



MINUTES

Community Services Committee Meeting Tuesday, 20 July 2021

Ref: 1435042

**Minutes of Timaru District Council
Community Services Committee Meeting
Held in the Geraldine Domain Pavilion, 38 Hislop Street, Geraldine
on Tuesday, 20 July 2021 following the Infrastructure Committee at 10.04am**

Present: Cr Richard Lyon (Chairperson), Cr Stu Piddington (Deputy Chairperson), Cr Allan Booth, Cr Peter Burt, Cr Barbara Gilchrist, Cr Gavin Oliver, Cr Paddy O'Reilly, Cr Sally Parker, Cr Steve Wills

In Attendance: Chief Executive (Bede Carran), Libraries Manager (Adele Hewlett), Community Services Operations Coordinator (Katrina Symons), Governance Advisor (Jo Doyle)

Wayne O'Donnell, Jennine Maguire, Janene Adams, Jan Finlayson – Geraldine Community Board

Ali Talbot – Temuka Community Board

Raewyn Hessell – Pleasant Point Community Board

1 Apologies

Resolution 2021/13

Moved: Cr Paddy O'Reilly

Seconded: Cr Peter Burt

That the apology received from Mayor Nigel Bowen be accepted and leave of absence granted.

Carried

2 Identification of Items of Urgent Business

There were no items of urgent business.

3 Identification of Matters of a Minor Nature

There were no matters of minor nature.

4 Declaration of Conflicts of Interest

There were no conflicts of interest.

5 Chairperson's Report

Resolution 2021/14

Moved: Cr Richard Lyon

Seconded: Cr Sally Parker

The Chairperson reported that he had attended various meetings since the last Community Services Committee.

Carried

6 Confirmation of Minutes**6.1 Minutes of the Community Services Committee Meeting held on 20 April 2021****Resolution 2021/15**

Moved: Cr Steve Wills

Seconded: Cr Barbara Gilchrist

That the Minutes of the Community Services Committee Meeting held on 20 April 2021 be confirmed as a true and correct record of that meeting and that the Chairperson's electronic signature be attached.

Carried

7 Reports**7.1 New Customer Experience Measurement Solution**

The Community Services Committee was provided an update on a new user experience measurement solution that is to be rolled out across the main service delivery locations.

The costs involved were discussed, the set-up fee is \$499 with an annual fee of approximately \$2,000 per unit. Included is the terminal and dashboard that works in real time within the facilities.

The Committee was impressed with the initiative which should provide a good measurement going forward.

Resolution 2021/16

Moved: Cr Steve Wills

Seconded: Cr Barbara Gilchrist

That the report is received and noted.

Carried

8 Consideration of Urgent Business Items

There were no items of urgent business.

9 Consideration of Minor Nature Matters

There were no matters of minor nature.

10 Exclusion of the Public**Resolution 2021/17**

Moved: Cr Paddy O'Reilly

Seconded: Cr Stu Piddington

That the public be excluded from the following parts of the proceedings of this meeting on the grounds under section 48 of the Local Government Official Information and Meetings Act 1987 as follows:

General subject of each matter to be considered	Reason for passing this resolution in relation to each matter	Plain English Reason
11.1 - Public Excluded Minutes of the Community Services Committee Meeting held on 20 April 2021	s7(2)(a) - The withholding of the information is necessary to protect the privacy of natural persons, including that of deceased natural persons s7(2)(b)(ii) - The withholding of the information is necessary to protect information where the making available of the information would be likely unreasonably to prejudice the commercial position of the person who supplied or who is the subject of the information	To protect a person's privacy Commercial sensitivity

Carried

11 Public Excluded Reports

11.1 Public Excluded Minutes of the Community Services Committee Meeting held on 20 April 2021

12 Readmittance of the Public

Resolution 2021/18

Moved: Cr Gavin Oliver

Seconded: Cr Sally Parker

That the meeting moves out of Closed Meeting into Open Meeting.

Carried

The Meeting closed at 10.09am.

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 Cr Richard Lyon
 Chairperson