

LICENCE TO SERVE

ISSUE 017

News from the Liquor Licencing team



This newsletter is jointly produced by the Timaru District Council Alcohol Licensing Team, the Police Alcohol Harm Reduction Officer and the Community and Public Health Alcohol Licensing Officer.

We encourage all licensees to circulate this newsletter to all staff, especially Duty Managers.

FAREWELL

It is with more than a tinge of sadness that I have to inform you that this will be my last contribution to "Licence to Serve".

After two years in the role as Alcohol Licensing Officer / Smokefree Enforcement Officer for South Canterbury, I have decided to move back across the ditch to be reunited with my family, who seem intent on blessing Juanita and me with more grandkids. It is only now that I have realised the implications COVID has caused with regard to travel. At the time of writing this, my flight has been changed 12 times, my dog's flight has been regularly cancelled, and my vehicle can't be shipped until after Christmas because of backlogs at the ports. Our house settles on 17 November, so if you see me sleeping in Stafford Street under a piece of cardboard please spare a thought for me... just kidding!!!

It has been a pleasure meeting and working with you all, and I thank you for the friendship and courtesy that you have shown me. I would like to say a big thanks to Sharon Hoogenraad, Sgt Sam Winchester, Craig Chambers from FENZ, and Joy Edmond for their comradery and flexibility when working under some challenging situations. It has been fun, but also a big learning experience. I would also like to pass my thanks on to Licensing Commissioner Cr Sharyn Cain for her guidance and unwavering decisions. The Timaru, Waimate and Mackenzie Districts are lucky to have agencies with a wealth of knowledge, and that endeavour to resolve matters in a way that is mutually beneficial to all parties.

Thanks also to Rob Coulter at ARA for his work with Licence Controller Qualification courses. Rob is very skilled with these courses and is a great presenter. Thanks to everyone that has hosted and presented at Licensees breakfasts over the last two years. I have thoroughly enjoyed organising and attending them.

Many thanks to my Team Leaders at Community and Public Health, Ange Leadley and Rose Orr for their support and help, and letting me get on with things. Thanks to my Manager Neil Brosnahan for his faith and confidence in me.

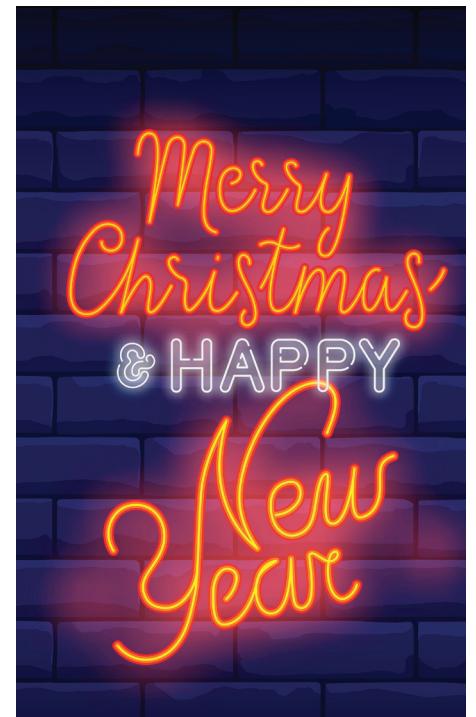
If I have neglected to mention anyone please accept my thanks also.

I am sure that you will welcome my successor and afford them the same opportunities I have had.

I wish you all the best for the future and especially over the coming Christmas and New Year period. I have always said that hospitality can be one of the hardest but most rewarding professions.

Timaru is lucky to have such a wide range of licensed premises with such good food and service.

May you and your families stay safe and well. Farewell and kindest regards,
Wayne Cummings



"It is only now that I have realised the implications COVID has caused with regard to travel. At the time of writing this, my flight has been changed 12 times, my dog's flight has been regularly cancelled, and my vehicle can't be shipped until after Christmas because of backlogs at the ports."

What comes and goes every year which seems to come by faster every year?

Summer holidays. And what comes with summer holidays without exception? At least one family will lose one or more relatives due to an alcohol or drug related crash and their summer holidays will never be the same ever.

But we don't have control over what other people decide for themselves. Don't we?

If we as a community regarded drink and drug (impaired) driving the same as we would attempted murder, things could change for the better. In essence, there is not much difference between driving impaired and attempted murder.

In both cases people's lives are at stake. In both cases there are the means (moving vehicle) to kill someone. What is left, is the motive. Someone can actually be convicted for murder even if he/she was only grossly negligent, or have considered the likelihood of someone killed as a result of his/her actions. It is a very fine line.

Whenever you get into the driver seat of a vehicle when you are unfit to drive, that should be regarded as serious as someone firing a firearm down an urban street at night thinking nobody will be on the street.

Apart from heart broken families and friends, our people in emergency and support roles respond to crashes like these. They would much rather spend time with family or friends, and you are stealing that from them.

So if you think it is OK to drive when you are impaired in any way, you are behaving selfishly, knowingly putting at risk the safety of other innocent people. You also jeopardise the future of your own family.

Drive sober, stay over, or catch a ride with a sober driver – it's that simple.

Daniel Naudé – Road Safety Coordinator for South Canterbury



**ROADS
DON'T KILL.
DRIVERS DO.**

LCQ Training Dates 2020

In the Timaru / Waimate / Mackenzie district there are two providers that offer NZQA Unit Standards 4646 and 16705 training.

During the lockdown ServiceIQ announced that they would be providing the LCQ Certificate electronically now which will hopefully reduce the wait time people have been experiencing.

ARA course dates for 2021:

15th February with exam on 1st March	2nd August with exam on 16th August
10th May with exam on 24th May	18th October with exam on 1st November.
21st June with exam on 5th July	

As well as the ARA courses there are also the online version which is done through another organisation called GetLCQ (located in Dunedin) and their website is www.getlcq.co.nz if your staff would prefer to do it online.

In previous newsletters we have discussed ServeWise and this is excellent for those staff that you have working behind the bar who may not wish to go to the next level of obtaining their LCQ. This is a free training system and you can access this by going to www.alcohol.org.nz and search for 'Servewise'.



Newsletter Library

If anyone is looking for any previous newsletters you can find these on our website now.

The link is:

<https://www.timaru.govt.nz/services/environment/liquor-control/liquor-licensing/tri-agency-newsletter>

LICENSEE BREAKFAST

A BIG thanks to everyone that attended the 2020 Licensees breakfast on the 27th of October.

The venue, service and food was supplied by Charlotte and her team at the Grosvenor Hotel, and was excellent.

We were fortunate to have Jason Cleverly give a short but very entertaining and interesting speech about his experiences with the hospitality trade overseas. Jason is the new Manager of the Geraldine Heritage Hotel, and if you get the chance to have a chat with him about some of the things that happened, I would recommend it.

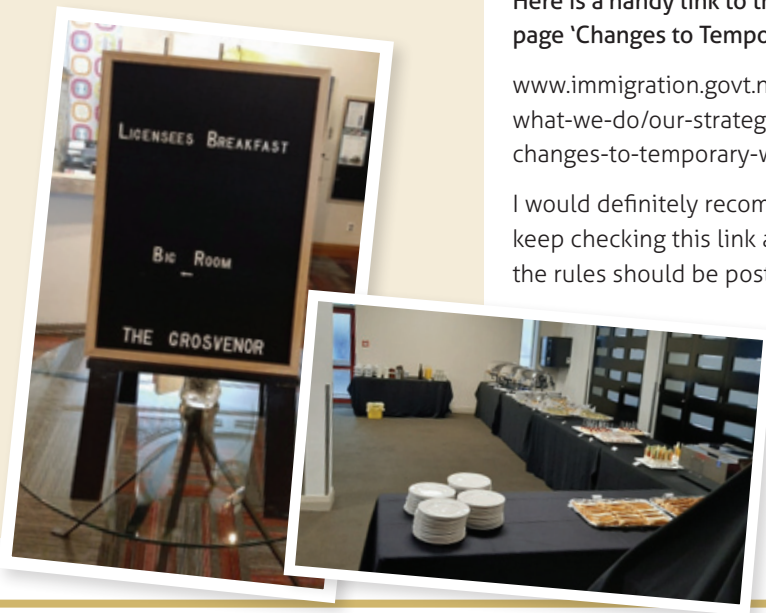
Kristy Phillips, co-owner of Zest and Branch President for Hospitality New Zealand, gave an update on what is happening with Hospitality NZ, and invited anyone to contact her about any queries they might have, including becoming a member of Hospitality NZ.



These breakfasts are an informal way of licensees to catch up and meet new licensees. It is also a chance to catch up with members of the liquor licensing agencies away from the work environment.

Community and Public Health sponsor these breakfasts and I urge you to continue to support this event.

Thanks, Wayne



Immigration Changes

Part of the process we go through when reviewing applications for Managers is to check their validity to work in the industry if they are not holding a New Zealand Passport.

With the recent COVID closures it is important to remind employers to ensure that they have conducted external advertising before offering the role to migrant workers, due to the large number of New Zealanders currently seeking employment.

Here is a handy link to the Immigration NZ page 'Changes to Temporary Work Visas':

www.immigration.govt.nz/about-us/what-we-do/our-strategies-and-projects/changes-to-temporary-work-visas

I would definitely recommend that you keep checking this link as any changes to the rules should be posted on here.

POLICE UPDATE

Seasons greetings to everyone from the Police Alcohol Harm Reduction desk.

It is coming into that time of year again and the Christmas trees are popping up. With Christmas approaching that inevitably means Christmas work functions are also.

While this is fun time of year for all other than the grinchers it is also a time of year to look after your workmates and employees.

This can be a time of year of high stress for a lot of people and traditionally we as Police see a lot of people struggling. This can be due to financial pressures and stress, family issues, loneliness and of course alcohol consumption.

As you host (or attend) work functions and Christmas do's please remember both your host responsibility and also to keep an eye on your staff/workmates. There will be a lot of people that look forward to this time as a 'blowout' after a hard year, this year more than ever I would imagine.

We all need to work together to ensure alcohol doesn't ruin someone's year even more than Covid has.



There will be more Police out and about over the next month or so. There will likely be some faces that you would only see at this time of year as there are 'prevention' teams rostered to bolster the presence and visibility of Police.

They should be dropping into licensed venues a lot so say 'hi' so please give them a hand if they need it!

There will also be more Police on the roads looking to reduce drink drivers and the damage they can cause. We still do 'last drinks' surveys and all drink drivers are asked where they have been drinking.

While it is not possible to stop every single driver it is important to do everything you can to help ensure they are not on our roads.

Have a great season everyone and look after each other.

Sgt Sam Winchester

NZ Police

Human Behaviour in Fires

Lately I have been doing some study into aspects of how humans behave when faced with a fire in a building. Over the next few issues I will discuss what I have learnt and how it can relate to you and your business.



Human behaviour in a fire can be classified into four characteristics that all have an impact on what a person or group think and what they do during a fire. These factors have been extensively examined in the U.S. Fire Administration publication *Fire Related Human Behaviour 1994*.

The first relates to the individual, and inadequacies in a person, that can limit the identification of a fire hazard and what should be done and how quickly. This is recognised as 'cognitive comprehension limitations' and can impact on a person in a variety of ways that may or may not be able to be managed. Mental comprehension can occur from a multitude of different factors. Some of them are due to the absorption of alcohol or drugs, the age of a person or just the normal mental comprehension that varies among human beings. It is an example of something that cannot always be managed, and this is one reason 'Safety Systems' are installed in buildings and procedures developed to identify what must be done and by whom when the safety systems activate

Please take some time and double check the safety systems in the building that you occupy are working. While I tend to focus on your commercial premise, this should also be a consideration in your homes. Check your smoke alarms and have an escape plan just as you would in your business.

If you would like to discuss any of the above or any other matter relating to fire safety in buildings or your home, please don't hesitate to contact your local Fire Risk Management Officer Craig Chambers on 03 684 1211 or 027 405 6996

Have a safe and happy festive season,

Craig

From the Secretary's Desk

Kia ora koutou

It's hard to believe that it's that time of the year again. The silly season is almost upon us, and what a year it has been!

The liquor licensing sector has endured much during this time, and I am very proud of the Liquor Licensing Team who has continued to keep things afloat and service the industry during these tumultuous times. We are very thankful to you the industry for your understanding as we navigated the changes that were required during the various stages of lockdown. It is pleasing to see that things are picking up again.

The DLC has a compulsory shut down between 20 December 2020 and 15 January 2021. What this means is that any

applications received during this period will not be processed until after 15 January 2021 and these are not counted as working days. We are available in the office during this period to answer any enquiries.

As is the norm for this time of year, there are plenty of events around the district. It therefore goes without saying that officers will be out and about monitoring various venues and events so we encourage everyone to look after their patrons in terms of your sale and supply of alcohol.

I'd like to take the opportunity to wish you all a safe and happy festive season and a covid free New Year!

Ngā mihi, Debbie Fortuin
Secretary

Future Topic Suggestions

Do you find the newsletter useful?

We are looking for suggestions from you as licensees as to what sort of articles or items you would like to see in future newsletters. If you have any suggestions please feel free to email me on sharon.hoogenraad@timdc.govt.nz