. It was noted that the draft scope had been forwarded for sign-off and that the Canterbury approach remained focused on targeted investment opportunities for the region.

Resolution 2026/35

Moved: Clr Michelle Pye
Seconded: Clr Graeme Wilson

That the Strategic Planning Committee receives and notes the Venture Timaru Twelve-Month Report to 30 June 2026.

Carried

The Chairperson reorganised the Agenda to the following order:

6.5 Provisional Service Performance Results for the 2025/26 Financial Year

6.6 Five-Year Capital Delivery Performance Analysis

6.3 Timaru District Holdings Limited 12-Month Report to 30 June 2026

6.5 Provisional Service Performance Results for the 2025/26 Financial Year

The General Manager Corporate spoke to the report to present a provisional summary of the year end service performance results for the 2025/26 financial year – year two of the 2024-34 Long Term Plan (LTP).

The General Manager Corporate noted that the biennial residents' survey was undertaken during the year, providing a full set of results, although survey outcomes can vary considerably depending on residents' perceptions at the time of surveying.

Discussion included a number of service performance measures.

Clarification was sought regarding compliance with Healthy Homes Standards. The Chief Executive advised that while all units meet the standards, a small number of older properties had experienced water leaks which resulted in mould issues, that were currently being addressed.

Maintenance of cemeteries was raised and it was noted that technology-based solutions, including robotic mowers, were being investigated, with trials proposed for smaller cemeteries. Theft and vandalism of the equipment was raised. The Acting General Manager Parks and Property advised that parks teams were working closely with other in house Council Parks teams and noted that GPS tracking and alarm systems increase the ability to recover stolen equipment.

Clarification was sought on building consent performance measures and whether they related solely to Timaru District applications. The Acting General Manager Regulatory Development and Growth advised that the reported figures included all building consents processed.

The Chairperson highlighted the achievement of meeting visitor number targets across Council's community pools.

Resolution 2026/36

Moved: Clr Michelle Pye
Seconded: Clr Stacey Scott

That the Strategic Planning Committee receive and note the *Provisional Service Performance Results for the 2025/26 Financial Year* report

Carried

6.6 Five-Year Capital Delivery Performance Analysis

The Chairperson spoke to the report to provide the Strategic Planning Committee with an analysis of Council's capital delivery performance over the five financial years from 2021/22 to 2025/26.

Greater context and clarification was sought behind projects that had not been delivered as originally forecast, and whether the report reflected only the projects highlighted or whether other capital expenditure had also been deferred.

The Chief Executive provided examples of significant projects that had affected delivery performance, including delays associated with recreation and leisure projects and water-related works. The General Manager Drainage and Water further advised that the Geraldine Wastewater siphon connection project had been delayed due to land access issues but was expected to be completed during the current financial year. The Chief Executive also advised that Roading and footpath projects were identified as material contributors to delivery variances.

Concern was expressed that the report focused on financial figures without adequately explaining the reasons for variances. It was requested that additional analysis showing major projects separately, including revised percentages excluding significant projects, and greater emphasis on the reasons for under-delivery when year-end financial results are recirculated by email.

It was further suggested that when the end of year financials are presented to Council, that the report includes the percentages and further commentary. The Chief Financial Officer advised that this will be included in the annual report, and that the figures contained in this report are directly from the Financial Statements (FIS) and noted that commentary on these had been provided in the Monthly Financial Reports to Council.

Discussion was held on the realism of long-term plan capital budgets and whether Council should continue budgeting on the assumption of 100 percent delivery. The Chief Executive advised that achieving full delivery is unlikely due to factors outside Council's control, such as access constraints and project timing issues, although improvements in project planning and scheduling were also required.

Questions were raised regarding whether budget variances reflected genuine project savings, overestimation of project costs, or project deferrals. The Chief Financial Officer advised that much of this information is already reported through monthly capital expenditure reporting and that additional commentary on savings and variances could be incorporated into future reporting.

Further discussion included benchmarking against other councils. The Chief Financial Officer advised that comparisons can be difficult due to differences in asset portfolios, renewal programmes, project complexity, and stages within asset lifecycles.

Resolution 2026/37

Moved: Clr Michelle Pye
Seconded: Clr Stacey Scott

That the Strategic Planning Committee receive and note the five-year Capital Delivery Performance Analysis report.

Carried

6.3 Timaru District Holdings Limited 12-Month Report to 30 June 2026

The Timaru District Holdings Limited (TDHL) Chairperson and General Manager, spoke to the report to present to the Strategic Planning Committee, for information and as a requirement of the Statement of Intent (SoI), the quarterly performance report of Timaru District Holdings Limited (TDHL) for the period 01 July 2025 to 30 June 2026.

Clarification was sought on the delayed settlement of the Showgrounds land sale. The TDHL General Manager advised that settlement had been delayed as earthworks required under the conditions of sale had not yet been completed. The works were paused over winter and would resume during spring and summer, noting that a condition of the sale required the land to be levelled prior to settlement.

Clarification was also sought regarding the reported associated surplus and property revaluation figures. The TDHL General Manager advised that the financial statements had been prepared prior to the completion of swap and revaluation adjustments, with the budgeted figure representing an estimate. It was highlighted that there is an unavoidable time lag between finalising financial information and the statutory publication of Committee agendas, which had an effect on the inclusion of the most up-to-date valuation information.

Resolution 2026/38

Moved: Clr Stu Piddington
Seconded: Clr Graeme Wilson

That the Strategic Planning Committee receives and notes the Timaru District Holdings Limited Twelve-Month Report to 30 June 2026.

Carried

7 Consideration of Urgent Business Items

No items of urgent business were received.

8 Consideration of Minor Nature Matters

No matters of a minor nature were raised.

9 Exclusion of the Public

Resolution 2026/39

Moved: Clr Michelle Pye
Seconded: Clr Stu Piddington

That at 2.40pm the public be excluded from the following parts of the proceedings of this meeting, namely,—

6.4 Draft Letter of Expectations 2027/28 - Timaru District Holdings Limited

10.1 Public Excluded Minutes of the Strategic Planning Committee Meeting held on 11 August 2026

10.2 Resolution to Include Supplemental Materials - Draft Waste Operations Activity Management Plan 2027-37

The general subject of each matter to be considered while the public is excluded, the reason for passing this resolution in relation to each matter, and the specific grounds under section 48(1) of the Local Government Official Information and Meetings Act 1987 for the passing of this resolution are as follows:

General subject of each matter to be considered	Reason for passing this resolution in relation to each matter	Plain English Reason
6.4 - Draft Letter of Expectations 2027/28 - Timaru District Holdings Limited	s7(2)(h) - The withholding of the information is necessary to enable any local authority holding the information to carry out, without prejudice or disadvantage, commercial activities s7(2)(i) - The withholding of the information is necessary to enable the Council to carry out, without prejudice or disadvantage, negotiations	To enable Council to carry out commercial activities To enable Council to carry out commercial or industrial negotiations

	(including commercial and industrial negotiations)	
10.1 - Public Excluded Minutes of the Strategic Planning Committee Meeting held on 11 August 2026 **Matters dealt with in these minutes:** **10.1 - Resolution to Include Supplementary Report - Long Term Plan 2027-37 Activity Review Direction**	Section 48(1) of the Local Government Official Information and Meetings Act 1987.	The public excluded minutes of the meeting held on 11 August 2026 are considered confidential pursuant to the provisions of the LGOIMA Act of 1987. The specific provisions of the Act that relate to these minutes can be found in the open minutes of the meeting held on 11 August 2026.
10.2 - Resolution to Include Supplemental Materials - Draft Waste Operations Activity Management Plan 2027-37	s7(2)(b)(ii) - The withholding of the information is necessary to protect information where the making available of the information would be likely unreasonably to prejudice the commercial position of the person who supplied or who is the subject of the information s7(2)(h) - The withholding of the information is necessary to enable any local authority holding the information to carry out, without prejudice or disadvantage, commercial activities s7(2)(j) - The withholding of the information is necessary to prevent the disclosure or use of official information for improper gain or improper advantage	To protect commercially sensitive information To enable Council to carry out commercial activities To prevent use of the information for improper gain or advantage

I also move that Mark Rogers (Chairperson, Timaru District Holdings Limited (TDHL)) and Frazer Munro (General Manager, TDHL) be permitted to remain at this meeting, after the public has been excluded, because of their knowledge of TDHL. This knowledge, which will be of assistance in relation to the matter to be discussed, is relevant to that matter because of their positions as General Manager and Chairperson of TDHL.

Carried

Note

Section 48(4) of the Local Government Official Information and Meetings Act 1987 provides as follows:

- "(4)Every resolution to exclude the public shall be put at a time when the meeting is open to the public, and the text of that resolution (or copies thereof)—
    - (a)shall be available to any member of the public who is present; and
    - (b)shall form part of the minutes of the local authority."

10 Public Excluded Reports

6.4 Draft Letter of Expectations 2027/28 - Timaru District Holdings Limited

10.1 Public Excluded Minutes of the Strategic Planning Committee Meeting held on 11 August 2026

10.1 Resolution to Include Supplementary Report - Long Term Plan 2027-37 Activity Review Direction

10.2 Resolution to Include Supplemental Materials - Draft Waste Operations Activity Management Plan 2027-37

11 Readmittance of the Public

Resolution 2026/40

Moved: Clr Michelle Pye
Seconded: Clr Philip Harper

That the meeting moves out of Closed Meeting into Open Meeting at 4.04pm.

Carried

The meeting closed at 4.04pm.

.....

Clr Michelle Pye

Chairperson

6 Reports

6.1 Actions Register Update

Author: **Jessica Kavanaugh, Democracy Services Lead**

Authoriser: **Stephen Doran, Acting Chief Executive**

Recommendation

That the Strategic Planning Committee receives and notes the updates to the Actions Register.

Purpose of Report

1 The purpose of this report is to provide the Strategic Planning Committee with an update on the status of the action requests raised by Councillors at previous Committee meetings.

Assessment of Significance

2 This matter is assessed to be of low significance under the Council's Significance and Engagement Policy as there is no impact on the service provision, no decision to transfer ownership or control of a strategic asset to or from Council, and no deviation from the Long Term Plan.

Discussion

3 The actions register is a record of actions requested by Councillors. It includes a status and comments section to update the Strategic Planning Committee on the progress of each item.

4 There is currently one item on the actions register.

5 No items are marked as ongoing.

6 No items are marked as completed, and are proposed to be marked as removed at the next meeting.

7 One item is marked as removed and will be taken off the list at the next meeting.

Attachments

1. Strategic Planning Committee Actions Required ⇩

Information Requested from Councillors (Strategic Planning Committee)

Key ■ = Completed, for removal ■ = 60+ Days ■ = 90+ Days ■ = Removed

~~**Information Requested**~~	~~Capital Delivery and Project Timing Analysis~~				
~~**Date Raised:**~~	~~09 June 2026~~			~~**Status:**~~	~~Complete~~
~~**Issue Owner:**~~	~~Chief Financial Officer~~	~~**Due Date:**~~		~~**Completed Date:**~~	~~01.09.2026~~

Background: The need for analysis on the delivery percentage was raised. It was requested that further analysis of capital delivery and project timing be brought back to the Committee.

August 2026 Update: Work has started, this can be expected at the September meeting.

September 2026 Update: A report has been prepared and is on the agenda for this meeting. This action is complete and can now be closed.

#1808483

6.2 Timaru District Holdings Limited Three-Month Report to 30 September 2026

Author: **Jessica Kavanaugh, Democracy Services Lead**

Authoriser: **Stephen Doran, General Manager Corporate**

Recommendation

That the Strategic Planning Committee receives and notes the Timaru District Holdings Limited Quarterly report for the three-month period 01 July to 30 September 2026.

Purpose of Report

1 To present to the Strategic Planning Committee, for information and as a requirement of the Statement of Intent (SoI), the quarterly performance report of Timaru District Holdings Limited (TDHL) for the period 01 July 2026 to 30 September 2026.

Assessment of Significance

2 This matter is assessed to be of la ow significance under Council's Significance and Engagement Policy. This is a regular report to the Council on the progress of TDHL' against its Statement of Intent (SoI) which is considered by Council annually.

Discussion

3 Timaru District Holdings performance report for the three-month period 01 July 2026 to 30 September 2026 is attached. This update is provided to Council as a requirement of TDHL's Statement of Intent with Council and is provided on a quarterly basis.

4 Following the presentation of the Statement of Intent to Council at the 30 June 2026 meeting, key areas of focus for TDHL are Intergenerational Investments, Property Portfolio, New Investments and Diversifications, and Shareholder Return.

5 The activity updates for the period and commentary on the financial statements are outlined in the attached report.

6 The Chairperson and General Manager of TDHL will be in attendance to speak to the report.

Attachments

1. Timaru District Holdings Limited Three-Month Report to 30 September 2026 ⇩

TDHL
Timaru District Holdings Ltd
Enabling Prosperity

The Chief Executive
Timaru District Council
nigel.trainor@timdc.govt.nz

22 October 2026

Dear Nigel

Three-month report for the period 1 July 2026 to 30 September 2026

Please find attached TDHL's three-month unaudited report for the period 1 July 2026 to 30 September 2026. The report is prepared in accordance with the 2026/27 Statement of Intent and contains the relevant financial statements, activity updates and commentary for the period.

The financial statements reflect the typical timing of TDHL's first-quarter earnings, with a number of rental receipts and the PrimePort dividend expected in subsequent quarters. While the year-to-date operating result is slightly below budget, the full-year forecast remains consistent with the Statement of Intent targets and TDHL continues to maintain a strong balance sheet position.

From an activity perspective, the quarter included continued engagement with Council and TDHL's associate companies, progress on the Alpine Energy divestment process, PrimePort reporting a strong audited result, and ongoing investment in the property portfolio. TDHL also completed its annual audit within statutory timeframes and received an unmodified audit opinion.

We look forward to presenting the report to Council and welcome any questions.

Regards

Frazer Munro
General Manager

tdhl.co.nz
admin@tdhl.co.nz
PO Box 178 Timaru 7910

3-month Unaudited Report

Report for the period 1 July 2026 to 30 September 2026

Activity and Performance Targets

The specific 2026/27 Activity and Performance Targets for TDHL are set annually in the Statement of Intent and are designed to support the higher-level Strategic Priorities and Outcomes. An assessment of TDHL's achievement against the activity targets is set out below:

Intergenerational Investments

Annually undertake at least one workshop with each associate, on Board skills matrix, succession planning, strategic outlook and financial performance.

On track
Workshops planned for Dec 2026 and Feb 2027.

Property Portfolio

Achieve a three-year rolling average return on investment of 7% or greater for port property held for investment purposes.

To be calculated at the end of the financial year

New Investments and Diversification

Identify and assess at least 3 new investment or diversification opportunities.

Report on the Investment Fund performance*

Board actively reviewing new investment opportunities.
Fund performance to be calculated at end of F/Y

Shareholder Return

Pay a dividend to TDC of $1m

Hold at least 1 workshop with Council per annum.

Achieve statutory compliance

Dividend to be paid June 2027
Workshops planned for Nov 2026 and March 2027
2026 compliance achieved

Relationships + Partnerships

That the TDHL Chair and/or GM present the quarterly reports to Council.

Achieved
Chair and GM presented report at 8/9/2026 Council / Committee meeting.

Timaru District Council

- The full TDHL Board met with Council in Aug to provide an associates and investments update, discuss the Alpine divestment and future Investment Fund structure.
- The 12-month unaudited report was submitted in Aug and tabled at the 8 September Strategic Planning Committee meeting, maintaining regular shareholder reporting and engagement.
- The annual audit is the predominant focus for the quarter, with all information provided to TDC within agreed timeframes.
- The Audit Office issued an unmodified opinion on 29 Sept.

Alpine Energy

- TDHL attended Alpine Energy's AGM and held a Board-to-Board discussion in July.
- Alpine's 2026 results recorded an after-tax operating surplus of $11.3m, although no dividend was declared.
- Work continues on the divestment process with the issuing of Transaction Advisor Requests for Proposals in late July followed by shortlisting in September. An appointment is expected in October.
- TDHL continued engagement with the other shareholders.

PrimePort Timaru

- PrimePort released its audited 2026 results, with net profit after tax of $6.96m, up 47%.
- Engagement with the Board continues via review and feedback on PrimePort's draft 2027–2029 Statement of Corporate Intent.
- Recruitment for a replacement TDHL-appointed PrimePort director progressed, with three candidates selected for interview on 1 October.

Property Portfolio

- Ongoing work includes regular rent and lease renews.
- Significant upgrades for the 1 Ritchie Street office building continue with the earthquake strengthening complete and the window and roof replacement works now commencing.

* target performance of the Investment Fund is a return in excess of inflation (CPI) plus 5% net of fees over a rolling 5-year period). Fund was established in December 2025.

TDHL Timaru District Holdings Ltd *Enabling Prosperity*

Financial Performance Targets

An assessment of TDHL's achievement against the performance targets is set out to the right.

Measure	2026/27 SOI Target		Forecast
EBITA	$2,272,208	✗	$2,256,279
Net Profit to S/H funds	4.0%	✓	4.0%
Dividends	$1.0m	✓	Paid in June 2027
Shareholder funds to total assets	Greater than 60%	✓	84%

Unaudited Profit and Loss - For the year ended 30 September 2026

- The year-to-date operating profit of $205k is negative to budget of $221k, as is the Earnings before Tax of -122k versus budget of -74k.
- Due to the timing of rents, TDHL's first quarter Earning is always negative. It picks up substantially in subsequent quarters to generate the full year results as forecast.
- The PrimePort dividend is expected in the second quarter.

PROFIT & LOSS	2026/2027 (YTD)	Budget 26/27(YTD)	Forecast 26/27 (Full FY)	Budget 26/27 (Full FY)
Revenue	$864,774	$892,925	$3,862,841	$3,890,992
Cost of Sales	$323,873	$358,058	$1,197,783	$1,227,942
Gross Profit	**$540,901**	**$534,867**	**$2,665,058**	**$2,663,050**
Expenses	$334,997	$313,491	$1,258,779	$1,237,274
Operating Profit	**$205,905**	**$221,376**	**$1,406,279**	**$1,425,776**
Other Income	$0	$0	$850,000	$850,000
Other Expenses	$0	$0	$0	$0
Earnings Before Interest & Tax	**$205,905**	**$221,376**	**$2,256,279**	**$2,275,776**
Interest Income	$2,767	$8,050	$43,017	$48,300
Interest Expenses	$330,791	$304,341	$1,275,875	$1,265,979
Earnings Before Tax	**-$122,120**	**-$74,915**	**$1,023,420**	**$1,058,097**
Tax Expenses	$0	$0	$48,227	$48,227
Earnings After Tax	**-$122,120**	**-$74,915**	**$975,193**	**$1,009,870**
Associate surplus and property revaluation	$0	$0	$7,492,456	$7,492,456
Net Income	**-$122,120**	**-$74,915**	**$8,467,649**	**$8,502,326**

Unaudited Movements in Equity – for the year ended 30 September 2026

Movements in Equity	2026/2027 (YTD)
Equity - Opening Balance	$195,978,359
Current Year Earnings	-$122,120
Equity Dividends Paid	$0
Total Equity	$195,856,240

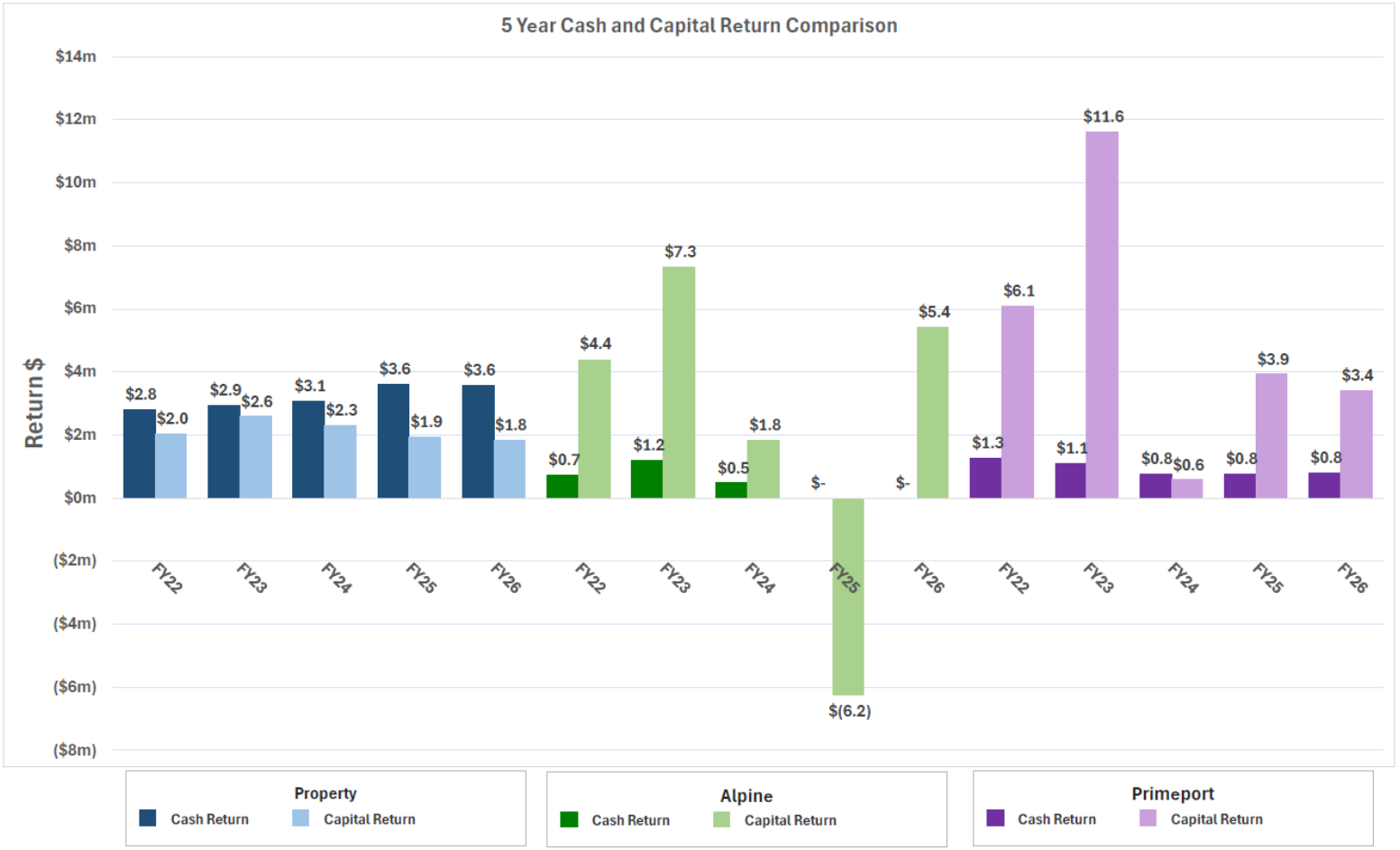
Unaudited Balance Sheet - as at 30 September 2026

BALANCE SHEET	2026/2027 (YTD)	2025/2026 (YTD)
ASSETS		
Cash & Equivalents	$241,939	$2,037,627
Accounts Receivable	$178,375	$387
Other Current Assets	$1,042,102	$972,627
Total Current Assets	**$1,462,415**	**$3,010,641**
Fixed Assets	$1,485,550	$1,192,087
Investments or Other Non-Current Assets	$231,556,345	$217,323,069
Total Non-Current Assets	**$233,041,894**	**$218,515,156**
Total Assets	**$234,504,310**	**$221,525,797**
LIABILITIES		
Accounts Payable	$167,007	$1,440,092
Tax Liability	$103,928	$326,711
Other Current Liabilities	$16,709,114	$11,518,189
Total Current Liabilities	**$16,980,050**	**$13,284,992**
Long Term Debt	$21,668,020	$21,745,738
Total Non-Current Liabilities	**$21,668,020**	**$21,745,738**
Total Liabilities	**$38,648,070**	**$35,030,730**
EQUITY		
Retained Earnings	$146,607,167	$136,060,984
Current Earnings	-$122,120	-$160,103
Other Equity	$49,371,193	$50,594,186
Total Equity	**$195,856,240**	**$186,495,066**
Total Liabilities & Equity	**$234,504,310**	**$221,525,797**

Unaudited Statement of Cash Flows – for the 3 months ended 30 September 2026

	2026/2027 (YTD)	2025/2026 (YTD)
OPERATING ACTIVITIES		
Rentals	$1,074,292	$998,462
Interest received	$2,767	$3,269
	$1,077,058	**$1,001,730**
Payments to suppliers and employees	($933,993)	($778,902)
Interest Payments & Line of Credit	($164,559)	($204,617)
	($1,098,551)	**($983,519)**
Cash Flow from Operating Activities	**($21,493)**	**$18,211**
INVESTING ACTIVITIES		
Payment for property,plant and equipment	$0	($15,171)
Capital Works	($155,187)	($314,501)
Investment portfolio	($1,000,000)	$0
Cash Flow from Investing Activities	**($1,155,187)**	**($329,673)**
FINANCING ACTIVITIES		
Change in Long Term Debt	$1,000,000	$2,200,000
Term deposit	($900,000)	$0
Cash Flow from Financing Activities	**$100,000**	**$2,200,000**
Change in Cash & Equivalents	**($1,076,680)**	**$1,888,539**
Cash & Equivalents, Opening Balance	$1,318,619	$149,088
Cash & Equivalents, Closing Balance	$241,939	$2,037,627

Segmented Portfolio Return 2021/22 to 2024/25



- The graph above shows the last 5 years return from each of TDHL's major investment sectors.
- It shows the strong and reliable cash and capital returns generated from the property portfolio and the predominance of the capital return that is generated by the associates (with the exception of FY26 for Alpine). It is important to note that Alpine and PrimePort are subject to 3 to 5 yearly asset revaluation cycles that result in a lumpy capital return profile. TDHL is required to revalue its property portfolio annually.

6.3 Venture Timaru Three-Month Report to 30 September 2026

Author: **Jessica Kavanaugh, Democracy Services Lead**

Authoriser: **Stephen Doran, General Manager Corporate**

Recommendation

That the Strategic Planning Committee receives and notes the Venture Timaru Quarterly Report for the three-month period 01 July 2026 to 30 September 2026.

Purpose of Report

1 To present to Council, for information and as a requirement of the Statement of Intent (SoI), the quarterly performance report of Venture Timaru (VT) for the period 01 July 2026 to 30 September 2026.

Assessment of Significance

2 This matter is assessed to be of low significance under the Council's Significance and Engagement Policy. This is a regular report to the Council on the progress of Venture Timaru against its Statement of Intent (SoI), which is considered by Council annually.

Discussion

3 Venture Timaru's quarterly report for the three-month period 01 July 2026 to 30 September 2026 is attached. This update is provided to Council as a requirement of Venture Timaru's Statement of Intent (SoI) with Council and is provided on a quarterly basis through a formal report to the Strategic Planning Committee or by an economic briefing held at Venture Timaru.

4 The financial statements and progress on the non-financial monitoring indicators to 30 September 2026 are also outlined in the attached report.

5 A report summarising the 2026 SCOFF event is attached to the report.

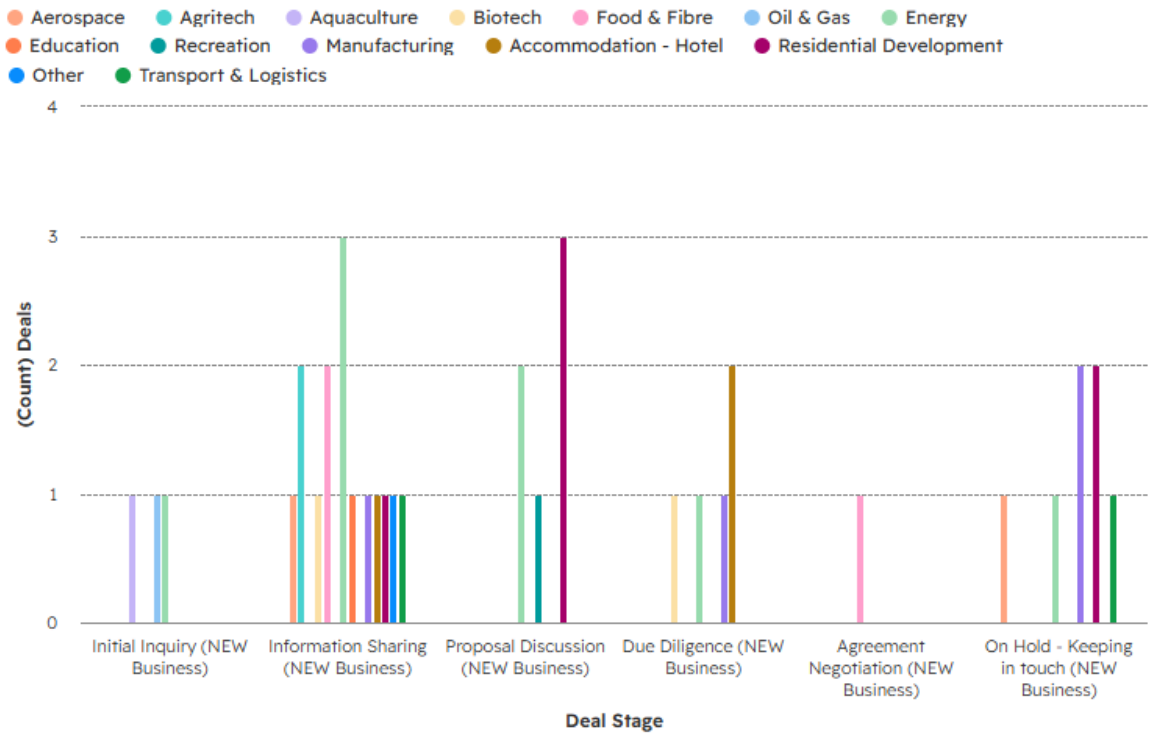
6 The Chief Executive of Venture Timaru will be present to speak to the report.

Attachments

1. **Venture Timaru Quarterly Report to 30 September 2026** ⇩
2. **SCOFF Summary Report 2026** ⇩

Venture Timaru report to 30 September 2026

PILLAR ONE: BUSINESS ATTRACTION - attract & support NEW businesses that strengthens and diversifies the district's economy	
Activity	Make Timaru your Business (MTYB) Campaign continues refer HERE • **22** new business and referral source engagements made in the quarter to 30 Sept. • **28** current NEW BUSINESS opportunities being progressed (a further 4 new deals this recent quarter – 2 of which sourced via MTYB campaign). • **246+** separate local business and industry engaged with as advocates for Make Timaru your Business • Economic Development website refreshed and went live August – amplifying and supporting business attraction activities. • New CRM in place – tracking of all new business deals, stage reached and details etc.... (see below) This graph shows the stage each of the 28 active new business opportunities are at - sorted by sector.



Outcomes/Value Added	September quarter saw: **4 x new opportunities** engaged with and being progressed across accommodation, hospitality, processing and energy production sectors. - Accommodation – VT established engagement following news of this entity introducing two new brands into NZ late 2026. Discussion developed quickly with this well-established provider interested in expansion into Timaru. Visit took place October and opportunity progressing rapidly to due diligence phase. - Hospitality – experienced café provider looking to establish on a prominent site. Introductions made. - Processing – (MTYB referral) existing successful processor looking to consolidate 4 dispersed operations into one – introductions made locally and progressing well. - Energy Production – (MTYB Referral) referral ex InvestNZ, initial teams meeting held and visit in October took place. Opportunities across Washdyke Industrial area and Council facilities. Introductions made. **Update on existing opportunities** Construction – (MTYB) – opportunity advanced at pace; MOU now signed with TDC Building Consent Unit and first product scheduled for arrival early 2027. Ocean Flyer – electric sea plane opportunity - refer below Herald article 21 Sept. Following an intro to this entity from our Northland colleagues we have been progressing this opportunity for nearly two years. US trials now advancing well and NZ trials scheduled for mid/late 2027. We are positioning Timaru as the ideal location for South Island trials to compliment those scheduled to take place Whangarei to Auckland. Also exploring "freight trials" as part of this. Future food processing opportunity – engaged with this leading processor/manufacturer also for nearly two years to attract their new next generation facility to the District. Funding milestones now all but met with indications significant decisions to be made this side of Christmas In the meantime given current facility production capacity we are making intro's to local processors to progress potential "co-manufacturing" partnerships. Energy Opportunities – as a key economic enabler we continue to progress a variety of opportunities in the energy sector across South Canterbury - the central point being that South Canterbury's next phase of economic growth depends on access to more renewable generation, and on the transmission and distribution capacity to deliver it. Security of supply and resilience matter as much as volume because "every megawatt of additional & accessible capacity is a unit of regional economic potential." Venture Timaru's role is to make sure we are positioned, through supported generation projects, upgraded Transpower infrastructure, and a ready industrial and engineering base, to capture that growth wherever it comes from. That could mean existing anchor industrial employers expanding (or decarbonising their operations), or it could mean new energy-intensive industries choosing South Canterbury because the power is here. Opportunities being progressed at various stages include utility scale solar, battery energy storage systems (BESS) co-investment in transmission and distribution network capability and roof top solar for industrial areas. Data centres have come up in conversation, as they have in many other parts of New Zealand with similar generation potential. But that's all it is at this stage: conversation - there's no firm proposal and no timeline. They are just one of several kinds of energy-intensive industry that could locate here if additional generation and grid capacity become available.

	Aerospace - South Canterbury Aerospace Asset and Capability Prospectus has been completed. - A supplementary technical insert is being developed for inclusion in the prospectus. Prepared with input from local aviation professionals, it will provide more detailed climate, atmospheric, geographic and environmental data relevant to aerospace testing and operations, strengthening the prospectus as a resource for prospective aerospace operators and investors assessing South Canterbury's suitability for their activities. - VT and a small number of local businesses attended the NZ Aerospace Summit 1-2 October when further connections were made. A local business has now expanded their aerospace engagement to include one of NZ's most recognisable companies. - VT are progressing the possibility of a Sth Canterbury Aerospace Manufacturing collective involving an initial 3 local companies jointly positioning their capability into national and global entities.	
Key Performance Indicators	60 new business and referral source engagements per annum.	**MET**
	Reporting on notable new business opportunities and pipeline activity inc barriers to progression.	**MET**

PILLAR TWO: BUSINESS DEVELOPMENT – enable EXISTING business to innovate, grow and improve productivity	

Activity	Engagement Summary
	- **92 unique businesses engaged during the quarter (excluding repeat engagements).**
	  - These engagements included 46 meetings with businesses not engaged with for > 6 months
	  - Growth Opportunities that require our support - **(3 new Sept ¼)**
	  - Connections made and enablement tasks facilitated - **(12 new Sept ¼**)
	  - Capability Building – e.g. T&V support with marketing, scaling up operators, Qualmark accreditation etc.. + ED Aerospace readiness (**3 New June ¼)**
	  - Barriers/challenges that require advocacy to enable business success. (**4 new June ¼)** across workforce attraction, process, appropriate connections etc..
	- Meetings - Food Pro (quarterly), Aerospace (bimonthly), Networkers (weekly) and CBD group (monthly) took place.
	- Monthly newsletter open rate 33.61% (949 unique opens/engagement March - June)
	
	Local Economic Commentary – September 2026 Quarter
	
	- The South Canterbury economy continues to demonstrate resilience, with the latest Infometrics figures showing Timaru District GDP growth of 2.0% for the year to June 2026, ahead of the national average of 1.7%. Strong primary sector returns, particularly across dairy, beef and lamb, continue to underpin the regional economy, with positive flow-on effects for food processing, manufacturing, transport and associated services.
	
	- Encouragingly, there is evidence of this resilience translating into business activity and investment. Business numbers increased by 2.5% over the year, compared with 1.2% nationally, while consumer spending grew by 3.4% against just 0.6% nationally.
	
	- Business confidence across Canterbury has strengthened further. The September Business Canterbury survey found 72% of businesses expect the regional economy to improve over the next 12 months, with 71% planning investment in plant, property or equipment and 68% anticipating additional hiring. This is consistent with the more positive outlook emerging locally, although businesses remain mindful of operating costs, international uncertainty and the pace of the wider economic recovery.
	
	- The district's diverse economic base remains a significant competitive advantage, with ongoing opportunities across food production, manufacturing, logistics and emerging sectors such as aerospace. Tourism is also performing positively, with visitor expenditure up 4.7% and guest nights increasing 4.9% over the year. Importantly, the local labour market is showing encouraging improvement, with unemployment falling from 4.4% to 3.7%, significantly below the national rate of 5.4%. While residential construction remains subdued, the overall economic picture is positive, with the district continuing to outperform many national benchmarks and demonstrating a sound foundation for future growth.

Outcomes/Value Added	Existing business engagement snapshot: - Agritech - The Innovate UK New Zealand Agritech Global Incubator Programme (GIP), supported by Sprout, brought a cohort of UK agritech companies to New Zealand to road-test their technologies, build partnerships and explore market entry. The current cohort of six companies have technologies across livestock systems, digital twin carbon tracking, circular agriculture, sustainable horticulture and on-farm energy generation. They were on the ground at Field days in June and returned for a second in-market visit 20 October

Browse our local success stories – blog • Local Innovation • Business Success • Economic Updates • Life in the District	2026 – refer below Herald article 20 Oct. VT proactively secured a visit by the cohort 19/20 Oct which included farm visits and a business sector breakfast hosted by Alpine Building. Local growers, agribusiness, food processing and manufacturing and professionals met with the UK cohort made up of: · Cleobury - converts agricultural waste streams like slurry into nutrient-standardised fertiliser powders. · Galebreaker Ltd - optimises controlled-environment livestock housing combining automated ventilation, sensing and AI optimisation. · GyroPlant Ltd - developed a reusable plant-support system replacing single-use growing media in hydroponic systems. · HiFe Plants - developing non-GM high-iron pea varieties for functional food ingredients and supplements. · Polysolar Ltd - developed lightweight flexible solar PV designed for polytunnels and protected cropping. · x10NI Ltd - providing a digital-twin and MRV platform measuring carbon and nutrient flows across livestock supply chains. The breakfast was hugely successful with a large number of connections made with pilot, partnership, distributor and trial opportunities being progressed with the cohort by local business. Sprout and Innovate UK were both highly complimentary of the visit and will provide their follow up report on successes achieved. ≥30 local businesses introduced to this opportunity. - Presented to Master Builders meeting on economic environment, enablers and VT areas of focus. They reported a significant slowdown in residential building activity, with limited land availability a key contributor in their view (since met with Mayor). Other discussions focused on staff attrition and succession planning. Will ensure President Shane Bray is included in future spatial planning discussions to represent the group. Venture Timaru will also look to reignite a trades BCG to support future-focused discussion and provide a collective industry voice. - Intro of Bonnie Day Brewery to Pier 64 to stock their beer. - Machine Craft presented to local Aerospace meeting on their success in securing supply contracts into the sector. - Alpine Energy progressing a EECA co-funded “Energy Optimisation” project speaking to local large energy users to see what flexibility they have shifting their demand loads. - Local infrastructure servicing company had experienced significant slow period past 12-16 months due to many larger national and regional infrastructure projects being deferred. “Switch has flicked” in the last 2-3 months – now have a line of sight to a busy period next year and a half. - 3 x businesses introduced to co-manufacturing partnership opportunity with prospective new business. - 2 x accommodation opportunities introduced to local property owners, developers, investors and Council.	
Key Performance Indicators	240 existing businesses engaged per annum (min 30% not previously engaged with).	**MET**
	Reporting on growth, innovation, barriers and productivity outcomes achieved.	**MET**

PILLAR THREE: INVESTMENT – Support & advocate for **INVESTMENT** in economic enablers that underpin long-term district growth	
Activity	**Canterbury Mayoral Forum** • Representing District on working groups developing both the Canterbury Energy Strategy and Regional Deal proposition **Government Electronic Tender Service (GETS)** • Monthly monitoring to identify central government funding opportunities for the district **Regular engagement with Local Member of Parliament and funding sources across Central Government & associated entities -** MBIE, Kanoa, MPI, Primary Sector Growth Fund, Universities etc..
Outcomes/Value Added	**South Canterbury Advocacy Campaign:** Utilising the updated Contribution of South Canterbury Economy to NZ Inc report and other aligned data, Mayor Bowen and VT CE in August launched a staged, evidence-led campaign targeting a fairer central government funding and regulatory platform for South Canterbury. The headline gap: South Canterbury delivers $3.8bn in food and fibre exports (6.2% of NZ) and hosts (with Waitaki) 1,741MW of generation capacity (16% of NZ's total; generation, 7.5x net export ratio), with a further 2,712MW in the development pipeline — yet receives just 0.7% of NZTA's national roading spend, despite carrying 5.1% of the State Highway network. The immediate ask's: Roading investment that matches contribution – our roading network underpins nationally significant export and energy supply chains — but gets just 0.7% of NZTA's nationwide roading spend. We want the National Land Transport Programme and GPS on Land Transport to weight investment toward economic contribution, not just population. Deliver and capitalise on the Mid & Upper South Island grid upgrade ; Transpower's $193m upgrade has final Commerce Commission approval (June 2026). The ask has shifted from "approve it" to "deliver it and help us use it" — prioritise the build, potentially co-invest and back South Canterbury to attract the large-load investment it makes possible for example processing electrification, battery energy storage systems, data centres, deep sea data cables, hydrogen production etc... The "lean in" Amplify the renewable energy project and data infrastructure work already under way - Venture Timaru is already working directly with Invest New Zealand to promote South Canterbury — one of only six national 'Advantaged Zones' for renewable energy and data centre/infrastructure investment — to global renewable energy and data infrastructure investors. We're not asking government to start something new. We're asking it to acknowledge that work, back it publicly, and help extend the same support & promotion into these activities. Mayoral Forum regional work – we continue to ensure our local voice is heard (and opportunities identified) in the important regional workstreams – Regional Energy Strategy and positioning for Regional Deals which has recently evolved into a Regional Investment Prospectus as directed by the Canterbury Mayors. • Regional Energy Strategy – the stocktake was completed earlier this year and the framework and action plan to develop the Canterbury Energy strategy is going to the Canterbury Mayor's August meeting for approval.

	• Regional Investment Prospectus - The purpose of this work is to develop a region-wide investment prospectus that positions the region to a range of national and international audiences – work is ongoing with VT providing local voice and input. Activity to date: - 31 July - Mayor and VT CE met with local MP's Meager and Anderson and gained their support – finalising positioning approach into **Government** – Min Jones, Min Willis etc... - 13 Aug- Front page herald article – "The Gap has to Close" - 14 Aug - With Councillors Pye and Shannon attended South Island Business Briefing where all parties leaders and key politicians present. Reinforced the importance to fully align our advocacy with South Island and Regional Canterbury work. - 20 Aug - Met with **ACT** Paul Henry along with Temuka business representatives and presented our briefing paper which we aligned our "asks" and "lean in" to ACT"s known policies/positions on each. Paul subsequently confirmed this paper has been positioned and spoken of internally with ACT. - 1st Sept - Met local **Opportunity Party** candidate and Dept Leader to position and speak to our Advocacy. Already supplied to TOP Leader Quilae Wong again aligned to TOP position and policies. - Sept/Oct - progressing engagement locally and nationally with Labour and NZ First. - Expanding on engagements made with other parties - We have ensured full alignment with: - The South Island-wide report, commissioned by the South Island Regional Transport Committee Chairs Group; and - The South Island Chambers of Commerce election platform, Growing New Zealand from the South. This matters more than it might look. We now have independent evidence at three scales – South Island, Canterbury, and South Canterbury – using the same methodology and pointing the same way. That lets us say, fairly, that we are not asking for special treatment for Timaru District/South Canterbury; we are one consistent part of a case the whole South Island is making. **Hosted ANZ Chief Economist Breakfast**– 15 business leaders joined us join us to hear from Sharon Zolner in an interactive business breakfast. **Met with Mckenzie Mayor Scott Aronsen** – discussed in depth the workstreams VT has underway, while we also raised awareness of the sub-region/Sth Canty/Central South Island work VT does across both ED and VT - despite our operational funding coming solely from TDC. Examples being current Central Govt Advocacy, SCOFF, MyNextMove, Regional Apprenticeship Initiative, ROAM, collaborative visitor campaigns etc. Canterbury Mayoral Forum – Energy Strategy working group – in update: 1. the **Regional Energy Inventory** for Canterbury completed and published June 2025 – found HERE 2. the **Regional Strategic Framework** completed and published August 2026 – found HERE 3. the **Regional Energy Action Plan** is in its first draft and scheduled for release Jan/Feb 2027	
Key Performance Indicators	Report on evidence of strengthened relationships influencing investment successes.	**MET**
	Reporting on progress, barriers & opportunities for economic enablers.	**MET**

PILLAR FOUR: PROMOTION – PROMOTE Timaru District as a compelling place to visit, live and work.

Activity, Outcomes and Value Added

EVENTS – delivered, funded and/or planning well underway

- **Major Events Support Fund (MESF) 2026/27 –** applications closed 20 August with strong interest with applications totalling $372,260 - meaning fund well-oversubscribed. Funding approved $225 of $245K by board Sept 2026 with $20K retained for future allocation. First funded event – WishCon, held in the last weekend of September. Successful MESF 2026/27 event applicants:

Event Name	Event Date	APPROVED
WishCon Timaru NEW	26-27 September 2026	$ 10,000
The Coastal	16-17 October 2026	$ 5,000
Brews on the Bay	31 October 2026	$ 15,000
4 & Rotary	13-15 November	$ 25,000
Geraldine Festival	13-16 November	$ 15,000
Rangitata Military Revival NEW	14 November 2026	$ 5,000
Caroline Bay Carnival - Concert	7 January 2027	$ 25,000
South Island Tongan Youth Sevens Tournament NEW	Jan-27	$ 5,000
Seaside Festival	6-15 Feb 2027	$ 20,000
World Tennis Tour: Timaru 2027	15 February 2027 – 21 February 2027	$ 30,000
Multicultural Aoraki Festival 2027	13 March 2027	$ 10,000
Caroline Bay Rock and Hop 2027	18-21 March 2027	$ 20,000
Yet to be confirmed & announced - International Sporting Event	17 April 2027	$ 30,000
Matariki Night Market	24 June 2027	$ 10,000

- **Additional new event Ninja Run –**Caroline Bay, February 2027.

SCOFF 11 – 27 September 2026 – delivered

- In its seventh year – established as a key South Canterbury-wide event supporting the hospitality sector and promoting our significant food production. Refer attached event summary – another extremely successful event that continues to evolve and gain widespread attention. A real success story.

CRUISE

- Record 2026–27 season confirmed – 17 port calls (up from 12), equating to capacity of just under 30,000 passengers arriving into Timaru, plus crew. The increase follows Norwegian Spirit opting for Timaru over Lyttleton.
- Cruise Ready Workshop – 24 September. 35 attendees from Timaru, Mackenzie and Waitaki businesses. Presenters included NZ Cruise Association CE Jacqui Lloyd and IDNZ Port Operations Manager Belinda Sawyer. Last held in 2024; the season announcement and workshop advertising have prompted further enquiries from new and would-be tour operators.
- Fourth annual cruise community feedback survey completed – 208 responses following 14 vessel visits in 2025–26. Strongly positive sentiment and clear support for further growth: just under 70% interacted with passengers and over 72% enjoyed the opportunity to meet them. Respondents also want more passenger activity converted into local spend, and for environmental, transport and amenity concerns to continue to be addressed.
- NZ Cruise Conference, Auckland (August) – attended by VT. Ministers Upston and Meager presented, with a strong focus on the economic impact of cruise. Cruise lines are making 2028/29 deployment decisions now, with cost a key factor.
- Pre-season stakeholder briefing and cruise operations team meeting scheduled for early November; Cruise Info Centre staffing under discussion.

	TRADE EVENTS ○ Central South Island Showcase – Auckland, 15 September – RTO-led event. VT supported four operators to attend: Big Rock Canyoning, Geraldine Farm Tours, Holme Station and The Vicarage. ○ Canterbury West Coast Showcase – 16 September – successful event with 60 operators in total (five per RTO plus national operators). Positive operator feedback, with three operators attending for the first time. **MARKETING & PROMOTION:** ○ Regional Tourism Boost Fund (RTBF) – continuing in market www.centralsouthisland.co.nz – Discover Different. ○ Spring promotion focused on SCOFF (see above). ○ Regional Tourism Boost (RTB3) **–** Timaru is a partner in two collaborative campaigns: ▪ South Island China campaign – led by ChristchurchNZ with South Island RTOs, promoting four themed itineraries. Timaru features on the East Coast Wildlife & Culture Route (Christchurch – Timaru – Waitaki – Dunedin – Clutha). Delivered through key Chinese visitor apps, aligned to China Southern direct flights to Christchurch from October. ▪ Food Trails Aotearoa – led by Great Lake Taupō; promotes regional food experiences with exposure through Cuisine magazine and Expedia. Expected in market October. ○ China influencer outcome **–** following a VT-facilitated visit by four Chinese influencers earlier this year, The Oxford is now ranked the #1 restaurant on one of China's largest social media platforms and is receiving 20–30 Chinese visitors daily on average. **GENERAL** ○ RTNZ Update - Winter member meeting 1–2 September – updates on the Tourism Policy Statement, MRTE data, the accommodation levy and conservation reform. ○ Accommodation Levy – the Prime Minister has ruled out new taxes, including an accommodation levy. RTNZ and other national tourism bodies contend it is a user-pays levy rather than a tax and continue to advocate for it across all political parties as essential for sector growth and infrastructure. ○ NZ Tourism Funding Charter signed by VT and TDC (Acting Mayor Scott Shannon). ○ Tourism & Visitor Advisory Group - Bi-monthly meetings continue with key stakeholders from across the sector. The final meeting for the year will include an in-person presentation by Hospitality NZ CE Kristy Phillips.	
Additional Commentary	**VISITATION** ○ Steady winter visitation, underpinned by domestic visitors, touring traffic, winter sports travel, business events and the district's role as a gateway to the Mackenzie region, alongside a growing calendar of community and sporting events. ○ Total tourism expenditure in Timaru District increased by 4.7% (to $144.9million) in the year to June 2026, compared to a year earlier $138.4 million). ○ Commercial accommodation occupancy 51% (up 6 percentage points, vs 1 point for all NZ). ○ Tourism-related employment steady at 1,800 filled jobs; employment earnings $77.9m (up 7%, vs 3% for all NZ). ○ View the dashboard https://visittimaru.nz/industry-resources/timaru-district-data/	
Key Performance Indicators	Reporting on economic benefit of events and cruise visits.	**As event s and cruise occur**
	Year on year growth in visitor spend and visitation	**Measured year end**
	Year on year growth in social media and marketing reach.	**Measured year end**

Financials
Below are our financial reports for the initial 3 month period to 30 September 2026 – encompassing profit and loss, balance sheet and cashflow statements.

Very much tracking in line with VT operational budget with comment on main variances between:

Income:
- Funding ex Local Government +$5805 - relates to residual income received in advance for inner city living initiative being expensed as the resource was updated and finalised.
- Other revenue better than budgetted due to additional income received for update to Official Visitor Guide from contributing accmmodation, hospitality and attraction contributors.

Expense
- Economic Development variance +$3686 - unbudgetted expense relating to LGOIMA requests
- Other Programme +$5805 – matched expense for inner near coity living initiative

Venture Timaru
For the 3 months ended 30 September 2026

	YTD ACTUAL	YTD BUDGET	SOI BUDGET
Revenue			
Funding from Local Government	366,980	361,175	1,445,000
Funding from Central Government	-	-	-
Service Delivery Contracts from Central Government	-	-	-
Interest, Dividends and Other Investment Revenue	5,762	3,500	14,000
Other Revenue	27,418	16,800	14,500
Total Revenue	**400,161**	**381,475**	**1,473,500**
Expenses			
Economic Development - Administration and Overhead Costs	189,740	186,054	777,530
Tourism - Administration and Overhead Costs	119,935	131,396	412,216
Other Programmes - Administration and Overhead Costs	76,980	71,175	285,000
Provision for Tax	-	-	-
Total Expenses	**386,655**	**388,625**	**1,474,746**
Surplus/(Deficit) for the Period	**13,505**	**(7,150)**	**(1,246)**

Statement of Financial Position

Venture Timaru Limited
As at 30 September 2026

Account	30 SEP 2026	SOI BUDGET
Assets		
Current Assets		
Bank Accounts and Cash	346,967	170,000
Debtors and Prepayments	48,280	25,000
Short Term Investments	423,926	420,000
Other Current Assets	2,936	5,000
Total Current Assets	**822,109**	**620,000**
Non-Current Assets		
Property, Plant and Equipment	52,637	40,000
Total Non-Current Assets	**52,637**	**40,000**
Total Assets	**874,746**	**660,000**
Liabilities		
Current Liabilities		
Creditors and Accrued Expenses	76,454	65,000
Employee Costs Payable	71,067	60,000
Income Received in Advance	217,486	20,000
Total Current Liabilities	**365,008**	**145,000**
Total Liabilities	**365,008**	**145,000**
Net Assets	**509,738**	**515,000**
Accumulated Funds		
Issued Capital	260,077	260,000
Equity	249,661	255,000
Total Accumulated Funds	**509,738**	**515,000**

Statement of Cash Flows

Venture Timaru Limited
For the 3 months ended 30 September 2026

Account	YTD ACTUAL	SOI BUDGET
Cash Flows from Operating Activities		
Funding from Local Government	506,473	506,473
Interest, Dividends and Other Investment Receipts	10,486	10,486
Other Revenue	11,881	11,881
GST	8,949	8,949
Employee Related Payments	(190,699)	(190,699)
Administration and Overhead Payments	(157,217)	(157,217)
Income Tax	(2,936)	(2,936)
Total Cash Flows from Operating Activities	**186,936**	**186,936**
Cash Flows from Investing and Financing Activities		
Payments to Acquire Property, Plant and Equipment	(4,200)	(4,200)
Payments to Investments	(6,081)	(6,081)
Total Cash Flows from Investing and Financing Activities	**(10,281)**	**(10,281)**
Net Increase/(Decrease) in Cash	**176,655**	**176,655**
Net Cash Movement	**176,655**	**176,655**
Bank Accounts and Cash		
Opening Cash Balance	170,311	170,311
Net Cash Movement for Period	176,655	176,655
Closing Cash Balance	346,967	346,967

Income received in advance $217,486 – Major Events Fund (MESF) and Cruise Sector funding received from Council, but as yet not expensed MESF grants approved September with funds progressively distributed from October onwards to successful recipients.

FOOD GROWTH...

TIMARU DISTRICT BUILDS GLOBAL FOOD CAPABILITY

Timaru District is positioning the Washdyke Industrial Hub as a base for food production investment, as shifting trade conditions, market volatility and increasing pressure on supply chain resilience reshape how producers operate.

Nigel Davenport, CEO, Venture Timaru, says the hub has evolved into an integrated food production environment linking growers, processors, engineers, logistics providers and export markets.

"In an era defined by shifting trade policies and increasing pressure on supply chain resilience, Washdyke offers a connected ecosystem that allows businesses to scale sustainably and operate with confidence," Davenport says.

Family enterprise and established grower supply chains underpin that model. Heartland Potato Chips, New Zealand's only 100% New Zealand-owned potato chip company, operates as a vertically integrated business following the 2009 acquisition of a former Bluebird Foods processing plant by South Canterbury growers Raymond and Adrienne Bowen.

"The Bowan family has demonstrated how local reinvestment and vertical integration can unlock long-term value, with potatoes grown near Timaru processed within close proximity to the Washdyke facility," Davenport says.

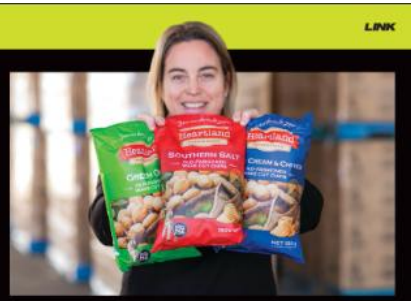
He says short supply chains and generational farming knowledge are key strengths, supporting both domestic and export markets while retaining value within the region.

CONTINUED ON PAGE 82

"THE BOWAN FAMILY HAS DEMONSTRATED HOW LOCAL REINVESTMENT AND VERTICAL INTEGRATION CAN UNLOCK LONG-TERM VALUE, WITH POTATOES GROWN NEAR TIMARU PROCESSED WITHIN CLOSE PROXIMITY TO THE WASHDYKE FACILITY."



HEARTLAND POTATO CHIPS WAREHOUSE LOCATED AT THE WASHDYKE INDUSTIRAL HUB IN TIMARU.









"THE DECISION TO RELOCATE TO WASHDYKE AND INVEST IN PURPOSE-BUILT PROCESSING CAPABILITY MARKED A TURNING POINT, WITH SUBSEQUENT INTER-NATIONAL INVESTMENT REINFORCING THE DISTRICT AS A LOCATION FOR SKILLED ROLES."

The hub has also demonstrated its ability to support international-scale operations. Juice Products New Zealand, now wholly owned by Sumitomo Corporation, is one of the country's largest carrot processors and exports to Asia, North America and Australasia.

Davenport says the business reflects how investment and scale can be supported within the region.

"The decision to relocate to Washdyke and invest in purpose-built processing capability marked a turning point, with subsequent international investment reinforcing the district as a location for skilled roles, leadership and long-term growth," he says.

Juice Products New Zealand works closely with South Canterbury farmers and seed suppliers to manage planting and harvest cycles, maintaining consistent quality across extended seasons.

"Co-ordination across the supply chain creates confidence for growers and reliability for global customers," Davenport says.

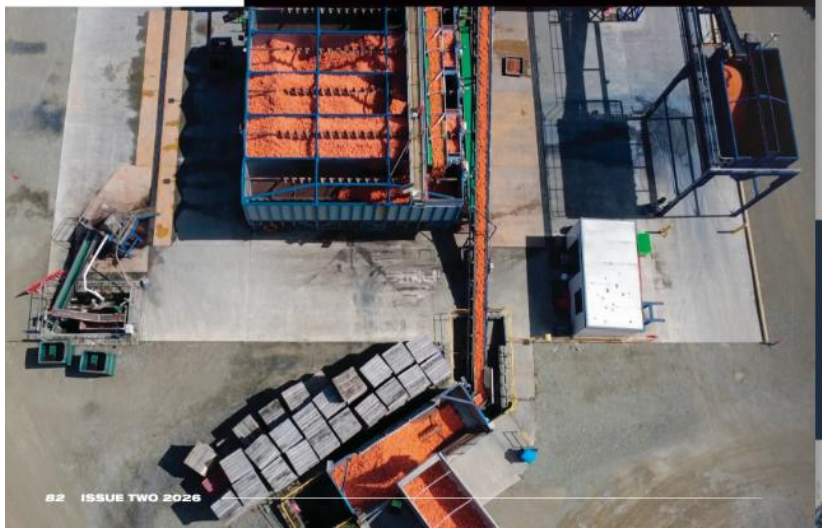
Alongside these operations, producers including DB Breweries, Mt Cook Alpine Salmon, The Manuka Collective, McCain Foods and Farmers Mill operate within the hub, supported by a wider regional base that includes Sanford, Barkers of Geraldine, Fonterra and Silver Fern Farms.

Davenport says this concentration of producers, suppliers and service partners creates a resilient production network.

"Scale, specialisation and collaboration underpin South Canterbury's position as a diversified food-producing region, supported by transport and logistics connections that provide access to domestic and international markets," he says.

Sponsored content: For more information contact Nigel Davenport phone 021 792 770, email nigel@venturetimaru.nz or visit www.vtdevelopment.co.nz

BELOW: JUICE PRODUCTS NEW ZEALAND SITE AT THE TIMARU DISTRICT HUB.



SERVICED INDUSTRIAL SITES AVAILABLE NOW

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Contact Nigel Davenport, CEO, Venture Timaru

021 792 770 nigel@venturetimaru.nz

www.vtdevelopment.co.nz





A quarter-scale prototype of the Viceroy seaglider made by US manufacturer Regent takes off during testing.

Flying 'boat' could link New Zealand

TRANSPORT
Blayne Slabbert

A company behind plans to bring electric "seagliders" to New Zealand has sketched out a South Island network, with proposed one-way fares ranging from $15 to $75.

Ocean Flyer plans to use the battery-powered seagliders to carry passengers and freight between coastal centres, and said it flew a full-sized craft for the first time in a test flight last week.

A smaller model is expected to carry 12 passengers at speeds of up to about 290kph at 10m above the surface of the sea, giving Ocean Flyer the unusual task of persuading travellers that something that looks like a plane, leaves from a wharf and is regulated as a vessel is a perfectly ordinary way to get to Timaru.

Indicative routes include Christchurch to Timaru in 50 minutes for $70, Timaru to Oamaru in 20 minutes for $35, Oamaru to Dunedin in 25 minutes for $30, Dunedin to Invercargill in an hour for $75, and Invercargill to Stewart Island in just 10 minutes for $15.

For now, however, the route map comes with a fairly large asterisk.

Ocean Flyer chief executive Shah Aslam told the Tech Summit '26 conference in Christchurch last week that the prices were indicative, while the company's first commercial service was still expected to be in the North Island.

And passengers will have a little longer to wait than originally hoped.

Ocean Flyer now expects to receive its first two or three 12-seat seagliders near the end of 2027.

After several months of testing and crew training, it is targeting the first quarter of 2028 for passenger services.

The craft use "ground effect" to reduce drag. They would leave a port like a boat, rise onto hydrofoils as they gain speed, then take flight.

Ocean Flyer operations manager John Hamilton said each berth would need access to about 1.5 megawatts of charging capacity — considerably more than plugging in at the nearest marina power point. That makes ports a crucial part of the plan.

Ocean Flyer has been talking to ports around the country about where services could operate and what infrastructure would be needed. Its first route is most likely to be between Whangārei and Auckland, where the company has already been working with Northport.

Shah said Auckland remained more complicated because the company wanted passengers to arrive at the Viaduct, rather than save time on the water only to lose it getting across the city.

Although it flies above the water, the seaglider is classed as a maritime vessel rather than an aircraft, so Ocean Flyer expects it to be regulated by Maritime New Zealand rather than the Civil Aviation Authority.

Hamilton said the aircraft-sized vessels would stay put when conditions were too rough for aircraft and ferries, while testing was still under way to establish their operating limits.

The technology has at least moved beyond computer renderings.

US manufacturer Regent recently flew a full-sized prototype, an important step for a project Ocean Flyer first backed in 2022.

The New Zealand company has orders for 15 of the 12-seat Viceroy model and 10 larger Monarchs, which are ultimately intended to carry up to 100 passengers.

Shah said Ocean Flyer would start with only two or three craft, giving it enough capacity to test demand without leaving passengers stranded whenever one was unavailable.



Thomas Clomie, left, and farmer Hamish McFarlane check out the fruit as UK agritech businesses visit McFarlane Agriculture, near Temuka, on their two-day visit of the district as part of the 2026 New Zealand Global Incubator Programme. JOHN BISSET/THE TIMARU HERALD

Innovative ideas shared

UK agritech businesses visit region to plant inspiration and explore partnerships to grow sector

BUSINESS
Rachael Comer

With agritech as the priority, the head of Timaru's economic development agency hopes a visit by UK businesses will build on the scale and capability of the district's food and fibre economy.

As part of the 2026 New Zealand Global Incubator Programme, the agritech group has been visiting the Timaru District yesterday and today as part of the cohort's Christchurch-Dunedin visit.

Representatives from six UK agritech businesses make up the group, bringing new technology and ideas directly to the sector, Venture Timaru chief executive Nigel Davenport said.

The group's visit is through Innovate UK, the UK's innovation agency, in partnership with Sprout Agritech, with the purpose of exploring the New Zealand market, building partnerships and identifying opportunities for investment, pilots and collaboration.

Venture Timaru co-ordinated the visit to Timaru, due to agritech being a priority.

"The district contributes 6.2% of New Zealand's food and fibre exports, with a connected supply chain spanning farming, processing, manufacturing, engineering and logistics," Davenport said.

"This provides a strong environment for new technologies to be explored and applied, from innovation on farm through to the businesses that process, manufacture and move our products to market."

The innovators experienced this capability first-hand through farm visits in the district before heading to the Washdyke industrial hub.

There, each business gave a one-minute pitch on its technology and innovation to local growers and processors, followed by one-on-one conversations with businesses and industry experts.

This morning, Alpine Buildings and Attika are hosting a breakfast for the group at their new Washdyke headquarters.

Alpine Buildings director Anthony Brewerton said the demands placed on agricultural buildings are changing, and innovation has an important role to play in how the industry responds.

"Farming is continually evolving, and the buildings that support it need to evolve alongside it," he said. "There's an increasing focus on efficiency, productivity, animal welfare and making better use of the infrastructure businesses invest in."

Brewerton said having international innovators in Timaru gives the businesses an opportunity to share knowledge, challenge conventional thinking and "explore what the next generation of agricultural buildings might look like".

Some of those visiting represent Ledbury's Galebreaker, which develops intelligent ventilation and environmental control systems for livestock buildings, and Polysolar, which specialises in integrating solar technology into agricultural and commercial structures, he said.

Both represent areas of innovation with potential implications for building design, performance and long-term operational efficiency, Brewerton said.

"It's no longer simply about providing the space a business needs. It's about understanding how that space can work harder, support better outcomes and adapt as the needs of the business change."

He said it was an exciting opportunity for South Canterbury.

Venture Timaru business development lead Tania Stoddart said improving productivity and helping businesses adopt new technologies was important to building a resilient, future-fit economy for the district.

Yesterday, the group visited McFarlane Agriculture and the Pye Group, and will take part in networking activities today.



New Zealand Cruise Association chief executive Jacqui Lloyd, in Timaru on Thursday, says the town is doing everything right to attract more ships. AIMAN AMERUL MUNER/THE TIMARU HERALD

Timaru's star keeps rising

The town was expecting triple the number of cruise ship visits this summer with 17 visits scheduled

CRUISE VISITS
Rachael Comer

A strong, collaborative effort between the town's port, council and its regional tourism agency have contributed to Timaru's huge increase in visits, the head of New Zealand's cruise association says.

In town for a cruise-ready workshop on Thursday, New Zealand Cruise Association chief executive Jacqui Lloyd said it was important to have "everyone on the same page" and for the entire community to get involved in attracting ships to town.

"The key thing for cruise is that there is no one organisation that owns it," Lloyd said.

"For a destination to do well you need to have your port, your regional tourism organisation, and your council, and then your operators, business associations, and everyone working really well together to deliver."

Timaru had been a rising star in the cruise industry and it was the only port in New Zealand to have an increase in cruise ship visits last season compared to the previous summer.

The town was expecting triple the number of cruise ship visits this summer, compared to pre-pandemic times, with 17 cruise ship visits scheduled.

Late last year, an ambitious plan to attract up to 30 cruise ships to the town each year by the year 2030 was revealed with the release of Venture Timaru and PrimePort's cruise strategy for the district, Journey to Thirty.

"It's really about what happens inside the port gates and outside the port gates and Timaru's been doing that brilliantly, and then you can see that in the results of the increased ship arrivals. Ships don't deploy to places that they don't feel welcomed or they can't operate well in."

Timaru did not over-promise and under-deliver, Lloyd said.

"You know, it over-delivers, it doesn't over-promise. It just says 'we can do what we can' and they do it really well collectively.

"PrimePort has been really engaged with the work they've been doing with the cruise lines, and then outside the port gates it's what's on offer here.

"So, you know, the township's cute, it's walkable, the passengers can walk off the ship and come straight into town."

She said great options for eateries, retail, and points of difference in what was offered also helped.

"That encourages more visitation because the cruise lines are looking for locations to visit that are beautiful and have high passenger demand and good passenger ratings."

Timaru was delivering but that was not without a lot of work, she said.

"Venture Timaru has done a fantastic job in product development."

Passengers were surveyed by the lines around services on board but also about townships they go to, with a scale of one to 10, with 10 being the best.

"Anything under seven they generally go 'we're not going back to that place again because it's not delivering for us'," Lloyd said.

"Timaru is consistently over, which is wonderful."

The first ship scheduled for Timaru, Azamara Pursuit, would visit in December, with the last ship for the season, Norwegian Spirit, expected on April 15, 2027.

'Friendly people, tasty pies'

Harry Bullmore paid Timaru a visit and ended up on a private tour that was a highlight of his trip

TIMARU
Brooke Black

Timaru has reached another massive international audience after being featured in a piece on the rise of fitness-focused holidays that ran in the UK's *Independent* online publication.

Organised by Tourism New Zealand, senior fitness writer Harry Bullmore visited New Zealand in March to take part in the Northburn 100 event in Central Otago, and as part of his 13-day road trip of the South Island spent a day in Timaru.

His piece, which was recently published on the *Independent* site that has a monthly audience of around 20 million, listed his Timaru highlights as including a lengthy visit to U-Bake and a tour with owner Simon Bruce, and seeing Caroline Bay's little penguins.

Writing about his experience, Bullmore said he ended up on a private guided tour that was "undoubtedly a highlight" of his trip.

"I received a warm welcome from the owner, Simon Bruce, who stepped out of the kitchen to deliver a firm handshake. After loading me up with prize-winning hot cross buns, a filled baguette the size of my arm and the best pie I'd ever eaten, he removed his flour-laden apron and said 'You seem like a good guy, fancy a tour?'"

"What followed was not a whistle-stop whizz around tourist hotspots. It was a two-hour guide to Timaru's lesser-known gems, complete with amusing anecdotes and even a brief visit to his house.

"This story sums up my New Zealand experience: friendly people, tasty pies, adventure, and fun."

Bullmore said the Māori Rock Art site at Ōpihi was "one of the most beautiful places" he had ever visited.

"The space has been repopulated with indigenous plant species. Lush grass paths wind through the middle, taking you to a series of caves containing preserved examples of rock art, including an enormous piece which depicts the Māori creation story," he wrote.

Describing Timaru as a quiet coastal town, Bullmore said watching the penguins scurry across the beach at sunset warranted a visit "to this often overlooked town".

Venture Timaru operations and destination manger Di Hay said Tourism NZ was looking for places that would fit Bullmore's fitness focus and Timaru "ticked the boxes".

"The impact of this exposure for Timaru District on this UK digital platform ... can't be underestimated," Hay said.

"It's difficult to quantify but what we can see in our tourism data is a steady increase in international visitors coming to Timaru and that's good news for our economy."

Hay said Bullmore was looking for something a little more simple, so a picnic on the bay with lunch from U-Bake was lined up and "he loved it".

She said after his run along the coast, he visited Caroline Bay again at dusk to watch the little penguins come in.

"We haven't been specifically targeting this style of fitness, running visitor, but it's an area of interest and fits well with our collection of walking, running and biking trails, particularly the coastal trails where the scenery from the coast through to the rolling hills and mountains is pretty stunning," Hay said.



U-Bake owner Simon Bruce, left, was Harry Bullmore's tour guide as he showed him around Timaru's lesser known gems.

SCOFF

2026

Venture Timaru
DISTRICT - ECONOMIC & TOURISM AGENCY





SCOFF 2026

About this year's festival

SCOFF has been a fantastic celebration for 2026, with plenty of scoffing taking place around the region, and a competition to add a new element for the year.

In its seventh year, SCOFF is growing in brand recognition and repuation, and the Venture Timaru team is hugely proud of what's been achieved this year as our businesses, community and visitors have embraced the culinary festival.

At the heart of SCOFF are the fabulous eateries of South Canterbury and this year 36 embraced the challenge to find locally grown and manufactured ingredients and incorporate them into a mouth watering and alluring SCOFF special to draw in the punters!

What was new for 2026

New this year, the People's Choice vote was a great success with approximately 1300 votes cast. Huge congratulations to winners **Pier 64** and runner up **Saikou.**

There is no doubt that the attraction of the Air New Zealand flights for the voters was a massive lure and kept interest high. We're fortunate to have another year of Air New Zealand sponsorship in 2027 and hope to be able to offer a similar deal then.



SCOFF Marketing

Engagement on our social channels and website was impressive. We marketed heavily in South Canterbury, while also focusing on Christchurch, Dunedin and Wellington regions and some teasers for all of NZ as well.

There was also print marketing in Kia Ora magazine, Timaru Herald, The Courier, Avenues magazine, radio advertising with Mediaworks, NZME and 100FM and a digital board in Timaru plus SCOFF posters and signage around the region.

Website analytics show a high level of engagement and it is noted that those visiting are taking the time to view multiple pages, indicating that they are browsing the eateries section to decide where they will head to for their scoffing. This supports one of the key focuses of SCOFF, which is to enjoy and taste multiple dishes throughout the festival around the region.

Website analytics

scoffsc.nz

Data from 21 Aug – 30 Sept 2026

Unique website visits
9,513 visits

Total Page Views
63,421 views

Average pages views per visit
6.5 pages

Facebook analytics

Data from 21 Aug – 30 Sept 2026

Link clicks to scoffsc.nz website
4,384 clicks

Views (number of times content was viewed)
329,880 views

Viewers (accounts that have viewed content at least once)
76,878 viewers



Social Media analytics

Facebook

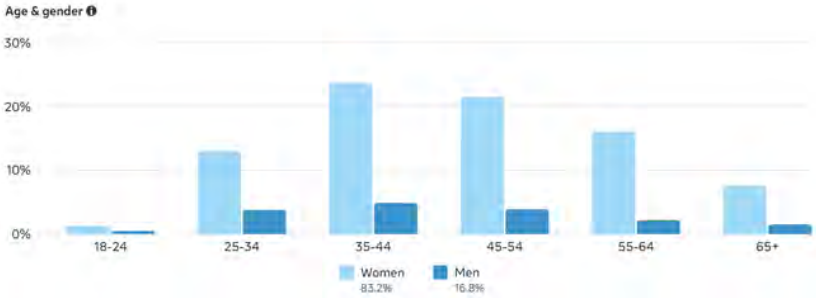
Followers

Total followers end of SCOFF **2025** = **3,175**
Total followers end of SCOFF **2026** = **3,562**

Gender:
83.2% Women
16.8% Men

Top age group:
35-44 years

Location:
54.1% of followers from South Canterbury
10.4% from Christchurch







Social Media analytics

Instagram

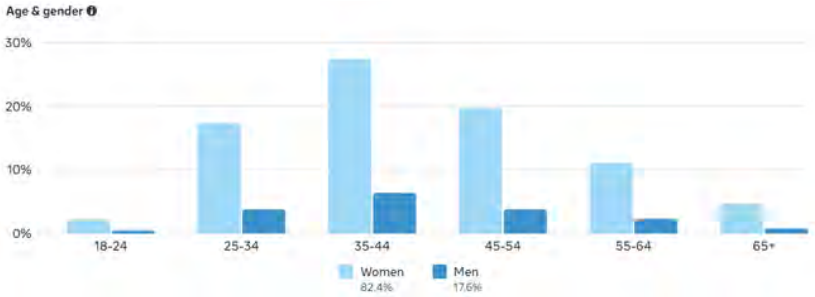
Followers

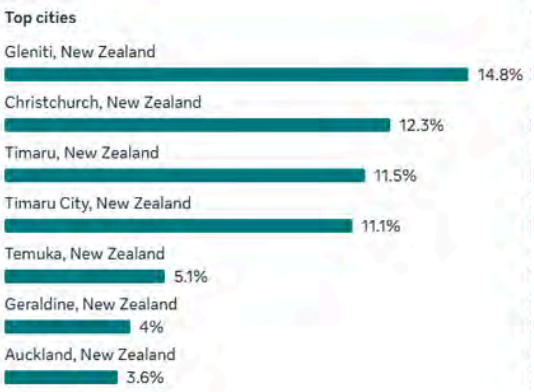
Total followers end of SCOFF **2025** = **864**
Total followers end of SCOFF **2026** = **1,265**

Gender:
82.4% Women
17.6% Men

Top age group:
35-44 years

Location:
51.1% of followers from South Canterbury
12.3% from Christchurch







Pre SCOFF Air NZ giveaway

Top post

Pre SCOFF giveaway - Air NZ return flights to Timaru for up to 4 people (marketed into the North Island)

Views: 83,503 / Viewers: 40,213
Landing page views: 1,432



SCOFF
Published by Grace Apperley · June 12 at 3:47 PM ·

Win a spring break in the Central South! ✈️

Here's a fabulous mini break on offer for you and up to 3 of your besties, to come to South Canterbury in September for SCOFF, the South Canterbury Outstanding Food Festival.

Sip, sample, savour the culinary delights of SCOFF, then get some biking or walking in on our fabulous coastal tracks and indulge in some fabulous retail therapy while here.

To be in the draw to win free flights for four adults with Air New Zealand simply sign up to our SCOFF newsletter to find out the latest news about this delicious South Canterbury event.

Conditions:
Group booking for up to four adults (no kids); must fly into Timaru during Scoff, 11-27 September; must stay minimum of two nights in Timaru; Prize is for flights only – all other expenses to be covered by the winners; winner announced Monday 22 June, flights must be booked by Monday 29 June.



The winner came from Hastings, this is what she had to say after her visit:

Sending a big THANK YOU for choosing me as a winner for the 4 flights to Timaru. We've been able to have a lovely family holiday from Hastings, with my son and partner joining us from Christchurch.

We stayed two nights in Timaru and 2 nights in Kimbell.
Took in some Scoff eateries, my favourite being the Curbside Deli with their lovely bagels, and the Silverstream Hotel in Kimbell.

We've seen your lovely town on a lovely warm day. Loved the beach and the cute penguins at dusk. Ventured to Oamaru, Tekapo and Mt Cook. The scenery, was just WOW. We packed a lot in, and going home very tired but happy as. **– Winner of the giveaway**



Top performing posts

Facebook & Instagram

SCOFF Ad (marketed into Canterbury & Otago)

Views: 33,333 / Viewers: 19,263
Landing page views: 1,121



Full list of eateries (boosted into South Canterbury)

Views: 27,145 / Viewers: 12,740
Landing page views: 1,182



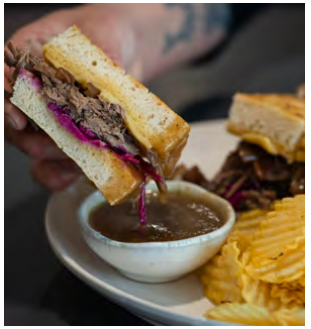
SCOFF Ad (marketed across NZ with detailed targeting)

Views: 27,176 / Viewers: 16,977
Landing page views: 835



Cafe at the Complex reel (organic)

Views: 9,016 / Viewers: 7,387





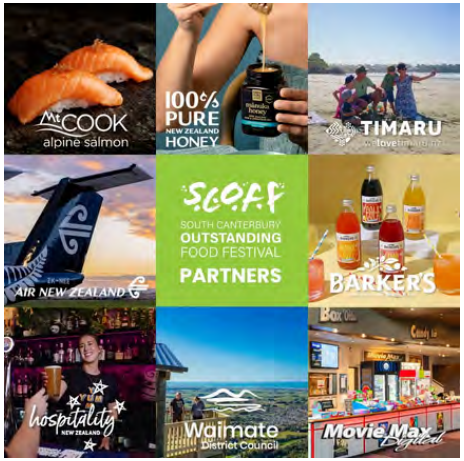
Thank you to our sponsors

SCOFF is made possible each year with the support of our amazing partners and we thank all of those involved for their generosity and support. We truly appreciate being able to work alongside you to celebrate South Canterbury's food story.

Our sponsors were acknowledged with branding on our website, posters, and in digital content. We also include a partners page on our website, with links to their websites.

Thank you:

- Air New Zealand
- 100% Pure New Zealand Honey
- Hospitality New Zealand
- Waimate District Council
- Mt Cook Alpine Salmon
- Barker's of Geraldine
- Movie Max Digital Cinemas
- Mackenzie District Council
- Venture Timaru





People's Choice Awards

The final word goes to our award winning eateries, why get involved in SCOFF? This is what they had to say:

People's Choice Winner - Pier 64



Scoff is a great way of using local produce. We had to gather ingredients and it influenced the outcome of the dish. We did 400 portions of lamb during Scoff which was featured in our dish, a lot more than usual.

We're 100% behind Scoff. It's a great way to get people more into using seasonal produce. It's exciting and fun **- Sam, Pier 64**

People's Choice Runner Up - Saikou



It was so much fun and busy! It was fun to talk about the products that we were using and where they come from. This time lots of people were asking about what products we were using and were really interested to find out more about them
- Ola, Saikou

6.4 Strategic Planning Committee Work Programme

Author: **Meghan Taylor, Executive Assistant Corporate, Finance, Digital**

Authoriser: **Stephen Doran, General Manager Corporate**

Recommendation

That the Strategic Planning Committee receives and notes the Strategic Planning Committee Work Programme update.

Purpose of Report

1 The purpose of this report is to outline the programme of work for the Strategic Planning Committee.

Assessment of Significance

2 This matter has been assessed as having low significance under the Council's Significance and Engagement Policy as there is no impact on levels of service, strategic assets or rates and no deviation from the Long-Term Plan.

Discussion

Council Control Organisation (CCO) Workstreams

3 Attachment 1 outlines the proposed Strategic Planning Committee Work Programme which shows the items scheduled for each month. This information aims to provide an indication to the Committee of upcoming items.

Long Term Plan Workstreams

4 Development of the Long-Term Plan 2027-37 is now moving from activity-level review into the integration and decision-making phase. Draft Activity Management Plans have been developed across Council and elected members have considered a range of activity reviews, forecasting assumptions and financial policy matters during workshops held through 2026.

5 Officers immediate focus is on bringing the activity and asset information together with the Financial Strategy, Infrastructure Strategy, capital programme and financial forecasts. This work will identify the overall rates, debt, affordability and delivery implications of the proposed programme, together with any priorities, trade-offs or consultation issues that require elected member direction.

6 A further Council workshop is scheduled for November 2026 to consider the emerging Financial and Infrastructure Strategies, capital programme and financial forecasts. Work will continue over the remainder of 2026 to close information gaps, refine assumptions and develop a coherent draft programme for consideration early in 2027.

7 During 2027, the Committee's Long-Term Plan work is expected to focus on reviewing the developing strategic and financial settings, activity and service-level proposals, financial policies and matters proposed for community consultation. This will support Council's consideration of the consultation document, public consultation and deliberations, ahead of adoption of the Long-Term Plan 2027-37 by 30 June 2027.

8 The programme remains subject to refinement as financial modelling, audit review, government reform and other dependencies progress. Any material changes to timing or scope will be reflected in future updates to the Committee work programme.

Attachments

1. CCO Workstreams for Strategic Planning Committee ⇩

Strategic Planning Committee Table of Regular Reports	Meeting	Frequency	Quarter 3			Quarter 4			Quarter 1			Quarter 2		
			Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
TDHL Statement of Intent - Draft	Strategic Planning Committee	Annual								✓				
TDHL Quarterly Report	Strategic Planning Committee	Quarterly		✓				✓		✓		✓		
TDHL Statement of Expectation (SoE) - Draft	Strategic Planning Committee	Annual						✓						
VT Statement of Intent - Draft	Strategic Planning Committee	Annual										✓		
VT Quarterly Report	Strategic Planning Committee	Quarterly												
VT Statementof Expectation (SoE) - Draft	Strategic Planning Committee	Annual		✓										
Tenders and Procurement Contract Report	Projects and Procurement Committee	Quarterly												
Non Financial Service Performance Reporting	Strategic Planning Committee	Quarterly		✓				✓				✓		

✓

6.5 Updating the Venture Timaru Letter of Expectations

Author: **Stephen Doran, General Manager Corporate**

Authoriser: **Nigel Trainor, Chief Executive**

Recommendation

That the Strategic Planning Committee:

1. Receives and notes the report Updating the Venture Timaru Letter of Expectations and the 2025 Letter of Expectations.
2. Provides feedback to enable updating of letter for sign off by Council at 15 December Council Meeting.
3. Notes that the updated Letter of Expectations will inform Venture Timaru's preparation of its next Statement of Intent.

Purpose of Report

1 To enable discussion and feedback on the process and proposed approach for updating the Letter of Expectations to be sent to Venture Timaru.

2 The report is intended to provide elected members with an opportunity to identify the strategic priorities, performance expectations and reporting requirements that Council, as shareholder, wishes Venture Timaru to address through its next Statement of Intent.

3 This report can be considered in the public part of the meeting. However, if discussion relies upon information previously considered in public excluded, including confidential material associated with the section 17A review of Venture Timaru, Council should consider whether that particular information continues to require protection under the Local Government Official Information and Meetings Act 1987.

Assessment of Significance

4 This report is considered of low significance in regards to Timaru District Council's significance and engagement policy as it relates to the annual shareholder expectations and accountability process for an existing Council-controlled organisation and does not, of itself, alter Council's current policy, funding arrangements, service delivery model or levels of service.

Background

5 Venture Timaru is a Council-controlled organisation responsible for supporting economic development and tourism-related outcomes for the Timaru District. Council appoints Venture Timaru's directors, while its Chief Executive is responsible for implementing the organisation's strategic direction and reports to its Board. Venture Timaru reports its progress to Council quarterly.

6 As shareholder, Council may provide Venture Timaru with a Letter of Expectations to inform the preparation of its Statement of Intent. The Statement of Intent is Venture Timaru's

principal public accountability document and must comply with the requirements of the Local Government Act 2002, including Schedule 8.

7 Council's 2025 Letter of Expectations (Attachment 1) requested that the Statement of Intent provide a clear account of Venture Timaru's purpose, activities and measures of ongoing and improving success. It set expectations across five broad areas:

7.1 strategic direction and leadership;

7.2 financial management;

7.3 stakeholder relationships and communications;

7.4 risk management and compliance; and

7.5 performance reporting to Council.

8 More specifically, the 2025 Letter sought alignment with Council's Strategic Direction and Long Term Plan, a medium-to-long-term strategic outlook, ambitious annual goals, transparent financial reporting, effective stakeholder relationships, proactive risk management and concise, outcome-focused performance reporting.

9 The Letter of Expectations should now be updated so that Venture Timaru has clear and timely guidance for preparing its next Statement of Intent. The update also provides the newly elected Council with an opportunity to confirm its expectations for the organisation and ensure alignment with emerging Council priorities.

Discussion

Role of the Letter of Expectations

10 The Letter of Expectations is an important part of the relationship between Council, as shareholder, and Venture Timaru. It allows Council to communicate the outcomes and behaviours it expects without unnecessarily directing Venture Timaru's day-to-day operations or displacing the governance responsibilities of its Board.

11 The Letter should therefore be sufficiently clear to guide preparation of the Statement of Intent, while retaining appropriate separation between Council's role in setting shareholder expectations, the Board's role in governing Venture Timaru, and management's role in delivering the organisation's activities.

12 To be effective, the updated Letter should concentrate on material priorities and the results Council expects to see, rather than prescribing detailed operational activity.

Matters carried forward from the 2025 Letter

13 The broad framework of the 2025 Letter remains relevant and provides a sound starting point for the update. In particular, it would be appropriate to retain expectations relating the following items:

13.1 Clear alignment with Council's strategic direction and Long Term Plan;

13.2 a well-defined organisational purpose and medium-to-long-term strategy;

13.3 measurable annual priorities and deliverables;

13.4 transparent financial information and demonstrable value from ratepayer investment;

13.5 a constructive, proactive and "no surprises" relationship with Council;

13.6 effective collaboration with key district and regional partners;

13.7 active management and reporting of strategic, operational, financial and reputational risks; and

13.8 concise reporting against meaningful performance measures.

Potential areas for strengthening

14 The Committee may wish to strengthen the updated Letter by seeking greater clarity in the following areas:

15 **Strategic alignment:** clear links between Venture Timaru's activities, Council's strategic direction, the Long Term Plan, the Economic Development Strategy and relevant destination-management priorities.

16 **Economic outcomes:** a stronger focus on measurable economic outcomes, including business attraction, business retention and growth, investment facilitation, workforce capability and economic resilience.

17 **Prioritisation:** a clear explanation of which activities are the organisation's highest priorities and how resources will be directed towards them.

18 **Performance measurement:** measures that distinguish activity or monitoring data from outcomes and provide Council with a clear account of progress, impact and value.

19 **Financial transparency:** timely reporting of financial performance, material variances, forecast risks and the use of Council funding.

20 **Partnerships:** clarity about Venture Timaru's role in working with Council, Timaru District Holdings Limited, PrimePort Timaru, local businesses, sector organisations, central government agencies and mana whenua.

21 **Organisational effectiveness:** evidence that the organisation's structure, capability and allocation of resources remain aligned with its agreed strategic priorities.

22 **Risk and assurance:** regular reporting on significant strategic and operational risks, proposed mitigations and any matters that may affect delivery or Council's reputation.

23 These matters build upon, rather than fundamentally depart from, the expectations included in the 2025 Letter.

Reporting and accountability

24 The 2025 Letter requested quarterly financial information, including statements of financial performance, financial position and cash flows, supported by commentary from the Chief Executive or Chair on material issues or variances. It also requested six-monthly reporting on annual goals.

25 Council may wish to confirm these requirements and request that future reporting:

25.1 is concise and focused on agreed priorities;

25.2 clearly identifies whether performance is on track;

25.3 explains material variances and corrective actions;

25.4 distinguishes outputs from economic and community outcomes;

25.5 identifies emerging risks or decisions required from Council; and

25.6 provides a transparent account of the value achieved from Council funding.

Options and Preferred Option

26 Option 1: Retain the 2025 Letter without substantive amendment

26.1 Under this option, the existing Letter would be reissued with only necessary changes to dates and statutory deadlines.

26.2 The advantages to this option are efficient and straightforward, it retains expectations that remain broadly relevant, and provides continuity for Venture Timaru.

26.3 This option does not provide the newly elected Council with a meaningful opportunity to reset or refine its expectations; May not fully reflect current strategic, financial and organisational priorities; Misses the opportunity to improve performance measures and shareholder reporting.

27 **Option 2:** Update the Letter following Council discussion **(Preferred)**

27.1 Council would review the existing Letter, provide direction on its strategic priorities and authorise the Mayor and Chief Executive to finalise and issue an updated Letter.

27.2 This option provides elected members with direct input into shareholder expectations; Retains continuity while allowing expectations to be refined; Supports clearer alignment between Council's priorities and Venture Timaru's Statement of Intent. Enables stronger performance, financial and risk-reporting expectations. Can be completed within the existing governance and accountability process without additional external cost.

27.3 This option requires elected members to reach a reasonably clear and consistent position on priorities; An overly detailed Letter could blur the separation between Council's shareholder role and the Board's governance role; Additional expectations may have resourcing implications for Venture Timaru, which would need to be identified through its Statement of Intent and funding processes.

28 **Option 3**: Undertake a broader review before issuing the Letter

28.1 Council would defer the Letter while undertaking a broader review of the organisation's purpose, activities, funding and performance framework.

28.2 This option provides an opportunity for a more fundamental review of Council's expectations and could align the Letter with any future decisions about economic-development and tourism service delivery.

28.3 This option risks delaying clear direction to Venture Timaru for preparation of its next Statement of Intent; May duplicate previous review work or wider strategic processes; Could create uncertainty for Venture Timaru's Board and management and may require additional staff or external advisory resources.

Consultation

29 No community consultation has been undertaken in preparing this report. Direct community consultation is not considered necessary because the report concerns Council's shareholder expectations for an existing Council-controlled organisation and does not itself change funding, levels of service or the delivery model.

Relevant Legislation, Council Policy and Plans

30 Local Government Act 2002, particularly the provisions relating to Council-controlled organisations and Statements of Intent, including Schedule 8, decision-making obligations under sections 76 to 81.

31 Venture Timaru Statement of Intent.

Financial and Funding Implications

32 There are no direct additional financial or funding implications arising from the recommended option. Preparation and issue of the Letter of Expectations can be undertaken within existing Council resources.

33 The Letter itself does not approve additional funding or alter Venture Timaru's existing funding arrangements. Any proposal arising through the Statement of Intent that requires additional Council funding would need to be considered separately through the appropriate Annual Plan, Long Term Plan or Council decision-making process.

Other Considerations

34 None

Attachments

1. Venture Timaru Letter Of Expectations Dated 4 February 2025

4 February 2025

Venture Timaru
2 Sefton Street
Timaru 7910

Tēnā koe

Letter of Expectation - Council Controlled Organisations: Venture Timaru DRAFT

A Statement of Intent (SOI) must fully comply with Schedule 8 of the Local Government Act 2002.

It is not normally up to Council to prescribe the detail or specific deliverables or outcomes to be provided as an SOI by its Council Controlled Organisations (CCOs). However, we feel it necessary to note the priority areas that Council is seeking reassurance of, and from, in order to acknowledge and approve any SOI presented to Council by Venture Timaru.

Timaru District Council expects that any and all CCOs will treat their relative SOI as more than a compliance document but one, while certainly providing clarity around compliance, extends its endeavours to factor best, and continuing improving, practice, encompassing all aspects of governance, leadership and operations, and financial return.

To be effective, your SOI should cover the performance narrative of your business activities and initiatives. It should provide a clear and succinct understanding of the organisation's purpose; the activities covered; and what on-going and improving success looks like. The following sets out the expectations of Council of Venture Timaru, which should be reflected in your SOI.

A) STRATEGIC DIRECTION & LEADERSHIP

1 Strategy

Venture Timaru should:

- Clearly define its purpose and strategic intent, aligning with Council's Strategic Direction and Long-Term Plan.
- Outline its strategic direction and key initiatives over 5- and 10-year horizons.

- Regularly evaluate its structure to ensure alignment with strategic goals and explore innovative approaches for improved effectiveness.
- Prioritise business development, including identifying potential industries that could operate in the district and strategies to attract them.

2 Annual Goals

Venture Timaru must establish ambitious annual goals that drive continuous improvement and enhance outcomes. These goals should include:

- A proposal, implementation plan, and monitoring framework.
- Initiatives that challenge current operations and demonstrate innovation.

3 Governance and Leadership

Venture Timaru is expected to uphold the highest governance and leadership standards, including:

- A focused organisational structure aligned with its purpose and strategy.
- Collaboration with Council, TDHL, the Port, Alpine Energy, and other key stakeholders to develop a whole-of-district strategy.
- Input into governance structures, including a skills matrix to identify capability gaps and inform board appointments.

B) FINANCIAL MANAGEMENT

Venture Timaru must ensure transparency in the use of ratepayer investment by:

- Providing quarterly financial reports, including:
  - **Statement of Financial Performance**
  - **Statement of Financial Position**
  - **Statement of Cashflows**
  - A written update from the CEO and/or Chair on material issues or variances.
- Aligning with Council's cost review process and identifying potential efficiencies, including:
- Evaluating whether the current structure supports strategic goals.

c) Stakeholder Relationships & Communications

As an integral part of Council, Venture Timaru's engagement with stakeholders reflects directly on Council's reputation. Therefore, Venture Timaru is expected to:

- **Proactively engage with Council** on significant matters, ensuring a "no surprises" approach.
- **Establish and maintain strategic linkages** with local, regional, and national business entities to foster economic growth aligned with its purpose and strategy.

- **Exhibit best-practice business standards and advocacy** by actively promoting the district, supporting the business community, and acting as a responsible corporate entity.
- **Manage key external relationships effectively** to enhance the reputation of both Venture Timaru and Council.
- **Align strategically with Council and other CCOs**, ensuring cohesive economic development and tourism strategies.
- **Uphold a strong reputation**, recognizing that Venture Timaru's actions directly impact Council's standing in the community.

d) Risk Management & Compliance

Venture Timaru must proactively identify and mitigate risks that could impact its operations, the district's economic development, and the tourism sector. This includes:

- **Health, safety, and wellbeing**—ensuring a strong risk management culture.
- **Natural hazards and climate change**—assessing vulnerabilities and being cognisant of potential mitigation strategies.
- **Economic risks**—identifying and responding to potential threats such as business closures (e.g., Alliance Group) or industry downturns (e.g., loss of cruise tourism).
- **Regulatory compliance**—maintaining full adherence to all legal and governance requirements.

Venture Timaru should regularly assess and report on these risks, outlining mitigation strategies and contingency planning.

e) Reporting to Council

Venture Timaru's reporting should focus on **Key Performance Indicators (KPIs) and Operational Success Indicators** rather than general monitoring data. Specifically:

- Reports should provide a **clear assessment of performance** against agreed-upon targets.
- The **Statement of Intent (SOI)** should outline high-level strategies, key performance measures, risk management plans, and stakeholder engagement approaches.
- Financial reporting should transparently demonstrate **return on ratepayer investment** and how funds are being utilized to achieve economic outcomes.
- Six monthly reporting back to Council on how you are meeting annual goals.

Council expects reports to be **concise, outcome-focused, and aligned with strategic priorities**.

In terms of next steps, this Letter of Expectation forms the basis for the development of your Statement of Intent for the year ending 30 June 2025. Draft Statements of Intent are due to be delivered to Council on or before 31 March 2025. As noted, your SOI should comply with the requirements of the Local Government Act 2002 (schedules 8 and 64).

We look forward to receiving this information. Should Council's expectations in this matter not be sufficiently clear, please contact me as soon as possible so that we can better clarify this position.

Ngā mihi



Nigel Bowen
Mayor
e. nigel.bowen@timdc.govt.nz
p. +64 27 622 1111

6.6 Annual Plan 2026/27 Service Performance Report for the period 1 July to 30 September 2026

Author: **Meghan Taylor, Executive Assistant Corporate, Finance, Digital**

Authoriser: **Stephen Doran, General Manager Corporate**

Recommendation

That the Strategic Planning Committee receive and note the Annual Plan 2026/27 Service Performance Report for the period 1 July to 30 September 2026

Purpose of Report

1 The purpose of this report is to outline progress on the service performance measures for the 2026/27 financial year, year three of the 2024-34 Long Term Plan (LTP).

Assessment of Significance

2 This matter is considered to be of low significance in terms of Council's Significance and Engagement Policy as it is a regular report to Council on its service performance.

Background

3 Council's three month reporting cycle includes progress reporting of 101 service performance measures for the quarterly periods 01 July - 30 September, 01 October – 31 December, 01 January – 31 March, and an Annual Report for the 12 month period ended 30 June each year.

4 Service performance results are reported, and commentary is supplied, by Activity and/or General Managers.

5 The Strategic Planning Committee at their meeting on 10 March 2026 as delegated by Council, considered, and subsequently endorsed, amendments to the frequency and format of service performance reporting.

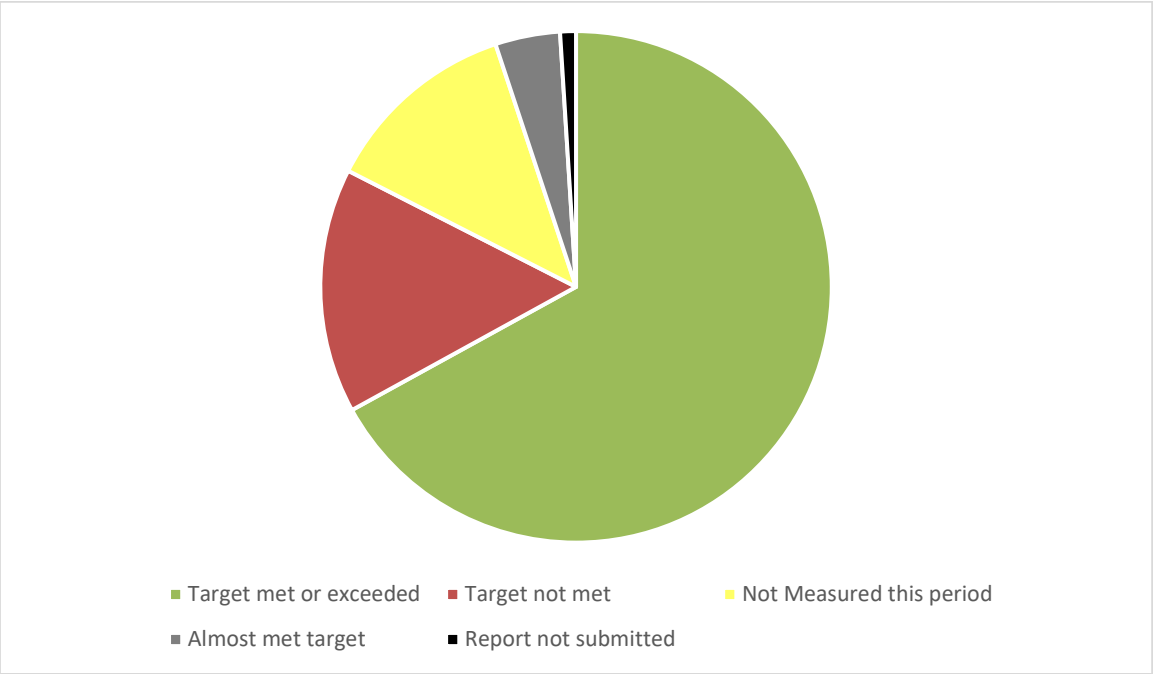
6 The detail included in this report, and attachments, reflects the Committees endorsement of the proposed changes which includes:

6.1 measures which have met, or are likely to meet, their annual target will not be reported in future quarterly reports unless the future report is quarter four.

6.2 measures which have not met, or are unlikely to meet, their annual target are identified in the covering report and that relevant commentary be provided.

Discussion

7 The below graph shows the overall performance result for the reporting period.



8 The measures that have achieved and exceeded the cumulative quarter target, or already met the annual target, are tabled below:

Measure	Cumulative Q1 Target	Annual Target	Cumulative Q1 Result
Visitors to Libraries	50,000	200,000	67,688
Online website searches and social media interactions - Art Gallery	500	2,000	500
Online website and catalogue searches – Library	100,000	400,000	544,961
Visitors to CBay	80,000	310,000	105,363
Library issues (physical & digital) of materials	125,000	500,000	134,238
Number of Aquatic Water Skills for Life participants	500	2,000	916
Number of exhibitions and events - Museum	3	14	4
Collection items available online - Museum	18,500	18,500	23,835
Community programme interactions - Libraries	375	1,500	723
Community Programmes held on site and in the community - Art Gallery	6	24	14
Bookings for special events (days per annum) - Aorangi Stadium	4	15	7
Bookings by sports clubs and groups (days per annum) - Aorangi Stadium	30	120	53

9 The measures that have not met their cumulative target, or are unlikely to meet their annual target are as follows:

9.1 Democracy: Resident satisfaction with quality of information provided by Council

Target: 80% Result: 54%

Comment: The result likely reflects resident satisfaction with some contentious issues as well as wider sector-level reputational issues. A plan will be put in place for improvements prior to the next biennial survey. This measure is only measured every two years (attachment 2, pg. 5).

9.2 Democracy: Responses to LGOIMA requests are provided according to statutory timeframes

Q1 Target: 100% Q1 Result: 98.81%

Comment: 84 LGOIMA requests were received during Q1. Of the requests with statutory response deadlines falling within the quarter, 83 were responded to within the statutory timeframe. One request was intercepted by Council's strengthened cyber security controls and identified as spam; once identified following further contact from the requester, it was responded to within one working day. As a result, the 100% annual target will not be achieved for the year (attachment 2, pg. 5).

9.3 Building Control: Building Control consent average processing time

Q1 Target: 12 days Q1 Result: 14.94 days

Comment: The result is outside the target of 12 working days due to an increase in commercial projects, staff resignations, sickness and leave. As immediate vacancies are filled, the team will endeavour to reduce the average days (attachment 2, pg. 13).

9.4 Roading and footpaths: Resurfacing of road network (mandatory) - sealed network

Q1 Target: 1.50% Q1 Result: 1.05%

Comment: The resurfacing programme is underway and progressing, with 61km of resurfacing sites programmed, which is expected to achieve the annual target (attachment 2, pg. 39).

9.5 Roading and footpaths: Rehabilitation of sealed road network - 1% rehabilitated annually

Q1 Target: 0.25% Q1 Result: 0.00%

Comment: Pavement rehabilitations are underway at three active sites (Earl Road, Rockdale Road and Robinson Road stage 2), and the Kellands Hill Road tender is being assessed. The programme is on track to be completed (attachment 2, pg. 39).

9.6 Waste Management: Level of contamination of recycling (mandatory)

Annual Target: <10% Q1 Result: 10.70%

Comment: The result is marginally above the maximum contamination target of 10%, but is an improvement on the same quarter last year. A blue bin (glass) awareness campaign was run during the quarter to highlight that the blue bin is for bottles and jars. Council will continue to support EnviroNZ and the Educators in their efforts to reduce contamination (attachment 2, pg. 56).

9.7 Waste Management: Kerbside refuse collection waste volumes (mandatory) - 130kg per resident

Q1 Target: 32.5kg Annual Target: 130kg Q1 Result: 34.85kg

Comment: The first quarter result is almost identical to last year (34.85kg per resident compared with 34.84kg). This is 2.35kg, or 7.8%, above target. Council continues to provide opportunities for waste diversion and to support the Educators and Sustainable South Canterbury Trust. With a kerbside diversion rate of around 70% and a lower starting base, the 130kg target remains a real stretch (attachment 2, pg. 56).

10 Those not measured in quarter one relate to the biennial resident survey, which is not due to be reported on until 2028, and measures reported annually, such as the Venture Timaru Statement of Intent targets, which are not due to be reported until September 2027.

11 The measure not reported (Road safety awareness - % of residents aware of road safety programmes or advertisements) did not meet the reporting deadline.

12 The full report, including Activity Manager and General Manager commentary, is detailed in Attachment 1.

Attachments

1. Non Financial Service Performance Reporting Q1 July - Sept 2026

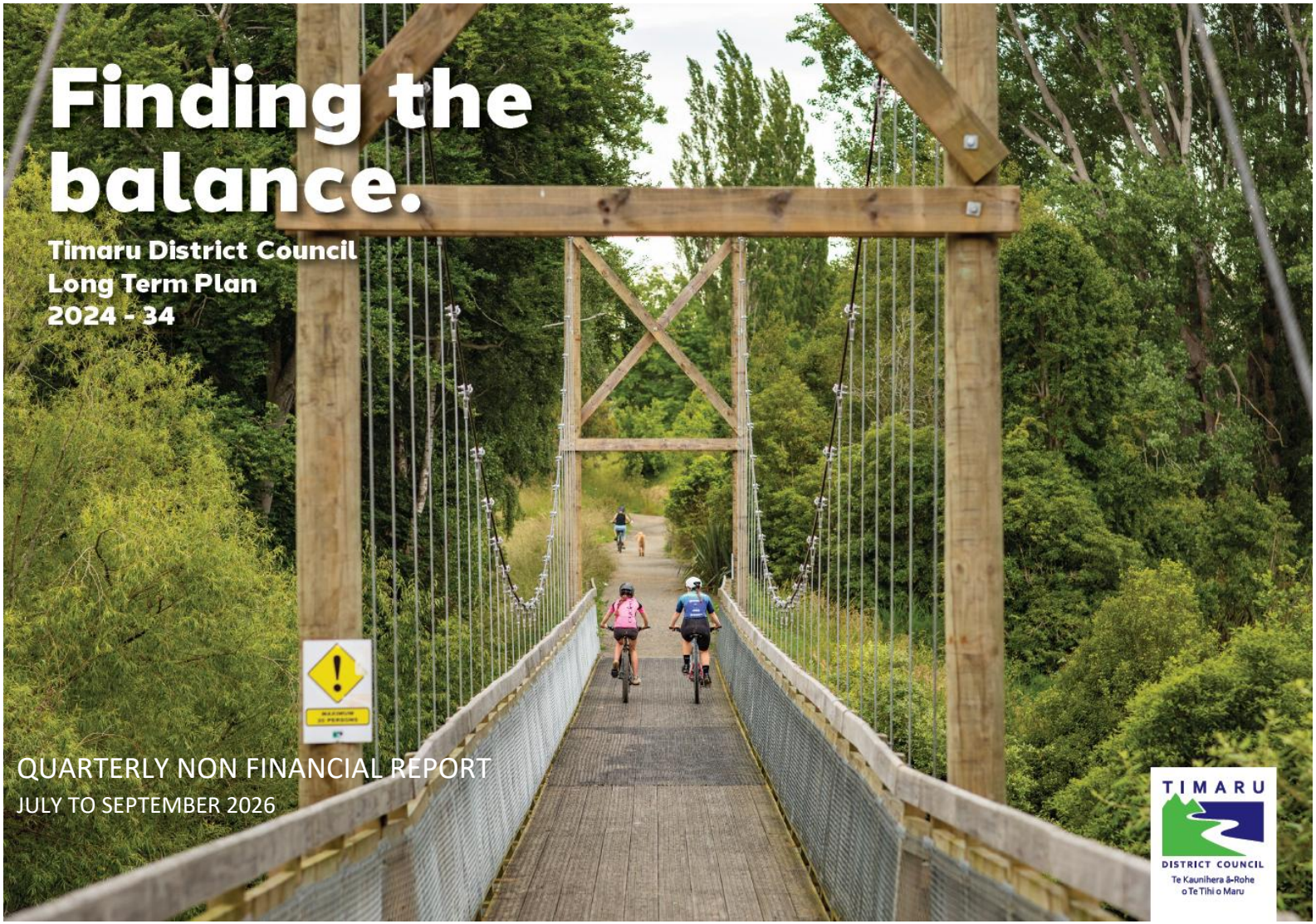

Finding the balance.
Timaru District Council
Long Term Plan
2024 - 34
QUARTERLY NON FINANCIAL REPORT
JULY TO SEPTEMBER 2026
TIMARU
DISTRICT COUNCIL
Te Kaunihera ā-Rohe o Te Tihi o Maru

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Groups of Activities – Executive Summary

There are a total of 101 Non-Financial Key Performance Measures in the 2024– 2034 Long Term Plan. Results for all Activities appear in this report under the major headings in the Council Activities section of the Long Term Plan.

The report lists all of the measures along with the Target, Result, Status and Comments. Depending on the result, the measures are assigned a status as follows:

- Target Met or Exceeded
- Almost Met Target
- Target Not Met
- Report Not Submitted
- Not measured this period
- E Expect to meet annual Target
- E Expect to almost meet annual Target
- E Expect not to meet annual Target

Democracy

Activity – Democracy

Activity Review for Democracy		
Activity Review of Democracy	Owner: Stephen Doran	Residents satisfaction score a disappointment, but the data will be used to improve performance in this measure. All other measures are on track where they are measured.
Quarterly Highlights for Democracy		**Quarterly Issues for**
Democracy services tracking well so far this year. No delays to any statutory processes and revised meetings calendar adopted for 2027.		No major issues to report, instigation of tighter process around report deadlines should increase quality of reports being presented to council.

Performance Measure	Period	Period Result	Year to Date Target	Year to Date Result	Status	Expected Year End Result
Resident satisfaction with quality of information provided by Council	Jul26-Jun28	54.00%	80.00%			
	Current period comments Likely resident satisfaction with some contentious issues as well as wider sector level reputational issues. Plan will be put in place for improvements prior to next Biennial survey.			**Expected year end comments** This is only measured every two years.		
Annual Plans, Reports and Long Term Plans adopted within statutory timeframes	Jan26-Jun26	Yes	Annual Plans/ Long Term Plans adopted within Statutory Timeframes			
	Current period comments Annnual Plan completed and ready for sign off within statutory deadlines. Annual report adopted within statutory deadline.			**Expected year end comments** Both reports will be adopted within statutory deadlines		

Council and committee meeting agendas made available to the public within statutory timeframes	Q1 FY27	100.00%	100.00%	100.00%		
	Current period comments There were 35 agendas released during quarter one; of these, 34 were released within the two working days. There was an emergency council meeting called on the same day as the meeting was held, and therefore the agenda was not released within the two working days. However, it was released to the public as soon as practicable prior to the meeting being held.			**Expected year end comments** It is expected that this target will remain to be achieved.		
Responses to LGOIMA requests are provided according to statutory timeframes	Q1 FY27	98.81%	100.00%	98.81%	98.81%	
	Current period comments A total of 84 LGOIMA requests were received during Q1. Of the requests with statutory response deadlines falling within the quarter, 83 were responded to within the statutory timeframe. A further 18 requests received during Q1 have statutory due dates extending beyond the quarter into the remainder of the 2026/27 reporting period. Of these, 15 have been responded to, with the remaining three on track to be completed within statutory timeframes. One LGOIMA request exceeded the statutory response timeframe during the quarter. The original request was intercepted by Council's strengthened cyber security controls and identified as spam, meaning it was not referred for LGOIMA processing. Following further contact from the requester, the request was identified and responded to within one working day. The issue was associated with enhanced controls applied to higher-risk email domains as part of Council's cyber security protections.			**Expected year end comments** The Council will not achieve the 100% statutory timeframe KPI for LGOIMA responses for the reporting year due to this request not being responded to within the 20 working day requirement.		

Community Services

Activity – Airport

Activity Review for Airport		
Activity Review for Airport	Owner: Stephen Doran	Airport is working well to improve formal processes and deal with the minor issues raised through CAA processes.
Quarterly Highlights for Airport		
Airways DVOR navaid (Doppler VHF Omnidirectional Range navigational aid) has been installed. The power and data cable trenching is underway across the airfield to run the navaid. Testing will commence in November and commissioning expected in June 2027. The LINZ SouthPAN Ground Reference Station has been completed at the airport and is now operational.		
Quarterly Issues for Airport		
The ongoing nature of the landing fee negotiations continues. Hopefully these will be completed next quarter and make lease management easier. Also give potential new hangar tenants the confidence to build at the airport.		

Performance Measure	Period	Period Result	Year to Date Target	Year to Date Result	Status	Expected Year End Result
Civil Aviation Authority (CAA) accreditation	FY26	Yes	CAA airport certification is maintained at all times		●	E
	Current period comments Recertification was achieved on the 28th February 2026 and is valid for another 5 years.			**Expected year end comments** Certification is always ongoing to maintain.		

Activity – Social Housing

Activity Review for Social Housing		
Activity Review for Social Housing	Owner: Nigel Trainor	some building areas of concern being montiored and tenancy staying consitent at the 100% occupancy and waiting increasing to around the 65 mark. Noticed mor under 50 year olds applying for units.
Quarterly Highlights for Social Housing		
1 Tenants has transfered and 6 vacated with 5 more moved in keeping 100% occupancy		
Quarterly Issues for Social Housing		
Some building issues have been idenified, remedition opitions being investagated.		

Performance Measure	Period	Period Result	Year to Date Target	Year to Date Result	Status	Expected Year End Result
Occupied Council Housing complies with building regulations and Healthy Homes Standards in accordance with the Residential Tenancies Act	Q1 FY27	100.00%	100.00%			E
	Current period comments 100% occupied Council Housing complies with Healthy Homes Standards in accordance with the Residential Tenancies Act. We have found some hidden issues that are currently being looked at, and have did remedation work and these areas will continue to be monitored Occupancy currently 100%			**Expected year end comments** yearly Inspections completed and areas idenified are being investegated and priotised.		

Activity – Community Facilities

Activity Review for Cemeteries		
Activity Review for Cemeteries	Owner: Suzy Ratahi	Performance is on track for Quarter 1. Work on the Claremont Cemetery Masterplan has progressed into the consenting phase, with the next Council update to be provided as part of the Long Term Plan work programme. No significant operational issues were identified during the quarter.
Quarterly Highlights for Cemeteries		
Work continues with Claremont Cemetery proposal Robotic mower trail approved work programed for next quarter		
Quarterly Issues for Cemeteries		
Spring is here grass is growing, interim measures for grounds maintenance in place		

Activity Review for Public Toilets		
Activity Review for Public Toilets	Owner: Nigel Trainor	Community facilities, including public toilets and cemeteries, continue to operate in compliance with applicable legislative safety and environmental requirements. Routine inspections, maintenance activities, and corrective actions are undertaken as required to ensure ongoing compliance. While vandalism and occasional service interruptions caused by misuse of facilities have occurred during the quarter, these incidents have not resulted in any identified breaches of legislative obligations. Compliance remains at 100% for the reporting period, and no significant regulatory or environmental issues have been identified. This aligns with the reported 100% result, acknowledges the vandalism and Strathallan Corner blockage issue, but correctly notes that these are operational matters rather than compliance failures.
Quarterly Highlights for Public Toilets		
An insurance claim relating to hail damage at the Caroline Bay Main Toilets has been successfully settled, with funding approved for replacement of the roof. While the project is approved to proceed, commencement of the replacement works will be scheduled as officer resources allow. Current priorities remain focused on asset management plan data collection and condition assessment activities, which are critical to supporting long-term asset planning and investment decisions.		

The roof replacement will be programmed once sufficient staff capacity becomes available.

Quarterly Issues for Public Toilets

Significant vandalism is occurring across a number of public toilet facilities, including damage to fixtures and fittings, graffiti/tagging, and deliberate acts of damage. All incidents are reported to Police.

While CCTV is often suggested as a solution, its effectiveness is limited. Cameras cannot be installed inside toilet facilities due to privacy requirements, and most toilet blocks do not have power or secure internet connections to support perimeter surveillance. Recent incidents have also shown that even where cameras are present, offenders cannot be identified.

The cost of installing and maintaining CCTV infrastructure would significantly exceed the current cost of repairing vandalism. Given the constraints at most sites, the financial case for widespread CCTV installation is difficult to justify.

Importantly, vandalism occurs throughout the day and is not limited to after-hours periods. While increased Police presence may assist as a deterrent, vandalism is ultimately a broader social issue. Long-term improvements are more likely to be achieved through addressing the underlying social causes.

Performance Measure	Period	Period Result	Year to Date Target	Year to Date Result	Status	Expected Year End Result
Community Facilities (Cemeteries and Public Toilets) meet legislative safety and environmental requirements	Q1 FY27	100.00%	100.00%		●	E
	Current period comments All toilet facilities meet current requirements All facilities continue to comply and expected to continue to comply. Any new facilities will meet the building standards of the day that their Compliance Certificate is awarded.			**Expected year end comments** All toilet facilities meet current requirements All facilities continue to comply and expected to continue to comply. Any new facilities will meet the building standards of the day that their Compliance Certificate is awarded.		

Activity – Emergency Management

Activity Review for Emergency Management		
Activity Review for Emergency Management	Owner: Paul Cooper	The CDEM team at Timaru District Council continues to work well and deliver good levels of service to the Community.
Quarterly Highlights for Emergency Management		
The activity is being delivered to a high standard; however, some work is on hold pending the appointment of a new activity lead.		
Quarterly Issues for Emergency Management		
The recruitment of a new activity lead is underway at the time of writing, with the former staff member moving on to another EM opportunity with another agency. In the meantime, services are being maintained between the EMO, the GM and some cross council assistance in terms of covering the EM South Canterbury Roster.		

Performance Measure	Period	Period Result	Year to Date Target	Year to Date Result	Status	Expected Year End Result
How well prepared for a disaster residents feel	Jul26-Jun28		50.00%			
	Current period comments This measure is not due to be reported on until 2028 due to the timing of the Biennial Residents' Community Survey.			**Expected year end comments**		

Activity – Economic Development

Performance Measure	Period	Period Result	Year to Date Target	Year to Date Result	Status	Expected Year End Result
Performance targets in the Venture Timaru Statement of Intent are met	FY27		100.00%			
	Current period comments This measure is not due to be reported on until September 2027.			**Expected year end comments**		

District Planning & Environmental Services

Activity – Building Control

Activity Review for Building Control		
Activity Review for Building Control	Owner: Paul Cooper	This year has seen the introduction of detailed digital timesheets in order to provide better data about where officers spend their time to identify choke points or any wasted time on matters not pertinent to our core function. The team have set up for remote inspections and road tested it thoroughly through the new system - we are trying to maximise safe use of remote inspections going forward. The team continue to improve productivity to try and establish a healthy tension between staff resource and the workload.
Quarterly Highlights for Building Control		
Over this period has seen and increase in the overall consent numbers and the complexity of the work compared to last year. This is in part due to the increase of out of district consents primarily being commercial projects at high complexity, value and revenue. It is exciting to see this initiative develop and the relationships evolve in such a positive way. With our main driver being how we can provide our local businesses with a better targeted service (one stop shop), we now appear to be reaping the rewards from it. Further to this we are working closely with a company that can manufacture accommodation cabins oversees, shipped into the Timaru port and transported to sites around the island, all via a building consent. This again, is another example of how we are developing our Brand as a BCA that can challenge the traditional model to see what different can look like, whilst working within the current legislative environment. suffice to say, exciting times ahead.		
Quarterly Issues for Building Control		
This period was again very challenging to manage staffing resources when trying to achieve our targets. In particular having to manage two resignations and the associated recruitments. The impact that has on Business as Usual (BAU) combined with sicknesses and other leave, has been a very challenging time for the team and this is reflected within the stats for this quarter.		

Performance Measure	Period	Period Result	Year to Date Target	Year to Date Result	Status	Expected Year End Result
Building Consent Authority accreditation	Jul24-Jun26	Yes	Building Consent Authority accreditation retained			E
	Current period comments A successful accreditation assessment in February 2026 with confirmation allowing the BCA to continue as an accredited BCA, received May 2026.			**Expected year end comments**		
Building Control consent average processing time	Q1 FY27	14.94	12	14.94		E
	Current period comments Whist this is outside the target of 12 working days, we have had many more commercial projects, staff resignations, sickness and leave impacting our team.			**Expected year end comments** As we replace the immediate vacancies we will endeavour to reduce the average days.		
% of building consent applications processed within statutory timeframes	Q1 FY27	88.60%	100.00%	88.60%		E
	Current period comments This result is due to a combination of factors including resignations, sickness, leave and an increase of more complex projects that have all impacted on our reduced capacity.			**Expected year end comments** We have engaged the services of an external contractor in late August to assist with the processing of consent applications. We expect this assistance to be required for approximately the next 6 months.		
Building and Planning services: Provide the local community and/ or local industry with regular updates and information	Q1 FY27	2	1	2		E

at least four times per year - Building						
	Current period comments we have posted our 1st news letter for the financial year in September			**Expected year end comments** We will be issuing our 2nd news letter in December		
Resident/ customer satisfaction with building consent process	FY27		80.00%			
	Current period comments This measure is not due to be reported on until 2028 due to the timing of the Biennial Residents' Community Survey.			**Expected year end comments**		
Percentage of Building Warrant of Fitness (BWOF) audits completed	Q1 FY27	47.00	45	47.00		
	Current period comments This is a great result and the team are well on track to continue to achieve the target of 15 audits per month.			**Expected year end comments** we will be continuing this greta work to achieve the targets required.		
% of residential swimming pools' fencing in the District audited at least once every 3 years	FY26	66.00%	66.00%	132.00%		
	Current period comments With the end of the 3 year cycle finishing at the end of 2026, we are well on track to meet this regulatory requirement.			**Expected year end comments** on track to meet this regulatory requirement		

Activity – District Planning

Activity Review for District Planning		
Activity Review for District Planning	Owner: Paul Cooper	The District Plan Review project is in the appeals phase and several are in mediation at the time of writing. The team have managed to complete 100% of consent application in-house (of those where no actual or perceived conflict of interest was identified), which is commendable. The reform of the RM legislation is consuming more time of senior planners, as this work program gathers momentum.
Quarterly Highlights for District Planning		
Whilst the number of consents received has been lower that expected, the work we are completing for Mackenzie District Council has meant the number of consents being processed is consistent with usual workloads.		
Quarterly Issues for District Planning		
Reform is progressing and will commence implementation over the next quarter. The current quarter has included a focus on preparing and getting ready to adapt to the inevitable change.		

Performance Measure	Period	Period Result	Year to Date Target	Year to Date Result	Status	Expected Year End Result
Resource Consents processed within statutory timeframes	Q1 FY27	100.00%	100.00%	100.00%		E
	Current period comments All resource consents were issued within required timeframes. All consents being processed for out of district councils were also completed within statutory timeframes.			**Expected year end comments** We are on track to meet this KPI.		
Building and Planning services: Provide the local community and/ or local industry with regular updates and information at least four times per year - Planning	Q1 FY27	0.00	1	0.00		E

	Current period comments Work is on-going in this space and communication in response to reform will occur during the next quarter.	**Expected year end comments** Communications will occur across the next quarter.

Activity – Environmental Compliance

Activity Review for Environmental Compliance		
Activity Review for Environmental Compliance	Owner: Paul Cooper	It is another good year to date and a strong performance from this hybrid team (contractors/in-house staff). The Animal Control team find that long stay dogs at the pound and limited space is constraining their enforcement options - i.e. if TDC had more space we could provide a better service to the community by seizing more problem/non-compliant dogs. We are currently using out of district facilities (other councils) to assist where needed. The new pound facility will more than double the number of kennels available to alleviate this issue, however the site is still to be determined, as effects on neighbouring land users and access to services are proving challenging to resolve. The Animal Control team continue to deliver great service. The food safety, liquor licensing, parking enforcement, noise control activities are functioning and performing well.

Quarterly Highlights for Environmental Compliance

Liquor Licensing:
The Liquor Licensing Team is now fully staffed, strengthening its capacity to deliver timely and effective licensing services across the district. The team continues to achieve excellent customer outcomes, maintaining a 100% customer satisfaction rating through quarterly surveys during the previous financial year and the first quarter of the current financial year. As the summer event season approaches, the unit will increase its compliance and monitoring presence at major events to support safe and responsible alcohol management practices.

Parking Enforcement:
Following a challenging recruitment process, the Parking Enforcement Team has successfully filled all positions and is once again operating at full capacity. The addition of a new team member has strengthened the unit's ability to provide consistent district-wide coverage, maintain enforcement activity, and respond effectively to parking-related issues across the community.

Animal Control:
A key highlight for the Animal Control Team this quarter was the positive outcome of an Ombudsman review into Council's barking dog processes and customer

service delivery. The review recognised the quality of the team's procedures and the high standard of service provided to customers. The feedback reflects the professionalism, expertise, and commitment demonstrated by staff when managing often complex and sensitive situations within the community.

Quarterly Issues for Environmental Compliance

Liquor Licensing:
There are no significant issues to report at this time.

Parking Enforcement:
Reduced staffing levels, due to a prolonged recruitment process and staff leave, impacted enforcement coverage and associated revenue during the quarter. This also increased pressure on existing staff to maintain service levels while vacancies remained unfilled.

Animal Control:
Pound capacity pressures due to prosecution dogs – The pound is currently operating at capacity, with several dogs being held pending the outcome of prosecution proceedings. As these matters can take considerable time to resolve, kennel space remains occupied for extended periods, creating ongoing operational pressure and limiting capacity for newly impounded dogs.

Food Health Services:
Ongoing Health Act nuisance matters are being managed at two local properties, with work continuing alongside the affected parties to achieve resolution.

Performance Measure	Period	Period Result	Year to Date Target	Year to Date Result	Status	Expected Year End Result
Provide Dog Control education to one school/ pre-school/ organisation per term	Q1 FY27	6.00	1	6.00		E
	Current period comments Target met for this quarter			**Expected year end comments** Officers to continue with relationships with local schools and businesses and continue educating the community to prevent dog bites.		
Percentage of known dogs in District registered	FY26	97.75%	95.00%			E
	Current period comments			**Expected year end comments**		

	Above target, 220 dogs not registered for the year. unable to seize/impound due to pound space being unavailable. Good result all the same.			Above target, 220 dogs not registered for the year. unable to seize/impound due to pound space being unavailable. Good result all the same.		
Information on the website is reviewed and updated quarterly for all regulatory activities	Q1 FY27	Yes	1			
	Current period comments Liquor licensing: The Liquor Licensing webpage was reviewed and no changes were required, as the information currently provided is considered adequate for applicants and licence holders. Animal Control: Following a LGOIMA request, the Animal Control webpage was updated to improve transparency by providing additional information on the criteria and decision-making process for Selected Owner Policy applications and Licences to Keep Three or More Dogs. Food health services: Website content was reviewed and updated on 26 August 2026, with a further update completed on 5 October 2026 to maintain the accuracy and currency of information available to the public.			**Expected year end comments** All webpage content relating to Animal Control, Liquor Licensing, and Food Health Services is regularly reviewed by the responsible business units to ensure information remains accurate, relevant, and up to date. Updates were undertaken during the year where required, with any significant changes considered in consultation with the General Manager. The programme is on track, and it is recommended that the current review and maintenance approach continue.		
% of scheduled audits of registered food premises completed or in progress	Q1 FY27	100.00%	100.00%	100.00%		
	Current period comments As at 01/07/2026 there were 43 audits completed for that period, of the 47 due. We had a total of 213 registered food business site as the same date. Regarding the remaining four food businesses:			**Expected year end comments** All verifications are on target that are due for quarter 2 2027 that are within our control.		

	1 Registered site is in voluntary suspension 2 Have not started trading yet 1 Mobile trader – main base site was completed and scheduler contacting to book in their mobile unit which had been postponed several times due to bad weather (not operating)					
% of alcohol regulated premises that have been inspected each year	Q1 FY27	6.25%	17.50%	6.25%		E
	Current period comments Targeted on-site inspection numbers are currently below the year-to-date target, with 6% achieved during the July to September quarter. This is largely attributable to the time invested in training a new Inspector and Administration Officer. With these staff now becoming established in their roles and inspection activities being prioritised, it is anticipated that inspection numbers will meet or exceed target levels during the next quarter.			**Expected year end comments** Based on current projections, we are confident that the annual target remains achievable and envisage meeting the required inspection numbers by year end, provided staffing levels remain stable. While there may be unforeseen factors outside of Council's control that could impact delivery, such as legislative changes or other regulatory priorities, there are currently no concerns regarding our ability to achieve the target by the end of the financial year.		
% of food Businesses requiring escalation to the Registration Authority and/or Food Safety Officer for follow up due to non-compliance with correct processes or statutory requirements	Q1 FY27	100.00%	100.00%	100.00%		E
	Current period comments Escalations - Food Safety Officer (FSO) investigations: Complaint follow up site visits by FSO: •2x sites - follow up from complaint from member of public •1x site - follow up from complaint from member of public received vis MPI •1x site (escalation from verification – critical non compliances)			**Expected year end comments** All escalations - food safety officer investigations up to date and on track for year end		

	Resulted in 1 Notice of Direction issued and 1 Improvement Notice issued Letter to one food outlet, failure to be verified – resulted in verification completion September Food complaint one food outlet – referred to Christchurch City as registration authority of supplier Registration Authority escalations for two sites resulting in intent to cancel/cancelation letters.	

Recreation & Leisure

Activity – Museum

Activity Review for Museum		
Activity review for Museum	Owner: Paul Cooper	The museum has achieved strong performance, recording solid numbers of service users for the reporting period. This positive momentum demonstrates successful engagement across all service delivery channels. The team are managing a significant workload in terms of preparing to transition to the new Te Kura Marumaru facility, starting in October 2026, with an anticipated opening in late April 2027. This will need careful management to balance the well-being of staff against the needs of the project in terms of delivery. It is working well at the time of writing.
Quarterly Highlights for Museum		
Quarterly Issues for Museum		

Performance Measure	Period	Period Result	Year to Date Target	Year to Date Result	Status	Expected Year End Result
Number of museum service users (includes museum visitors, attendees at on site and off site programmes, information or collection requests)	Q1 FY27	4,689	6250	4,689	●	E
	Current period comments Service user numbers down against target. Will drop considerably following closure on 26 October.			**Expected year end comments** Service user numbers will drop considerably following closure on 26 October. Not expected to meet target.		

Number of exhibitions and events - Museum	Q1 FY27	4.00	3	4.00		E
	Current period comments July school holiday programmes ran successfully			**Expected year end comments** Currently on track		
Museum - Facilities meet legislative safety requirements	Q1 FY27	Yes	Legislative requirements are met			E
	Current period comments All requirements met			**Expected year end comments** On track to meet target		
Collection items available online - Museum	Q1 FY27	23,835	18,500	23,835		E
	Current period comments No additions to online records this quarter.			**Expected year end comments**		

Activity – Libraries

Activity Review for Libraries		
Activity Review for Libraries	Owner: Mike Wrigley	Really positive Q1 for the libraries with strong visitation and online website searches. All other KPI's were achieved. Top highlight was the Libraries scoring the highest percentage in the Bi-Annual district resident satisfaction survey, with Temuka library scoring 100%.
Quarterly Highlights for Libraries		
It was a busy quarter in all our library branches. Our highlights included: - Our In the Night-Time July school holiday programme was a standout success, with 910 children and 477 adults participating across our three library branches. - We held our first Super Stash Swap at Timaru Library in September as part of Secondhand September. Members of the public were encouraged to bring sewing, knitting notions and supplies to swap for items already donated. Everyone was welcome to take items even if they didn't have anything to bring. It was a great way to encourage recycling and upcycling in our community and it was pleasing to see a number of people engaged in the event. We look forward to the next iteration of this		

programme. - Temuka Library shared their Seed Library once more in September, which is always welcomed by the public in time for Spring plantings.
Quarterly Issues for Libraries
There were issues with some of the CCTV cameras at Timaru Library during this quarter, however IT and Aotea Security were able to resolve these problems.

Performance Measure	Period	Period Result	Year to Date Target	Year to Date Result	Status	Expected Year End Result
Visitors to Libraries	Q1 FY27	67,688.00	50000	67,688.00		E
	Current period comments We are very pleased to start the new financial year 35.4% above our first-quarter target for library visitors. Our regular programmes have continued to be well supported and enjoyed, while our 'In the Night-Time' July School Holiday Programme proved particularly popular with the younger members of our community - our three branches welcomed 910 children and 477 adults for this programme alone.			**Expected year end comments** The engaging programmes and services provided by library staff are reflected in our consistent visitor numbers, with 17,688 more people visiting our libraries than the first-quarter target of 50,000.		
Online website and catalogue searches - Library	Q1 FY27	544,961.00	100000	544,961.00		E
	Current period comments This quarter's impressive result has been largely driven by our Aoraki Heritage Online Collection, which recorded nearly 134% more page views than in the same quarter last year. It is very pleasing to see more members of the public discovering and making use of this valuable resource. Our Mobile Library App and our website also recorded increased page views year-on-year, contributing to an overall 18% increase in page views.			**Expected year end comments** Achieving our annual target in the first quarter, alongside an 18% increase in page views compared to the same period last year, demonstrates our strong online/digital presence, and its effectiveness in meeting the needs of our customers and the wider community. NOT FOR PUBLICATION: Maybe when the title of this report is being corrected (to page views) as part of the LTP process for next year, we should also look at adjusting the annual target, to better reflect the growth in this area.		

Library issues (physical & digital) of materials	Q1 FY27	134,238.00	125000	134,238.00		E
	Current period comments The first quarter target was achieved, with performance tracking 7% above target. Despite this strong result, we continue to see lending patterns consistent with global trends. Compared with the same quarter last year, physical issues decreased by 9,391 (-8.65%), while digital issues increased by 3,219 (+10.11%). Although digital lending continues to grow, these gains are not yet sufficient to offset the decline in physical lending, which remains the dominant format, representing 74% of all issues.			**Expected year end comments** Achieving the first quarterly target of the year is an encouraging indicator that we are on track to meet our annual Physical and Digital Issues target.		
Community programme interactions - held on site and in the community plus a non traditional library service	Q1 FY27	723.00	375	723.00		E
	Current period comments This quarterly target has been met. The programmes/events we've run or hosted from July to September include: 169 Children's sessions including School Holiday Programmes, Weekly Storytimes, Born to Read Sessions, Visits to/from Classes/Kindergartens, Games Sessions, Baby Rock & Rhyme Sessions, Home School Games sessions, and we attended a Family Fun Day in Geraldine. 23 people joined Skinny Jump from July to September. We ran 177 Adult programmes/events, consisting of Tuesday Social Group Sessions, Aoraki Heritage twice-weekly Drop-In Sessions (including special public talk sessions covering Beginners Guide to Family History, Beginners Guide to Ancestry, DNA Tips & Tricks and Using Aoraki Heritage Online), Digital Classes, Mend & Sew Workshops, Book Clubs, Enliven Day Centre Visits, Knit & Natter Sessions, Knitting & Crochet Sessions, Mahjong Sessions, Driver			**Expected year end comments** We are well on track to achieve this target. Our libraries are busy, well used spaces where people come to learn, connect and explore new ideas. Through programmes, outreach and shared spaces, patrons are engaging with library services in ways that reflect their interests and needs. The numbers show our libraries matter to the community as places that foster curiosity, connection and belonging.		

	Theory Licensing & Relicensing Sessions, an English Language Class Visit, a Living Library Session, a Super Stash Swap session, Te Reo Language Sessions and a visit by the Melanoma Van. We presented to Literacy Aotearoa English Language Partners, Multicultural Aoraki, Mountainview Men's Club, Elloughton Gardens, Glenwood Rest Home, the Cancer Society and The Croft. There were 38 Justice of the Peace Sessions, 276 Housebound bags were delivered over the three months and 40 Books4U Adult bags were also made up and given out to customers. (80 other meetings and activities - not advertised or run by library staff - also took place in our facilities.)					
Libraries - Facilities meet legislative safety requirements	Q1 FY27	Yes	Facilities meet legislative safety requirements			
	Current period comments All requirements are met.			**Expected year end comments** All requirements are met.		

Activity – Art Gallery

Activity Review for Art Gallery		
Activity Review for Art Gallery	Owner: Mike Wrigley	Highlight of the quarter was the 50th Anniversary celebration of the Friends of the Aigantighe, a group that are great supporters of the ongoing success of the Art Gallery. 6 exhibitions were hosted in the quarter providing great variety for the Art community. Although visitor numbers were down through July and August they picked back up in September.
Quarterly Highlights for Art Gallery		
Quarterly Highlights (July–September 2026) Friends of the Aigantighe 50th Anniversary – An Taigh / The House: Held		

The Gallery celebrated the 50th anniversary of the Friends of the Aigantighe with An Taigh / The House: Held, a significant collection-based exhibition recognising five decades of generosity, advocacy and support. Drawing on artworks gifted, acquired and restored through the Friends' contributions, the exhibition highlighted their enduring role in developing and safeguarding the Gallery's permanent collection. The exhibition celebrated the remarkable legacy of community philanthropy and its lasting contribution to South Canterbury's cultural heritage.

Artarama 2026

Artarama continues to be a special celebration of the creativity and artistic achievements of our young people, recognising talent across all ages and abilities. Providing young artists with the opportunity to exhibit their work in a public art gallery is an important way of encouraging creativity, building confidence and fostering a lifelong appreciation of the arts.

The ongoing commitment of Rotary Timaru North, who established and have supported Artarama for more than 48 years, is a testament to the strength of community partnerships and their enduring contribution to nurturing artistic growth across generations in South Canterbury.

Quarterly Issues for Art Gallery

Ongoing optimisation of the Gallery's integrated climate, fire and security systems continues, with monitoring and adjustments undertaken to support stable environmental conditions and the protection of the collection.

Outstanding building compliance documentation and certification associated with the House Gallery restoration remain unresolved. The Certificate for Public Use (CPU) has been extended until the end of November 2026, providing additional time for Council's Property team and contractors to complete the necessary sign-offs and progress the Code Compliance Certificate (CCC) and Building Warrant of Fitness (BWOF) requirements.

Planned roof maintenance remains on hold following staffing changes within Council's Property team and requires further coordination to progress.

Performance Measure	Period	Period Result	Year to Date Target	Year to Date Result	Status	Expected Year End Result
Visitors to Art Galleries	Q1 FY27	3,851	4500	3,851		
	Current period comments 1 July – 30 September 2026 The Aigantighe Art Gallery welcomed 3,851 visitors during the first quarter of the 2026/27 financial year, representing a 5% decrease compared with the same period last year.			**Expected year end comments** visitor attendance is expected to recover, with the Gallery remaining optimistic about achieving its year-end target.		

	Attendance was slightly below expectations, primarily reflecting lower visitor numbers associated with Artarama, which traditionally attracts strong attendance and is a significant contributor to the Gallery's first-quarter visitation. July – 1,169 visitors The Rosemary Campbell and New Vision exhibitions continued, alongside the installation and opening of the Plunket Art Show 2026. Community engagement included Matariki activities, school holiday workshops, Plunket playgroup sessions and kindergarten visits. August – 1,151 visitors The Gallery hosted visits from the Learning Barn and Plunket Music and Movement, alongside exhibition changeovers and preparations for Artarama and the Friends of the Aigantighe's 50th anniversary exhibition. The Friends' anniversary opening was a significant community occasion, celebrating five decades of support for the Gallery. September – 1,531 visitors September recorded the highest attendance for the quarter, supported by the Artarama prizegiving, the South Canterbury Pottery Group exhibition opening, a Baroque concert, South Canterbury Day and school holiday workshops. Educational engagement included visits from homeschool groups, Waimataitai School and Japanese Ara students.					
Online website searches and social media interactions - Art Gallery	Q1 FY27	500.00	500	500.00		E
	Current period comments			**Expected year end comments**		

	Online Statistics: From 1st July – 30th September 2026 Facebook: 87.7k Views (up 12.6%) 1.2k Interactions (down 9.2%) 26 Link Clicks (down 45.8%) 3k Visits to our page (up 43.1%) 87 New Follows (up 47.5%) Instagram: 44.8k Views (up 32.3%) 1.3k Reach (up 25.5%) 314 Interactions (down 17.8%) 225 Visits to our page (down 4.3%) 64 New Followers (up 20.8%) The Aigantighe Art Gallery continued to strengthen its digital presence during the first quarter, achieving significant growth in online visibility, page visits and new followers across both Facebook and Instagram. Facebook recorded 87,700 views, an increase of 12.6%, while page visits grew by 43.1% to 3,000. New followers increased by 47.5%, with 87 new followers during the quarter. Although interactions declined by 9.2% and link clicks decreased by 45.8%, the overall growth in visibility and audience reach was encouraging. Instagram achieved 44,800 views, an increase of 32.3%, with reach growing by 25.5%. The platform gained 64 new followers, representing a 20.8% increase. Interactions declined by 17.8%, while profile visits decreased slightly by 4.3%.			Quarterly Summary Across both platforms, the Gallery recorded a combined 132,500 views and 151 new followers during the quarter. These results demonstrate continued growth in digital visibility and audience development, extending awareness of the Gallery's exhibitions, programmes and activities beyond physical visitation. on track for year end		
Community Programmes held on site and in the community - Art Gallery	Q1 FY27	14.00	6	14.00		E

	Current period comments Throughout the first quarter, the Aigantighe Art Gallery delivered a diverse range of onsite programmes, educational activities and community events, supporting engagement across a broad range of ages and audiences. July - Programmes and activities included Matariki celebrations, school holiday workshops, Plunket playgroup sessions, kindergarten visits and the opening of the Plunket Art Show 2026. August - Activities included the Learning Barn preschool visit, Plunket Music and Movement sessions, the Friends of the Aigantighe's 50th anniversary exhibition opening and a small garden wedding. September - Programmes included homeschool and Waimataitai School visits, the Artarama prizegiving, the South Canterbury Pottery Group exhibition opening, a Baroque concert, visits from Japanese Ara students, South Canterbury Day activities and school holiday workshops. July: Plunket Playgroup, Matariki, school holiday programme, kindergarten group visit (4) August: Learning Barn preschool visit, Plunket Music & Movement, Friends 50th anniversary opening, garden wedding (3) September: Homeschool visit, Waimataitai class visit, Artarama prizegiving, Baroque concert, Japanese Ara students visit, South Canterbury Day, school holiday programme (7)			**Expected year end comments** The Gallery continued to provide an accessible venue for arts education, cultural experiences and community participation. The range of programmes delivered reflects the Gallery's ongoing commitment to engaging children, families, schools and the wider community. On track for year end		
Number of Art Gallery exhibitions (including touring, regional and permanent art works)	Q1 FY27	6	4	6		E
	Current period comments			**Expected year end comments**		

	1 July – 30 September 2026 During the reporting period, the Aigantighe Art Gallery presented six exhibitions across the facility, comprising two exhibitions carried over from the previous quarter and four new exhibitions installed during this period. The exhibition programme continued to showcase a diverse range of artistic practices, combining contemporary and historical works, regional artists, community exhibitions and collection-based interpretation. New Vision and the Rosemary Campbell retrospective continued into July, concluding two significant exhibitions celebrating New Zealand's artistic heritage. The Plunket Art Show 2026 provided an opportunity for community engagement and support for a valued local organisation. Artarama returned as a significant annual exhibition, celebrating creativity and artistic achievement across the region. The Friends of the Aigantighe's 50th anniversary exhibition marked five decades of dedicated support for the Gallery and its collection, recognising the important contribution of the Friends to the cultural life of South Canterbury. The quarter concluded with the South Canterbury Pottery Group exhibition, highlighting regional ceramic practice and the Gallery's ongoing commitment to supporting local artists and arts organisations. Together, these exhibitions reflected the Gallery's commitment to presenting an accessible and varied programme that celebrates artistic excellence, regional creativity and community participation.	On track for year end

Art works conserved - Art Gallery	Q1 FY27	1	1	1		E
	Current period comments During this quarter (1 July – 30 September 2026) 1 Artworks was conserved (Wayne Patrick framed Thomas Hunt's Aurora and Apollo) 163 Artworks were displayed from the Aigantighe permanent collection (Rosemary Campbell (7); New Vision (71); An Taigh, House Held Friends Jubilee (85)			**Expected year end comments** On target for year end		

Activity – Recreational Facilities (CBay, District Pools & STEC)

Activity Review for Recreational Facilties		
Activity Review for Recreational Facilities	Owner: Mike Wrigley	Plenty of areas to put some serious thought and work into in the Recreation Facilities area. Cbay Fitness has kept its memberships above KPI but thought needs to be put into maintaining and improving our point of difference. Recruitment has proved really difficult for our Learn to Swim department, this year 3 recruitment drives haven't had the desired result; however, we will attempt again in Q2. Really pleasing areas are the usage of Aorangi Stadium and the amount of children we have managed to put through our Water Safety for Life program. Review of some of the KPI targets needs to be undertaken as some are way too easy and some are really difficult to achieve.
Quarterly Highlights for Recreational Facilities		
Really smooth yet busy quarter at Morgan's Road stadium. User numbers really high despite the ongoing construction. Visitor numbers have remained high at Cbay. Staffing levels are looking good, and churn seems to be as low as we can keep it. Preparations for the upcoming summer season are running smoothly and ahead of schedule.		
Quarterly Issues for Recreational Facilities		

Gym membership numbers did take a hit with the opening of a new gym in Timaru, but this was always to be expected. The one department we are still struggling with staffing is the swim school which does affect how many students we can teach.

Performance Measure	Period	Period Result	Year to Date Target	Year to Date Result	Status	Expected Year End Result
Visitors to CBay	Q1 FY27	105,363.00	80000	105,363.00		
	Current period comments Solid quarter matching preceding quarters now door counter is in place.			**Expected year end comments** Should be tracking above as we head into the summer months.		
Visitors to Pleasant Point Community Pool	Q1 FY27	0.00		0.00		
	Current period comments Pools not open until Qtr 2			**Expected year end comments** All visits will be in Q2&3		
Visitors to Geraldine Community Pool	Q1 FY27	0.00		0.00		
	Current period comments All visits will be in Q2&3			**Expected year end comments** All visits will be in Q2&3		
Visitors to Temuka Community Pool	Q1 FY27	0		0		
	Current period comments All visits will be in Q2&3			**Expected year end comments** All visits will be in Q2&3		
Aqua fitness classes participant numbers	Q1 FY27	2,132.00	2500	2,132.00		

	Current period comments Believe the KPI is set to high, but number for Q2&3 will be higher with the district pools open and Aqua classes run at all 3 pools.			**Expected year end comments** KPI set to high.		
Number of Aquatic Water Skills for Life (formerly swim for life) participants - water safety participant numbers	Q1 FY27	916.00	500	916.00		
	Current period comments Every week of Term 3 had large schools through the doors meaning good numbers.			**Expected year end comments** Term 4 numbers will be great as we instruct at the district pools as well.		
Number of Aquatic learn to swim enrolments - participant numbers	Q1 FY27	623	700	623		
	Current period comments Lack of instructors meant we couldn't offer enough classes to hit the KPI			**Expected year end comments** Still under staffed in Learn 2 Swim so will still be under for the year.		
CBay Fitness Memberships	Q1 FY27	1,265.00	1200	1,265.00		
	Current period comments Still above target, however numbers have taken a bit of a hit with the opening of another gym in town.			**Expected year end comments** We should still retain a number ship of over 1200		
CBay Group Fitness class participants	Q1 FY27	14,567	14400	14,567		
	Current period comments			**Expected year end comments** Should maintain numbers as classes well attended.		

	Maintained group fitness numbers due to this being a unique selling point against other facilities.					
Swimming Pools - Facilities meet legislative safety requirements	Q1 FY27	Yes	Facilities meet legislative safety requirements		●	E
	Current period comments BWOF expired in Oct has already been recertified			**Expected year end comments** Current certification will see us through this reporting period.		
Aorangi Stadium - Facilities meet legislative safety requirements	Q1 FY27	Yes	Facilities meet legislative safety requirements		●	E
	Current period comments Facility currently operating under a B-RaD due to the ongoing construction.			**Expected year end comments** B-RaD just renewed until project completion		
Bookings for special events (days per annum) - Aorangi Stadium	Q1 FY27	7.00	4	7.00	●	E
	Current period comments South Island Gymnastics, South Island Badminton, South Island Filipino Basketball			**Expected year end comments** Good bookings in Q2		
Bookings by sports clubs and groups (days per annum) - Aorangi Stadium	Q1 FY27	53.00	30	53.00	●	E
	Current period comments Huge usage at stadium, still plenty of Basketball and large increase in Netball now that it has moved indoors permanently.			**Expected year end comments** Futsal, Volleyball and Basketball the big hirers in Q2.		

Activity – Parks

Activity Review for Parks		
Activity Review for Parks & Recreation, incl Forestry	Owner: Suzy Ratahi	Performance is generally on track for Quarter 1. A key focus during the quarter has been progressing Council's first Parks Asset Management Plan, alongside development of a more concise Activity Management Plan to support the Long Term Plan process. This work is helping establish a clearer picture of the Parks asset base, levels of service, future investment requirements and priorities across the district. The team is also continuing to embed the expanded in-house Parks maintenance model introduced earlier in the year.
Quarterly Highlights for Parks		
Quarterly Issues for Parks		

Performance Measure	Period	Period Result	Year to Date Target	Year to Date Result	Status	Expected Year End Result
User Satisfaction - Parks	Jul26-Jun28		90.00%			
	Current period comments This measure is not due to be reported on until 2028 due to the timing of the Biennial Residents' Community Survey.			**Expected year end comments**		
Parks and recreational open space hectares per 1,000 residents	Q1 FY27	13.01‰	13			E

	Current period comments no change			**Expected year end comments** expected to be on target		
Kilometres of off-road walking and biking tracks	Q1 FY27	90.00	90			
	Current period comments Likely to exceed target Betteroff funding undertaking various walkway cycle way projects date not available at time of report			**Expected year end comments** Expected to be on target		

Activity – Halls & Theatre Royal

Activity Review for Halls & Theatre Royal		
Activity Review for Halls, Theatre Royal	Owner: Nigel Trainor	Council-managed halls and theatre facilities continued to experience strong community demand during the quarter, with 1,249.75 booking hours recorded and approximately $36,660 in revenue generated. Utilisation remained healthy across the network, supported by a diverse range of users including sporting clubs, schools, community organisations, commercial hirers, and private functions. Several major events, including weddings, conferences, performances, prizegivings, and community celebrations, were successfully hosted, demonstrating the ongoing value of the facilities to the district. The transition of operational responsibility for West End Hall back to Council has been completed, allowing Council to directly manage bookings, maintenance, and customer service while retaining all future hire revenue. Facility improvements and renewals are also progressing, including significant upgrade works at Temuka Stadium to improve building condition, functionality, compliance, and life-safety outcomes. While some operational challenges remain, including the administrative workload associated with electronic lock systems and isolated incidents of user-caused damage, these issues are being actively managed and have not materially affected service delivery. Overall, facilities continue to be well utilised and are meeting community needs.

Quarterly Highlights for Halls & Theatre Royal
Booking activity remained strong throughout the quarter, with 1,249.75 hours booked across Council facilities, generating approximately $36,660 in revenue. Demand was driven by a mix of sporting clubs, schools, community groups, commercial users, and private hirers. Temuka Stadium continued to be one of the busiest facilities, with regular sporting bookings forming the backbone of utilisation. Community halls and meeting spaces also recorded consistent use for meetings, training sessions, fitness classes, social events, and private functions. Several larger events were hosted during the quarter, including weddings, conferences, performances, prizegivings, fundraisers, and community celebrations, demonstrating the ongoing value of Council facilities in supporting community activity and engagement. Overall, utilisation levels remained healthy across the facility network, reflecting sustained community demand for Council-managed venues.
Quarterly Issues for Halls & Theatre Royal
The installation of electronic locks at Caroline Bay Hall and Pleasant Point Town Hall has successfully prevented unauthorised access outside of booking times and improved facility security. However, the locks have a high battery consumption rate, requiring regular maintenance. Additionally, as neither facility has internet connectivity, any changes to user access or booking schedules must be completed onsite by the staff. This creates additional workload, particularly when bookings are added or amended at short notice.

Roading and Footpaths

Activity – Roading and Footpaths

Activity Review for Roading and Footpaths		
Activity Review for Roading and Footpaths	Owner: Suzy Ratahi	Good progress was made across the Roading and Footpaths programme during the quarter. Rehabilitation works commenced on Earl Road, Rockdale Road and Robinson Road, with resurfacing and footpath renewal programmes also underway ahead of the main summer construction season. Procurement progressed for the Landsborough Road Bridge replacement, alongside significant work on the 2027–30 NLTP funding bid and Long Term Plan inputs. Customer response performance remained strong, with 81% of requests responded to within 10 working days against a 70% target. Two fatal crashes and one serious injury crash were recorded in Q1, meaning the annual safety target has already been exceeded and will remain a key area of focus. Resurfacing, footpath renewal and rehabilitation are below pro-rata targets due to seasonal delivery, but programmes are underway and expected to be completed. The team is also balancing delivery with significant LTP and 2027–30 NLTP planning requirements.
Quarterly Highlights for Roading and Footpaths		
This quarter saw continued delivery of maintenance across the network, alongside continued progress on key strategic projects and preparation for the spring, summer and autumn work programmes. Rehabilitation works are underway on Earl Road and Rockdale Road, and planning underway for the remainder of the season. Procurement has been underway for Landsborough Road Bridge renewal, with construction expected to commence next quarter. Alongside this, the team has been heavily focused on inputs for the Long Term Plan and 2027-30 NLTP funding bid and finalising programmes of work for the coming year, ensuring delivery is aligned with Annual Plan budgets and strategic priorities. Overall, the quarter reflects a strong balance between delivering critical infrastructure improvements, enhancing safety and resilience, and undertaking the planning and programming necessary to support future network investment. The team continues to make good progress on both immediate priorities and longer-term transport outcomes for the district.		
Quarterly Issues for Roading and Footpaths		

Performance Measure	Period	Period Result	Year to Date	Year to Date	Status	Expected Year

			Target	Result		End Result
Response to customer services requests (Mandatory) - Roading & Footpaths	Q1 FY27	81.04%	70.00%	81.04%		E
	Current period comments 590 out of the 728 CRMS were repsonded to withing 10 days			**Expected year end comments** 590 out of the 728 CRMS were repsonded to withing 10 days		
Road condition - average quality of ride on sealed local road network percentage smooth travel exposure index	FY26	95.00%	92.00%			E
	Current period comments This KPI is partially measured and is based on road roughness surveys for 100% of the total sealed network having been completed in the last 2 years. The smooth travel exposure (STE) index is calculated from our road asset management system (RAMM). This is based on the roughness of the sealed roads and the vehicle kilometres travelled that is based on road traffic counts.			**Expected year end comments** This KPI is partially measured and is based on road roughness surveys for 100% of the total sealed network having been completed in the last 2 years. The smooth travel exposure (STE) index is calculated from our road asset management system (RAMM). This is based on the roughness of the sealed roads and the vehicle kilometres travelled that is based on road traffic counts.		
Resurfacing of road network (mandatory) - sealed network	Q1 FY27	1.05%	1.50%	1.05%		E
	Current period comments Resurfacing program underway and progressing			**Expected year end comments** 61km of resurfacing sites programmed expected to achieve this		
Number of bridges that allow Class 1 loading	FY26	100.00%	100.00%			E
	Current period comments			**Expected year end comments**		

	There are four bridges on low volume roads that are currently weight restricted, and have been for some time. There is no reduction in level of service at this stage			There are four bridges on low volume roads that are currently weight restricted, and have been for some time. There is no reduction in level of service at this stage		
Rehabilitation of sealed road network - 1% rehabilitated annually	Q1 FY27	0.00%	0.25%	0.00%		
	Current period comments Pavement rehabilitations are underway, 3 sites active Earl Road, Rockdale Road and Robinson Road stage 2			**Expected year end comments** Pavement rehabilitations are underway, 3 sites active Earl Road, Rockdale Road and Robinson Road stage 2, Kellands Hill Road tender being assessed we are on track to complete the programme		
Resident satisfaction with levels of service for maintenance and condition of sealed roads	FY27		50.00%			
	Current period comments This measure is not due to be reported on until 2028 due to the timing of the Biennial Residents' Community Survey.			**Expected year end comments**		
Resident satisfaction with levels of service for maintenance and condition of unsealed roads	FY27		40.00%			
	Current period comments This measure is not due to be reported on until 2028 due to the timing of the Biennial Residents' Community Survey.			**Expected year end comments**		
Road fatalities and serious injury crashes (Mandatory) - local roads	Q1 FY27	3.00	2	3.00		

	Current period comments There were two fatals in the first quarter of this financial year and 1 serious crash			**Expected year end comments** This is higher than where we would like to be for Q1 this financial year, and means it will be a challenge to be under target by the end of the financial year if this trend continues.		
Road safety awareness - % of residents aware of road safety programmes or advertisements	FY26		60.00%		●	E
	Current period comments			**Expected year end comments**		
Resident satisfaction with the safety of the road network	FY27		80.00%		●	●
	Current period comments This measure is not due to be reported on until September 2027.			**Expected year end comments**		
Footpath condition (mandatory) - 75% of footpaths to be average or better condition	FY26	90.34%	75.00%		●	E
	Current period comments 90.34% - Target has been met			**Expected year end comments** 90.34% - Target has been met		
Footpath network resurfaced (mandatory)	Q1 FY27	0.29%	1.00%	0.29%	●	E
	Current period comments Footpath Renewal program underway, program confirmed and getting into full swing following winter			**Expected year end comments** Footpath Renewal program underway, program confirmed and getting into full swing following winter		

Resident satisfaction that the provision of carparking meets their needs	FY27		70.00%			
	Current period comments This measure is not due to be reported on until September 2027.			**Expected year end comments**		

Stormwater

Activity – Stormwater

Activity Review for Stormwater		
Activity Review for Stormwater	Owner: Andrew Lester	All stormwater measures are on track this quarter. There were no significant rain events causing flooding in residential, commercial or industrial zones, no habitable floors flooded, and no flood callouts required. Complaints were 0.22 per 1,000 connections against a target of 2.5, and there were no abatement notices, infringement notices, enforcement orders or convictions. Stage one of the Jonas Street works is now complete, while a decision on the network discharge consent for Waitarakao/Washdyke is still outstanding
Quarterly Highlights for Stormwater		
Stage One Jonas Street Complete.		
Quarterly Issues for Stormwater		
Network Discharge Consent decision for Waitarakao/Washdyke remains outstanding.		

Performance Measure	Period	Period Result	Year to Date Target	Year to Date Result	Status	Expected Year End Result
Number of flooding events for rain events up to a 1 in 5 year return for residential zones (Mandatory)	Q1 FY27	0.00	0	0.00		E
	Current period comments No significant rain events in Q1 that resulted in flooding in Residential Zones			**Expected year end comments** On target for this quarter.		

Number of flooding events for rain events up to a 1 in 10 year return for commercial and industrial zones (Mandatory)	Q1 FY27	0.00	0	0.00		E
	Current period comments No rain events resulting in flooding within Commercial Zones in Q1.			**Expected year end comments** We will continue to maintain the network and undertake network upgrades to improve the level of service where budgets and priority allows.		
Number of habitable floors affected by flooding events in the Timaru district (Mandatory)	Q1 FY27	0.00	0	0.00		E
	Current period comments No reported habitable floors flooded in Q1 FY27.			**Expected year end comments** On target at present. The events of FY26 continue to inform forward planning, including the Water Services Strategy.		
Compliance with Resource consent conditions (Mandatory) - Stormwater	Q1 FY27	Yes	No abatement notices, infringement notices, enforcement orders, convictions			E
	Current period comments No abatement notices, infringement notices, enforcement orders, convictions			**Expected year end comments** On target for FY27		
Satisfaction with condition and maintenance of stormwater services	Jul26-Jun28		60.00%			
	Current period comments			**Expected year end comments**		

	This measure is not due to be reported on until 2028 due to the timing of the Biennial Residents' Community Survey.					
Median response times to attend a flooding event (Mandatory) - Less than one hour - Stormwater	Q1 FY27	0.00	<60	0.00		
	Current period comments No flood events triggering callouts.			**Expected year end comments** No flood events to trigger call outs.		
Total complaints received about performance of stormwater system (per 1000 connections)	Q1 FY27	0.22‰	2.5	0.22‰		
	Current period comments Five blockages or network issues total			**Expected year end comments** On Target for FY27		

Wastewater

Activity – Wastewater

Activity Review for Wastewater		
Activity Review for Wastewater	Owner: Andrew Lester	All wastewater measures reported this quarter are on track. There were no abatement notices, infringement notices, enforcement orders or convictions. Sewer overflows were attended in a median time of 0.5 hours (target 1 hour) and resolved in a median time of 2.7 hours (target 8 hours), and complaints were 2.56 per 1,000 connections against a target of 3.5. Sewer blockages are increasing, mainly from tree roots and items like wet wipes being flushed, so we are investigating recurring blockages and trade waste impacts in the Port catchment, including cost recovery and future infrastructure options. Other progress this quarter includes completing the building WOF for the Aorangi Road treatment plant, installing a new flow meter at the Kensington pump station, and starting recalibration of the wastewater network model.
Quarterly Highlights for Wastewater		
Building WOF for Aorangi Rd WWTP now complete		
Quarterly Issues for Wastewater		
Monitoring of potential impacts associated with avian influenza - while no reports to date.		

Performance Measure	Period	Period Result	Year to Date Target	Year to Date Result	Status	Expected Year End Result
Number of dry weather overflows from the sewerage system (Mandatory) (per 1000 connections)	FY26	1.64‰	2.5			
	Current period comments			**Expected year end comments**		

	The annual result of 1.64 is below the target of 2.5 therefore the measure has been met.			There were 36 Dry weather overflows for the year. Mainly attributed to wet wipes and tree roots entering the piped network.		
Wastewater - Compliance with Resource consent conditions (Mandatory) - Number of abatement/ infringement notices, enforcement orders and convictions.	Q1 FY27	Yes	No abatement notices, infringement notices, enforcement orders, convictions			
	Current period comments No abatement notices, infringement notices, enforcement orders, or convictions were received this quarter.			**Expected year end comments** No abatement notices, infringement notices, enforcement orders or convictions were received.		
Satisfaction with condition and maintenance of Wastewater services	Jul26-Jun28		80.00%			
	Current period comments This measure is not due to be reported on until 2028 due to the timing of the Biennial Residents' Community Survey.			**Expected year end comments**		
Median attendance times (in hours) to sewage overflow faults in the network (Mandatory)	Q1 FY27	0.50	1	0.50		
	Current period comments 6 sewer overflows required a reactive response for the period with an attendance time of 0.5 hours on average.			**Expected year end comments** The target is expected to be met at the end of the financial year.		
Total complaints received about: 1) Sewage odour 2) Sewerage system faults 3) Sewerage	Q1 FY27	2.56‰	3.5	2.56‰		

system blockages 4) The TDC response to sewage/sewerage issues (Mandatory) - 14 or fewer per 1000 connections						
	Current period comments Odour: 1 System Fault: 7 (All Arowhenua) System Blockage: 33 TDC Response to Complaint: 1 Increasing incidents of blockage - largely tree roots but also issues with discharges to network and debris.			**Expected year end comments** On track to meet LOS		
Median resolution time (in hours) to sewage overflow faults in the network (Mandatory)	Q1 FY27	2.70	7.99	2.70		
	Current period comments There was 6 overflow calls outs in the period, with a median resolution time of 2.7 hrs			**Expected year end comments** On track to meet target of less than 8 hours		

Water Supply

Activity – Water Supply

Activity Review for Water Supply		
Activity Review for Water Supply	Owner: Andrew Lester	Most water supply measures are on track this quarter, with response times and complaint numbers well within targets. All schemes met protozoal compliance and all but one met bacterial compliance; the Timaru distribution zone was non-compliant because one sample was missed in August, although no E. coli was detected. To reduce the risk of this happening again, we have introduced an automated process to check that all required samples have been collected with alerting. Highlights included the sod turning for the Claremont Water Treatment Plant upgrade and a new operator joining the team, while a key staff vacancy and the transition to CSI Water remain the main challenges.
Quarterly Highlights for Water Supply		
General Manager and Project Manager attended the Water NZ 2026 Conference		
Quarterly Issues for Water Supply		
Loss of Water Services Systems Lead as they have transferred to the Water Treatment Plant		

Performance Measure	Period	Period Result	Year to Date Target	Year to Date Result	Status	Expected Year End Result
Drinking Water Standards (Drinking Water Quality Assurance Rules 2022) Treatment Bacterial Rules (mandatory) Formerly Drinking Water Standards (Part 4 NZDWS) Bacterial Compliance	Q1 FY27	Yes	Bacterial compliance, all 8 drinking water schemes			

	Current period comments All schemes were compliant for this quarter, except Timaru Supply. Timaru distribution zone was non-compliant due to one missed bacteriological sampling event in August.			**Expected year end comments** No E. coli transgression for this quarter.		
Drinking Water Standards (Drinking Water Quality Assurance Rules 2022) Treatment Protozoal Rules (mandatory) Formerly Drinking Water Standards (Part 5 NZDWS) Protozoal Compliance	Q1 FY27	Yes	Protozoal compliance, all 8 drinking water schemes			
	Current period comments All compliant.			**Expected year end comments** Treatment compliance was achieved for the quarter.		
Satisfaction with condition and maintenance of water supply services	Jul26-Jun28		80.00%			
	Current period comments This measure is not due to be reported on until 2028 due to the timing of the Biennial Residents' Community Survey.			**Expected year end comments**		
Percentage of real water loss from TDC's networked reticulation systems (Mandatory)	FY26	25.00	27%			
	Current period comments			**Expected year end comments** As per Status and Explanation		

	This measure is reported annually and compared to FY 24/25 the percentage of real water loss has reduced over all by 3% from 28% to 25%.					
Median attendance time (in hours) for urgent callouts for urban water supply faults or unplanned interruptions in the network (Mandatory)	Q1 FY27	0.60		0.60		E
	Current period comments There were 55 urgent callouts for the urban water supplies for the quarter with a median response time of 0.6 hours. This is a slight increase on the same quarter last year (41 callouts, 0.5 hours) but remains within the 1-hour target.			**Expected year end comments** The target is expected to be achieved for the year.		
Median attendance time (in hours) for urgent callouts for rural water supply faults or unplanned interruptions in the network (Mandatory)	Q1 FY27	1.10	3.99	1.10		E
	Current period comments There were 66 urgent callouts for the rural water supplies for the quarter with a median attendance time of 1.1 hours. This is consistent with the same quarter last year (51 callouts, 1.1 hours) and within the 4-hour target.			**Expected year end comments** The target is expected to be achieved for the year.		
Median resolution time (in hours) for urgent callouts for urban water supply faults or unplanned interruptions in the network (Mandatory)	Q1 FY27	2.40	3.99	2.40		E
	Current period comments			**Expected year end comments**		

	There were 55 urgent callouts for the urban water supplies for the quarter with a median resolution time of 2.4 hours. This is an increase on the same quarter last year (41 callouts, 1.8 hours) but remains within the 4-hour target.			Target expected to be met for the year.		
Median resolution time (in hours) for urgent callouts for rural water supply faults or unplanned interruptions in the network (Mandatory)	Q1 FY27	2.20	7.99	2.20	●	E
	Current period comments There were 66 urgent callouts for the rural water supplies for the quarter with a median resolution time of 2.2 hours. This is an improvement on the same quarter last year (51 callouts, 4.4 hours) and well within the 8-hour target.			**Expected year end comments** The target is expected to be achieved for the year.		
Median attendance and resolution time (in hours) for non-urgent callouts for urban and rural water supply faults or unplanned interruptions in the network (Mandatory)	Q1 FY27	8.90	Attendance: less than 3 working days. Resolution: less than 5 working days.	8.90	●	E
	Current period comments For the period there were 391 requests for water services of a non urgent nature with a median response time of 8.9 hours and a resolution time of 11 hours.			**Expected year end comments** Target expected to be met for year end.		
Total complaints received about drinking water (mandatory)	Q1 FY27	2.77‰	6.5	2.77‰	●	E
	Current period comments Taste: 4 Odour: 1			**Expected year end comments** On track to meet LOS		

	Clarity*: 10 Low/No Pressure: 45 Continuity of Supply: 1 TDC Response to Complaints: 0 *used to refer to colour and particulates Note there were a couple of major main breaks in Timaru affecting pressure and clarity this quarter.					
Average consumption of drinking water per day per resident within the Timaru district (litres) (mandatory)	FY26	295.00	300			
	Current period comments On average, the consumption for Urban Schemes is 272 litres per person per day, while for Rural Schemes it is 392 litres per person per day. The information reported is slightly lower than the target overall - lower for urban but higher for rural. One contributing factor for the higher average consumption on Rural Schemes is the supply to each consumer is through restricted tank connections. It is quite challenging to accurately differentiate between water supplied for stock or for human consumption. As a result, this indicator has a high percentage of uncertainty. Therefore, it is recommended to remove this indicator from reporting at this level and instead, treat it as a technical indicator only. This was recommended last year also. The data and trends for each scheme are detailed below. Location2024/252025/26Change% ChangeTrendAssessment URBAN SCHEMES Timaru247.4255.5+8.1+3.3%➞ StableMonitor Temuka292.4304.6+12.2+4.2%⬆ IncreasingMonitor Geraldine440.6467.2+26.5+6.0%⬆ IncreasingNeeds Attention			**Expected year end comments** As per Comments in Status and Explination		

	Pleasant Point261.7230.2-31.5-12.0%⬇ Decreasing Winchester199.6204.2+4.6+2.3%➡ StableMonitor Urban Total264.2272.3+8.1+3.1%➡ StableMonitor RURAL SCHEMES Downlands565.6479.0-86.6-15.3%⬇ DecreasingMajor improvement Te Moana482.9509.8+26.9+5.6%⬆ IncreasingNeeds attention Seadown685.2492.1-193.1-28.2%⬇ DecreasingMajor improvement Orari448.0309.7-138.3-30.9%⬇ DecreasingMajor improvement Rural Total454.6392.8-61.8-13.6%⬇ DecreasingMajor improvement DISTRICT TOTAL296.3295.3-1.1-0.4%➡ StableImproved KEY LPCD FINDINGS 1Biggest Improvement:Pleasant Point reduced from261.7to230.2L/day-12% reduction due to a pipe renewal program being completed recently 2Biggest Rural Improvement:Seadown reduced from685.2to492.1L/day-28% reduction due to a program of removing trough connections and pipe renewals 3Highest Consumption:Geraldine at467.2L/day -83%higher than Timaru 4Most Efficient:Winchester at204.2L/day - benchmark for efficiency 5Rural vs Urban:Rural total decreased-14%while Urban increased3%					
Water Supply - Compliance with Resource Consent conditions	Q1 FY27	Yes	No abatement notices, infringement notices, enforcement orders, convictions			
	Current period comments All compliant.			**Expected year end comments** All compliant.		

Waste Management

Activity – Waste Management

Activity Review for Waste Management		
Activity Review for Waste Management	Owner: Stephen Doran	Most measures are nearly on track with an improvement in resident satisfaction following a drop after changes to recycling services. People are still paying for larger bins, so there isn't a strong disincentive at the moment to people diverting less rubbish.

Quarterly Highlights for Waste Management

One of the quarter's highlights was the improvement in our customer survey results. The overall figure for Waste improved from 80% to 84%, a very pleasing increase. The last survey was completed shortly after the Government introduced nationwide kerbside standards, which the Timaru community thought were a backward step on the processes that were already operating and this resulted in a 10% drop in the satisfaction rating. The performance of EnviroNZ in replacing bins and lids very quickly is one of the major factors in the approval rating.

The EnviroNZ contract contains a 'pain/gain' clause for the sale of commodities, such as glass, cardboard, aluminium etc. These markets are traditionally volatile, however last year TDC received as part of their gain share an amount of $289,666.

Quarterly Issues for Waste Management

There were no major issues in Q1 of the 2026/27 year. The July rainfall did cause surface flooding at the Redruth site and has damaged the shingle road, however this flooding has resided and we are now reviewing the repairs that will be required to the road. No damage was sustained to any of the on-site infrastructure

Performance Measure	Period	Period Result	Year to Date Target	Year to Date Result	Status	Expected Year End Result
Waste Management - Compliance with Resource Consent conditions	Q1 FY27	Yes	No abatement notices, infringement notices, enforcement orders, convictions			E
	Current period comments There have been no abatement or enforcement notices issued in Q1 July - September 2026. In addition, there are no convictions or pending prosecutions			**Expected year end comments** We continue to meet with Ecan on a regular basis. This provides an opportunity to discuss any potential matters/issues that may be present		

Resident Satisfaction with Waste Management services	Jul26-Jun28		90.00%			
	Current period comments This measure is not due to be reported on until 2028 due to the timing of the Biennial Residents' Community Survey.			**Expected year end comments**		
Kerbside refuse collection waste volumes (mandatory) - 130kg per resident	Q1 FY27	34.85‰	32.5	34.85‰		E
	Current period comments This year's first quarter result is almost identical to last year; 34.85 kgs per resident vs last year at 34.84 kgs. This is 2.35 kgs above our year-end target or 7.8%. We continue to provide opportunities for diversion of waste and support the Educators and Sustainable South Canterbury Trust in their efforts.			**Expected year end comments** As has been advised previously there is a national strategy to reduce waste by 30%, which means to 130kgs for us by 2030. TDC started the 3 Bin system in 2006 and we have achieved some very good waste result reductions in the period since. Our diversion rate from kerbside collection is around 70%. As we started from a lower base the final target is a real stretch for us.		
Total waste received at Transfer stations and resource recovery parks	Q1 FY27	2,118.72	2,262.50	2,118.72		E
	Current period comments This result was very similar to the first quarter last year where the figure was 2112.62 tonnes. The tonnes recorded under this measure relate to all materials received at the transfer stations, so in addition to waste, this includes recycling, organics and glass			**Expected year end comments** We are hopeful that we will achieve target for this year, but traditionally the winter quarter results in the weights being less than the next 2 quarters.		
Level of contamination of recycling (mandatory)	Q1 FY27	10.70	9.99	10.70		E

	Current period comments We are marginally above our target of a maximum contamination rate of 10%. The result is pleasing and an improvement on the same quarter last year. We conducted a blue bin (glass) awareness campaign in the first quarter of the year. Not all contamination is from incorrect items in the yellow bin and we had noted a lot of plate glass and the like in blue bins; the campaign highlighted the blue bin is for bottles and jars.	**Expected year end comments** The key to achieving our success here is by supporting EnviroNZ and the Educators in their efforts to reduce contamination. We are able to do this via our website and social media. They are providing on-site education where contamination is identified.

7 Consideration of Urgent Business Items

8 Consideration of Minor Nature Matters

9 Exclusion of the Public

Recommendation

That the public be excluded from—

- *(a)the whole of the proceedings of this meeting; or
- *(b)the following parts of the proceedings of this meeting, namely,—

10.1 Public Excluded Minutes of the Strategic Planning Committee Meeting held on 8 September 2026

10.2 NZAAL Flight Academy Proposal

The general subject of each matter to be considered while the public is excluded, the reason for passing this resolution in relation to each matter, and the specific grounds under section 48(1) of the Local Government Official Information and Meetings Act 1987 for the passing of this resolution are as follows:

General subject of each matter to be considered	Reason for passing this resolution in relation to each matter	Plain English Reason
10.1 - Public Excluded Minutes of the Strategic Planning Committee Meeting held on 8 September 2026 **Matters dealt with in these minutes:** 10.1 - Public Excluded Minutes of the Strategic Planning Committee Meeting held on 11 August 2026 10.2 - Resolution to Include Supplemental Materials - Draft Waste Operations Activity Management Plan 2027-37	Section 48(1) of the Local Government Official Information and Meetings Act 1987.	The public excluded minutes of the meeting held on 8 September 2026 are considered confidential pursuant to the provisions of the LGOIMA Act of 1987. The specific provisions of the Act that relate to these minutes can be found in the open minutes of the meeting held on 8 September 2026.
10.2 - NZAAL Flight Academy Proposal	s7(2)(i) - The withholding of the information is necessary to enable the Council to carry out, without prejudice or disadvantage, negotiations	To enable Council to carry out commercial or industrial negotiations

	(including commercial and industrial negotiations)	

*I also move that [name of person or persons] be permitted to remain at this meeting, after the public has been excluded, because of their knowledge of [specify]. This knowledge, which will be of assistance in relation to the matter to be discussed, is relevant to that matter because [specify] .

*Delete if inapplicable.

Note

Section 48(4) of the Local Government Official Information and Meetings Act 1987 provides as follows:

- "(4)Every resolution to exclude the public shall be put at a time when the meeting is open to the public, and the text of that resolution (or copies thereof)—
    - (a)shall be available to any member of the public who is present; and
    - (b)shall form part of the minutes of the local authority."

10 Public Excluded Reports

11 Readmittance of the Public